# **MEMORANDUM TO COUNCIL**

To:Mayor and City Council MembersFrom:William Homka, Planning DirectorThrough:Erin Reinders, City ManagerDate:January 11, 2021Re:COVID-19 Community Survey Results

**<u>SUMMARY</u>**: The Unalaska Emergency Operations Center and Unalaska Stakeholder Committee together with the Planning Department prepared a public survey to help gauge the community's COVID-19 related preparations and work.

#### PREVIOUS COUNCIL ACTION: None

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**BACKGROUND**: Attached is a summary of the survey results prepared by the Planning Department to seek feedback about the work of the EOC and various partners. We wanted feedback for the work and efforts to curb the risk of COVID-19 undertaken since mid-March 2019. The survey period ran about three weeks, from 11/20/2020 to 12/10/2020. There was a total of 99 responses.

**DISCUSSION:** The first observation that we found interesting was a spike in responses that occurred part-way through the survey period. In that time Unalaska experienced community spread, and after the City Council passed several mandates effectively requiring social distancing, closing indoor dining and beverage services, there was a brief spike (see Exhibit 1 below). However, there was no significant difference in opinion about the EOC, local mandates, etc. before and after community spread.

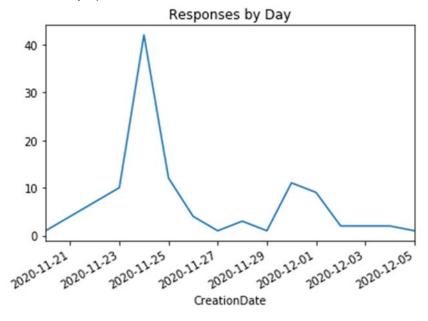
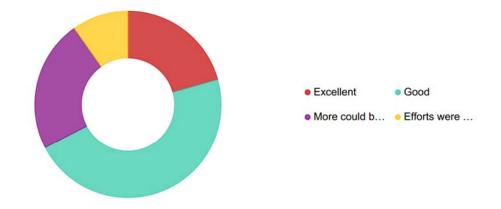


Exhibit 1

A majority (67%) said the community safeguards implemented by the EOC are effective (rated as "Good" or "Excellent"). About 23% responded saying more could be done, including a desire for greater transparency and more communication from the EOC. Many were confused by the change in threshold from Medium to High risk. Nine percent (9%) responded by indicating that the community's efforts were more than what was necessary (see Exhibit 2).



Answers	Count	Percentage
Excellent	19	19%
Good	43	43%
More could be done	21	21%
Efforts were more than necessary	9	9%

Answered: 92 Skipped: 8

## Exhibit 2

#### Other results include:

- A slim majority (52%) feel that local mandates should be enforced, either by issuing citations after receiving complaints (30%) or by actively patrolling for violations (22%). The remainder (47%) feel that education is the best approach.
- While most respondents heard of the various City programs designed to help people affected by COVID-19 (Utility Payment Deferral, Food Delivery, Hotline, etc.), only a few have used them.
- 40% of the respondents indicated the COVID-19 related mandates have not affected their employment. Another 37% responded their hours of work were modified due to the mandates.

#### **Public Outreach**

When it comes to public outreach, nearly 88% of respondents indicated they rely on the City of Unalaska press releases for information. The State of Alaska website ranked 2<sup>nd</sup> and tied with national news outlets at 44%, while social media came in third at 41%. Thirty-four percent (34%) included local news radio's KUCB as a source for COVID-19 related information. Ninety-three

percent (93%) of respondents indicated they read the city press releases, of which about 80% feel the releases are informative enough to their liking.

Numerous suggestions were made about additional information that the press releases should contain and can be viewed in the survey responses to question 6b. A majority of respondents (61%) answered they believe the KUCB radio interviews with the city manager, mayor and clinic CEO are helpful. Suggestions for reaching more people with emergency messaging include Nixel messages, text messages, and phone calls among many ideas. The responses were positive overall.

About 74% of respondents said the local mandates are easy to understand. Some of the written responses can be viewed in 9a, including confusion about quarantine requirements, essential worker classification(s), EOC transparency, and a few responses indicating general lack of awareness about what a pandemic and public health responsibilities require.

The roadside signage about social distancing and placement of signage at Alaska Ship Supply and Safeway were over 80% positive. Less positive was signage efforts at the local clinic, parks and website, which all tested over 55%. More responses can be read in answer 10.

#### **Restaurant/Bar Frequency**

Question 11 tested the frequency of respondents who visited restaurants since they reopened (prior to the Community Spread closures). About 68% responded they have dined out less or not at all since they reopened. About 20% indicated they dine out as usual (pre-COVID) and another 6% indicated they dine out more regularly now. Numerous reasons were provided why the patterns have or have not changed in question 11a.

#### Unalaska Schools

About 24% of respondents indicated the Unalaska City School district learning experience is difficult/somewhat difficult with the distance learning. Another 29% responded the schools efforts are successful/somewhat successful with the distance learning.

#### **City Services**

The City PCR department's closures/changed hours impacted user groups differently. The PCR facility's changes didn't affect 40% of respondents, but 55% responded they were affected/ severely affected by the changes. The library changes impacted about 70% whereas the pool facility impacted fewer people (45%). City Hall changes/closure impacted 37% of respondents. Public Safety changes impacted the fewest of city services at 16%, but the DMV closure affected about 74% of respondents.

More results can be parsed by reading the survey summary that is attached to this memo.

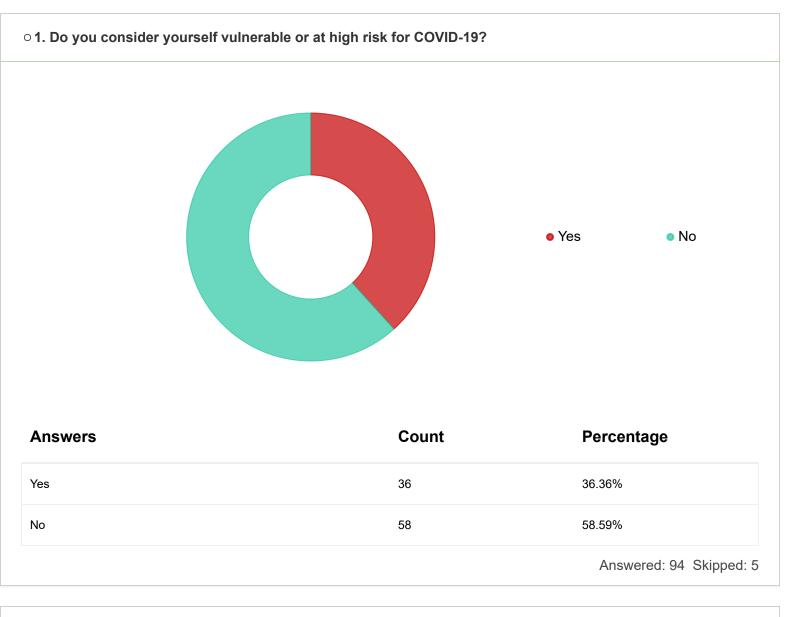
#### STAFF RECOMMENDATION: NA

#### PROPOSED MOTION: NA

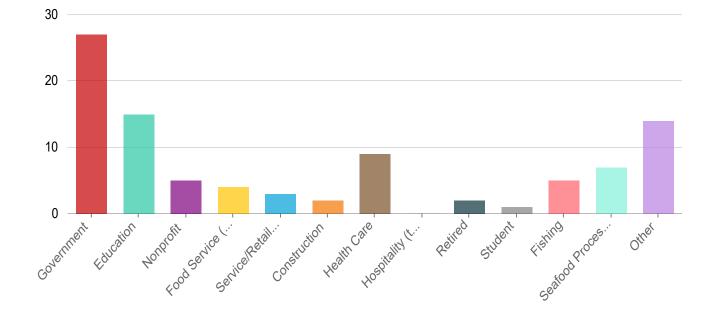
<u>CITY MANAGER COMMENTS</u>: Thank you to all who participated in this survey. The feedback will be used in our continued efforts to keep Unalaska safe and healthy.

# Unalaska COVID-19 Response Survey

#### Your Situation

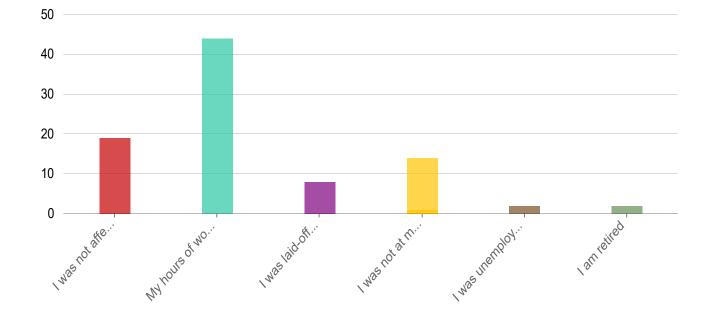


#### $\circ\,\textbf{2}.$ What is the primary industry you are associated with?



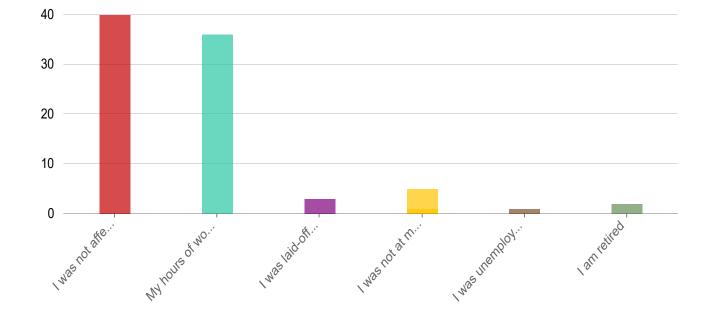
Answers	Count	Percentage
Government	27	27.27%
Education	15	15.15%
Nonprofit	5	5.05%
Food Service (restaurant, bar)	4	4.04%
Service/Retail (general store, hair salon, carryout, grocery store)	3	3.03%
Construction	2	2.02%
Health Care	9	9.09%
Hospitality (tourism, hotels, travel, car rental)	0	0%
Retired	2	2.02%
Student	1	1.01%
Fishing	5	5.05%
Seafood Processing	7	7.07%
Other	14	14.14%
		Answered: 94 Skipped: 5

• 3. If you work a job, how did COVID-19, the stay-at-home order or related mandates affect your employmen...



Answers	Count	Percentage
I was not affected	19	19.19%
My hours of work, or my work schedule, were modified	44	44.44%
I was laid-off temporarily or furloughed (not getting paid)	8	8.08%
I was not at my usual job because I was caring for an elderly or hi gh risk person	1	1.01%
I was not at my usual job because I was caring for children not in school	14	14.14%
I was not at my usual job because I am a high-risk person	0	0%
I was unemployed before and during this time period.	2	2.02%
I am retired	2	2.02%
		Answered: 90 Skipped: 9

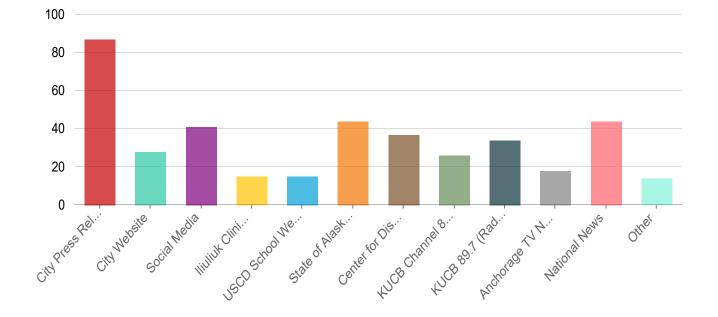
 $^{\circ}$  4. If you work a job, how has COVID-19 and related mandates affected your employment since July 1?



Answers	Count	Percentage
I was not affected	40	40.4%
My hours of work, or my work schedule, were modified	36	36.36%
I was laid-off temporarily or furloughed (not getting paid)	3	3.03%
I was not at my usual job because I was caring for an elderly or hi gh risk person	1	1.01%
I was not at my usual job because I was caring for children not in school	5	5.05%
I was not at my usual job because I am a high-risk person	0	0%
I was unemployed before and during this time period.	1	1.01%
I am retired	2	2.02%
		Answered: 88 Skipped: 11

## Keeping Informed

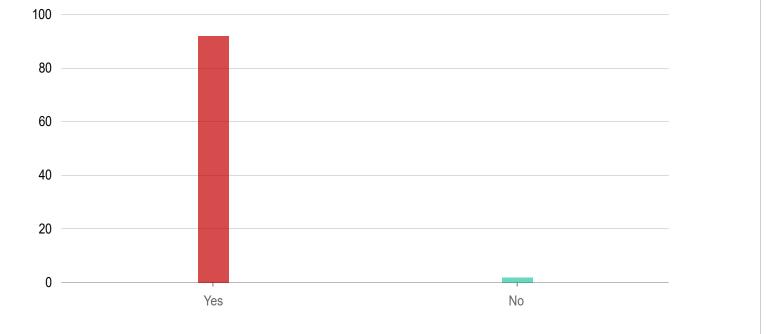
 $\circ$  5. Where do you get your information about COVID-19? Please check all that apply.



Answers	Count	Percentage
City Press Releases	87	87.88%
City Website	28	28.28%
Social Media	41	41.41%
Iliuliuk Clinic	15	15.15%
USCD School Website	15	15.15%
State of Alaska Website	44	44.44%
Center for Disease Control Website	37	37.37%
KUCB Channel 8 (TV)	26	26.26%
KUCB 89.7 (Radio)	34	34.34%
Anchorage TV News	18	18.18%
National News	44	44.44%
Other	14	14.14%

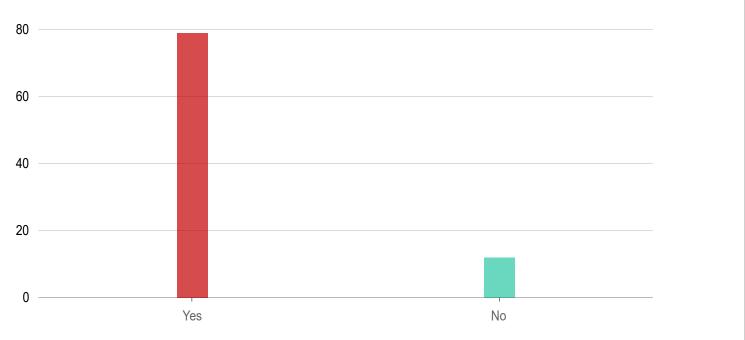
Answered: 94 Skipped: 5

#### ○ 6. Do you read the city press releases?



Answers	Count	Percentage
Yes	92	92.93%
Νο	2	2.02%
		Answered: 94 Skipped: 5





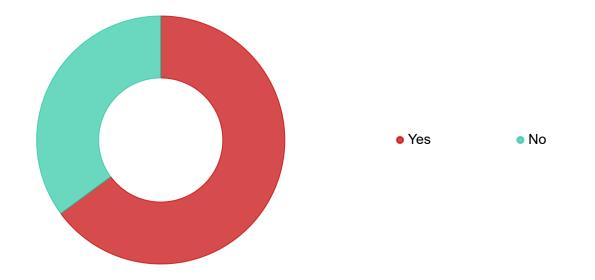
Answers	Count	Percentage
Yes	79	79.8%
No	12	12.12%

 $^{\circ}$  6b. What other information would you suggest be included in the releases?

The word cloud requires at least 20 answers to show.

Response	Count
Without violating personal privacy, it would be nice to know where an affected person works or lives to get a better idea of potential exposure. It is mentioned if the case comes from a Seafood processor, but not if it is a city employee, student, etc.	1
When the amount of local Covid cases change, does that mean they have healed, left the island or worse?	1
When someone tests positive what was the cycle threshold of their positive test? Are they still shedding end ugh virus to infect others? What medication options are being provided? Is Ivermectin in the treatment proto col?	
When can we reopen?	1
Tracing efforts could be described	1
Quarantine actions against non-compliant individuals.	1
Less fluff and clip art and focusing on factual relevant information for here	1
Keep EXPLAINING WHY it is CRUCIAL to care for others in OUR COMMUNITY. Without Community Compassion & Collective Caring, not one single person is immune. WITH Community Collective caring & COLLE CTIVE Effort WE ALL stand a better chance of making it thru	0 1
It would be helpful if links to and the language of the EOC's policies for what level risk Unalaska is at were i ncluded in all press releases.	1
I think more information would be helpful. For example, in the recent release about community spread it wo uld have been helpful to state that the individual worked in the shipping industry.	1
	0
A	nswered: 10 Skipped: 89

 $\circ$  7. There were several interviews on KUCB radio. City Manager Erin Reinders, Mayor Vince Tutiakoff, Clinic ...



Answers	Count	Percentage
Yes	61	61.62%
No	33	33.33%
		Answered: 94 Skipped: 5

# $\circ$ 8. Do you have any suggestions about how to reach people with emergency messaging?

Create here.	doing. anno comment	uncements far emergency.	<sup>IOr</sup> texting interviewed	too. LOC	<sup>uild</sup> leade	rs mes goo	-	eventing abs	solutely	interviews tsunan	here IIS happe	ways
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-	umber wou	ildn't	Jourgoo		turn	thing (	earthquakes	covid-19.	announcemer	it alert	S Nixle?	Alaska
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w/Safeway	auveruse	web didnt (	lown) services	matter detail	IS.					uidelines		
	person-to-p	erson spaces	participate	deal	works.	CDC in	formed <b>p</b>	lace. Figure			interviews.	emails

Response	Count
text	3

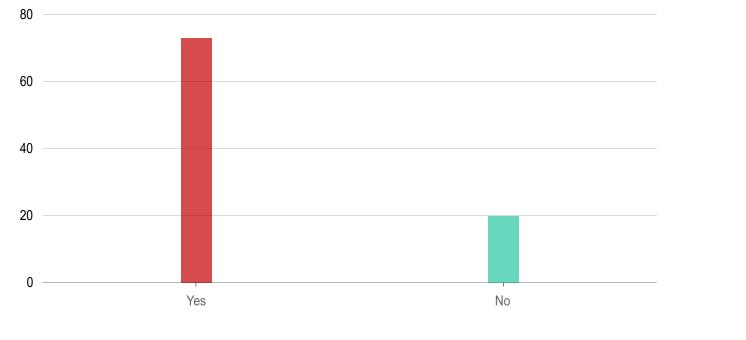
2

No

via text	1
Via local TV/Radio station (which is already being done) Cell phone contact If none with a cell phone contac t, perhaps megaphone announcement or flyers at residences/work locations	1
There needs to be variety in the emergency messaging otherwise people tune it out. Dr. Sarnecki does a go od job of this when she is interviewed, but all city leaders need to stress the role that all residents play in pre venting covid-19.	1
There is absolutely NO NEED for any "emergency messaging" as there is NO EMERGENCY!!!! Save the e mergency messaging for real emergencies like earthquakes and tsunamis not for the flu.	1
The text thing seems to work well.	1
The Nixle alert is quite effective for emergency messaging. City press releases and KUCB are also effectiv e, but not as much as Nixle.	1
The cell phone messages are good for me in an emergency.	1
Texts to notify the public of an emergency message if needed. Multiple people in town did not receive the St ate's emergency message that was sent out a few weeks ago. I believe this has also happened during the s tatewide tests.	1
texting phone calls	1
Text, email, local tv station	1
Text messages maybe Or social media announcements	1
text message with link to city press release	1
text message cell phones / channel 8 / websites	1
TEXT MESSAGE AND 89.7 FM	1
Radio and TV. other than public media, but that too.	1
No.	1
Nixle, Emergency Alert on the Radio and Channel 8,	1
Just a comment about #7. The interviews take place on the radio live, often during the day when many are working.	1
IPAWS sounds like a great system. Is it feasible here?	1
In an emergency I appreciate the information on the nixel alerts, and then I turn on the radio for more detail	1

If it is emergency wouldn't it come through Nixle? Nixle sends good updates. Many text messaging services like Remind can be used for city updates.	5 1
I think the City is doing a great job with messaging through KUCB, Nixel, and the emailed press releases.	1
I think the city is doing a great job in keeping the public informed, now we just have to make sure the public s keeping up with the safety net that the city has put in place. Thank you all	i 1
I favor repeating CDC and Alaska state guidelines on the matter which we seem to already be doing.	1
I didnt know about the interviews. I'd like to participate	1
Figure out what ways they would for sure here emergency messaging. There definitely needs to be a good system in place which works.	1
Emergency Texts work great (if GCI isn't down)	1
emails, texts, web updates	1
Create a month long announcement/banner in public spaces to get signed up for the number or advertise through person-to-person communication w/Safeway cashiers at check-out. Wouldn't know how to deal w/signal. I get Nixle updates VERY late. TOO late.	
City NEEDS to build a sign-up e-mail list like the old blast Faxing syst. Nixle does NOT always get thru in ti mely fashion, Texts DO NOT WORK. LOCAL Radio can NOT be picked up everywhere here. Sign-up E-ma I blasts are another way to try and reach us.	1 i
Bull horn	1
	0
A	Answered: 36 Skipped: 63

 $\circ\,\textbf{9}.$  Do you think the local mandates are easy to understand?



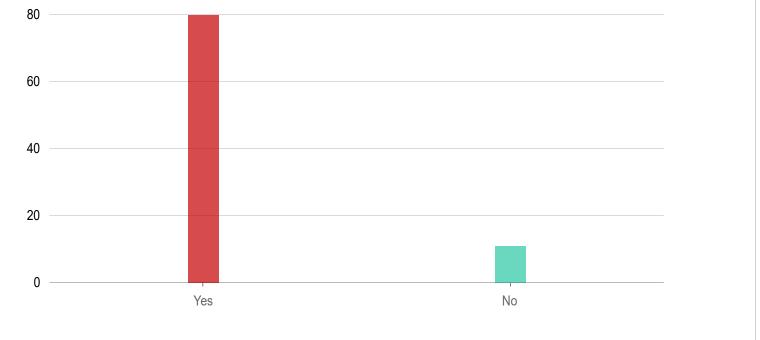
Answers	Count	Percentage
Yes	73	73.74%
No	20	20.2%
		Answered: 93 Skipped: 6

$\circ$ 9a. What could have been done differently to make them easier to understand?	
The word cloud requires at least 20 answers to show.	
Response	Count
You listen to a City Council & see if YOU can understand what is going on! City Manager DOES NOT comm unicate clearly. Council is trying hard BUTCity Notices while clearly written DO NOT contain coherent info because CM not delivering clearly	1
Unalaska has a large number of people where english is not their first language. I'd suggest, there is more e ffort to translate these messages into different languages and making mandates that are very direct in their meaning with no loop holes.	1
The quarantine after traveling is confusing as I see people flying in from Anchorage and they are out visiting people. Maybe if someone actually enforced them they would follow them.	1
The EOC has not been transparent enough and has not included major stakeholders in the decision making process.	1
The 14 days quarantine is a little confusing particularly with the essential workers	1

Stay away, you'll be ok Do not bypass the us constitution for BS	1
Simplified	1
Several people, including city employees and essential workers such as clinic staff, and others that still minderstand quarantine. Even a city council member had a misunderstanding. Even essential workers need quarantine 14 days when not at work.	
Quit calling this a pandemic. All the people who died, where already in hospice!!! they didnt change the avage age of death, they havent increased the total death rate.	er 1
Inforce them	1
I would prefer if you wouldn't mandate unconstitutional things. That I could understand.	1
I don't agree with mandates put in place by the states and cities. Half don't make any sense and the rest be ely do. I also feel they have been in place for far too long and are becoming aserious overreach by govern ent and infringing on our rights.	
Get rid of them. Don't need them. They are silly and do no actual good. They only serve to scare the hell of of people and make them compliant to the government overreach. They are not actually helping anyone s y safe from anything. Just plain silly	
define terms used like quarantine, isolation and outline exactly how the City mandates a quarantined indiv ual to behave.	id 1
Clearly nobody takes the 14 day quarantine seriously. Maybe they would of mandates had teeth, like jail ti e.	m 1
Clarify the requirements for quarantining in a home where others are present and not quarantining. I was the d that there wasn't anything the school could do about family members "Quarantining" at home with school aged kids and interacting with them	
Adding examples maybe?	1
	0
	Answered: 17 Skipped: 82

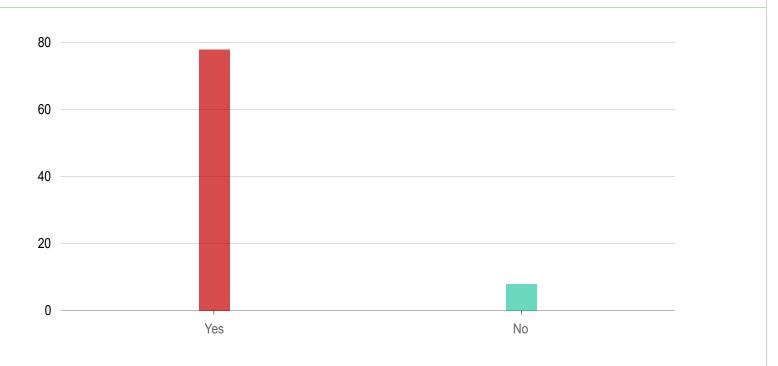
# Keeping Informed > 10. Many messages / signs have been created to better inform the community about COVID-19. Please indicate if you have seen signs in any of the following places.

 $\circ \ o$  Roadside signs about social distancing

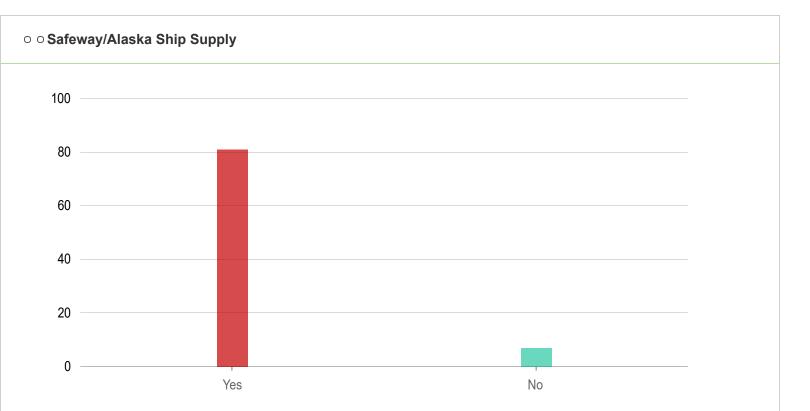


Answers	Count	Percentage
Yes	80	80.81%
No	11	11.11%
		Answered: 91 Skipped: 8

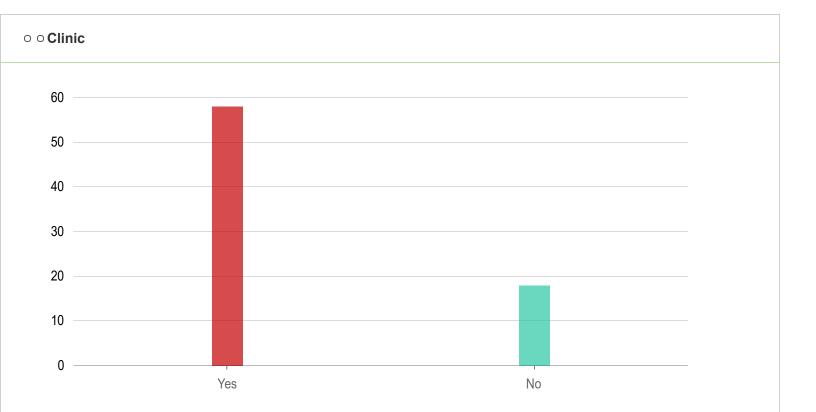
# $\circ \circ \text{Business}$ operation plans on entrances



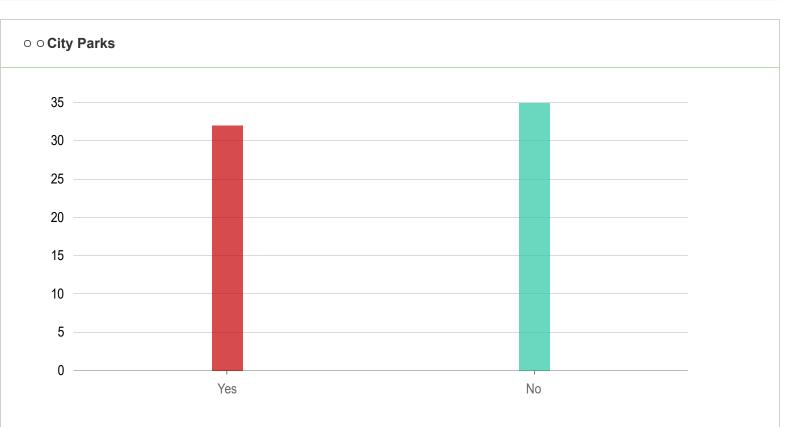
Answers	Count	Percentage
Yes	78	78.79%
No	8	8.08%



Answers	Count	Percentage
Yes	81	81.82%
Νο	7	7.07%
		Answered: 88 Skipped: 11

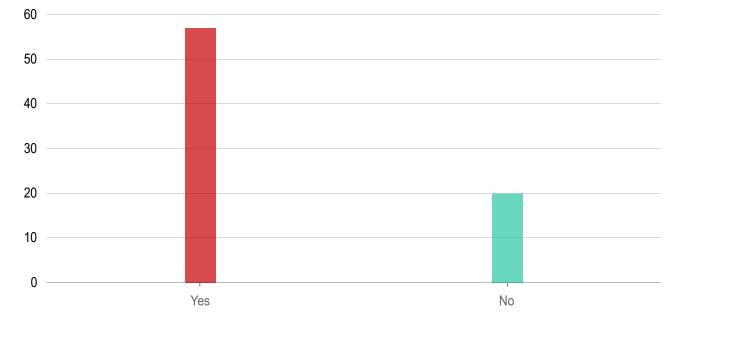






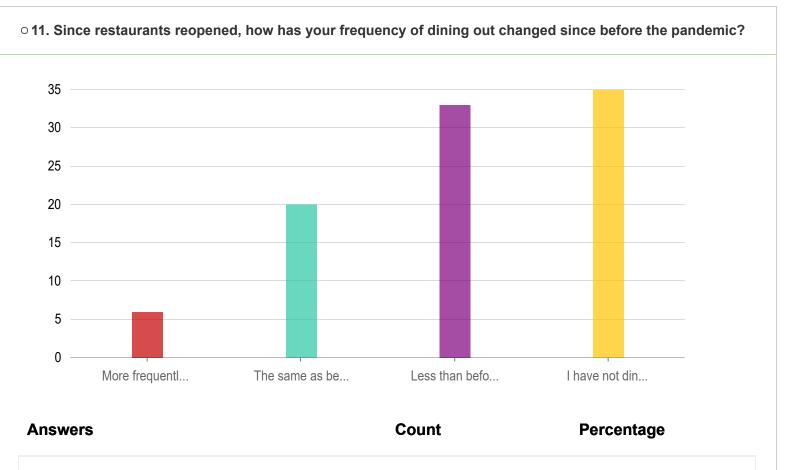
Answers	Count	Percentage
Yes	32	32.32%
No	35	35.35%
		Answered: 67 Skipped: 32

# $\circ \circ \mathbf{City} \ \mathbf{Website}$



Answers	Count	Percentage
Yes	57	57.58%
No	20	20.2%
		Answered: 77 Skipped: 22

#### Impacts



The same as before.	20	20.2%
Less than before.	33	33.33%
I have not dined out since restaurants reopened.	35	35.35%
		Answered: 94 Skipped: 5

# ○11a. Why?

D3 limit place environmen here. place. takeout <sup>Low</sup> masks. sick. business	ev <b>DUSI</b>	top closing closure p ICSSCS ICSSCS Shut	wearing eating	restaurants. <sub>Norwegian</sub> Employees businesses. adhering money <sub>entry</sub>
Worried mandates.	Door	large IU	cal safe	<b>feel</b> puts <sup>rules.</sup> isnt often, media
limited trust Rat not?	rguh	have	ty manda	ates due town.
risky. <b>Restaul</b>	onte .	here cut while	risk d	istancing groups
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enough. Staying <sup>great!</sup> fear <sup>ful</sup>	" Social	eat restauran		ng careful distance
establishments <sup>telling</sup> work	hit wear <b>CU</b> manda	<b>VID-19</b> te/recommendation	not. (food state blatantly It's fo	Dod pandemic only. save Stay

# Response

Count

Why not?	2
Worried about catching Covid.	1
Well, they were shut down for a while.	1
We don't want to to unnecessary risks to be by large groups of people so we eat out less often.	1
Trying to support local business that the city has put at risk with it closure mandates	1
Too risky.	1
too risky	1
TOO MUCH RISK	1
too many people not adhering to mask mandate/recommendation	1
Too many people have flown out here	1

They don't enforce masks and social distancing	1
They do not fully abide by distancing rules.	1
They are not safe enough.	1
They are adhering to local and state COVID mandates. Which is great!	1
There is no way to properly distance	1
The Norwegian Rat Social media blatantly disregarded City mandates telling diners not to wear masks. I do not trust The Rat /Amelia's with my safety they don't care to follow city mandates and the city has failed to e nforce them or provide consequences.	1
Take out works and it's not worth the risk.	1
Take out only.	1
Staying home more often	1
Stay home more often	1
Some of the businesses and their staff are not wearing masks and following protocols.	1
Some concern about getting and spreading covid (I work at clinic)	1
Social distancing	1
Seemingly no restaurants are following mandates. Community member reports of people breaking quaranti ne and going to restaurants, including but not limited to city employees	1
Scamdemic, BS	1
Safety	1
Riskier than eating at home	1
No need to increase risk. Employees of some establishments do not wear masks.	1
My mother is at home and I do not want to increase risk. No one wears masks inside restaurants. Very high risk environment.	1
My cooking is better	1
Most restaurants have signs at the entry way "enter at own risk" I will not patron a business that doesn't tak e the health of its customers and safety #1priority	1
Masks cause discomfort, difficulty breathing, headaches	1

Mask removal	1
Many restaurants have shut down due to slow business!	1
Maintaining normalcy for mental health.	1
Low positives in town.	1
Locals that inhabit bars/restaurants don't really care about precautions.	1
Less money to spend with hours being cut back.	1
It's not worth it to go to a restaurant during the pandemic.	1
It's not safe.	1
It doesn't seem safe and people aren't wearing masks in the establishments	1
Indoor dining is a proven source of Covid-19 spread	1
I work around students and am very careful about crowd sizes.	1
I want to try acid save my friends' businesses from the devastating effects of the lockdowns and mandates.	1
I want to support them as much as possible so they can earn their living in this maddness	1
I want to support local businesses that are most impacted financially by the lockdowns.	1
I want to support local business	1
I try to frequent busy/public places less frequently.	1
I rarely went out before the pandemic - so reopening resturants hasn't changed my pattern for eating out	1
I NEVER eat out here. MOST restaurants too filthy and germy to begin, food horrible so why pay good mon ey just to get sick?	1
I like to support local businesses especially after they took a financial hit from pandemic mandates.	1
I have seen some restaurants too crowded.	1
I have ordered takeout on several occasions and had my daughter pick up the food.	1
I have no fear of catching CV at a restaurant. The owners are careful, as always, to maintain a clean and sa nitized environment. I also protect myself with healthy practices, supplementation, alternative and safe saniti zers and D3	1
I feel safe in this community.	1

i dont want to be around people that much	1
I don't trust the businesses to do what they should because of their obvious political stances	1
I don't have any interest in the additional exposure. I have considered ordering takeout in order to support lo cal businesses.	1
I don't feel they are 100% on top of the game	1
I dont' feel safe dining out as I don't think that most folks are adhering to safety guidelines.	1
I don't eat out anyways. General lifestyle just doesn't reach that COVID-19 influence threshold.	1
I don't want to get sick	1
I don't believe there is enough saftey measures in place at restaurants.	1
I do not dine out very often.	1
I cook better than any restaurant in this town.	1
I am trying to minimize my time in indoor public spaces. I have not dined out since June.	1
I am in a High risk category. (food to go a few times)	1
Extra caution	1
don't feel like others are being responsible	1
Dining inside a restaurant involves being in an enclosed environment with people outside ones household w ith masks off. With COVID-19, this is a high risk activity that is not worth the risk especially in a place like Un	1
alaska.	
alaska. City COVID restrictions reduced options.	1
	1
City COVID restrictions reduced options. Cause this tow is already limited of recreation, when you limit interaction and pretty much recommend stayi	
City COVID restrictions reduced options. Cause this tow is already limited of recreation, when you limit interaction and pretty much recommend stayi ng home when it is a little more lighter or at medium risk you want to get out of the house!	1
City COVID restrictions reduced options. Cause this tow is already limited of recreation, when you limit interaction and pretty much recommend stayi ng home when it is a little more lighter or at medium risk you want to get out of the house! Because safety standards are not enforced.	1
City COVID restrictions reduced options. Cause this tow is already limited of recreation, when you limit interaction and pretty much recommend stayi ng home when it is a little more lighter or at medium risk you want to get out of the house! Because safety standards are not enforced. Because it requires entering a public place.	1 1 1

Because I am high risk and I am afraid of getting sick.	1
People have lost their lives and lively hoods because of mandates and calls to close businesses. Im happy t o support these businesses and it's quite clear the city or government does not. Restaurants should never h ave been closed in the first place.	1
	0
An	swered: 80 Skipped: 19

# $\circ$ 12. Do you have any other comments regarding restaurant safety and reopening in Unalaska?

heart soon. sit cook Enforce	essential social nunity .	industry. dining statut	ants enfor	friends sushi
that. destroying ops fear. glad protocols <b>Safety</b> har husing		<b>h</b> 435 468		ADEG.
free "Yes OWNERS enforcing fines state 2018 mandate	city, wear	total & all. death		<sup>3,</sup> <b>leave</b> <sub>great</sub> year. mandates.
concerned Employees fee		wearing m	ake pandemic	normal.
Start required." <sub>hit</sub> stop <sup>.4%</sup> risk <sup>en</sup> safely <sup>fit.</sup> mandate <sup>mask</sup> No. alone do. gloves. hasnt virus dista	enforced data	CNPOON NIL	Norwegian <sup>suicide</sup> lack close. require us.	sre

# Response

# Count

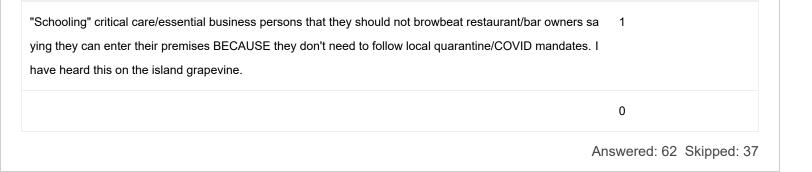
No	2
Yes, leave them alone. You are destroying this industry. You are destroying our friends because you're leadi ng out of fear. Shameful.	1
We have only dined at sushi and glad they are wearing masks and gloves.	1
Total death in America hasnt increased more than normal. More suicide, more people not getting tested, clin ics and urgent care closing. Nowhere for people to go	1
they need to be informed more	1
There should be NO distinction made between "essential" and "non-essential" businesses. It's insane for th e government to say one person's livelihood is essential while another's is not. There's no right for the gover nment to do that.	1
There does not seem to be any enforcement of the mandates masks/distancing etc.	1

Th should be closed take out only	1
Stopped takeout at Rat because they don't follow mandates/precautions.	1
Start enforcing the fines on these businesses. They've gotten cares funding to assist them and i feel that the y should Care enough about their Patrons and follow the Protocols in place.	1
Servers/cooks/chefs/staff should always wear masks.	1
See previous question. Dining should be take out only and the city should be enforcing its mandates.	1
Schools & other essential public resources should never close before inessential services like bars &restaur ants. Withdrawing free, public resources while allowing sources of proven Covid spread to remain open is u nconscionable.	1
Restaurants shouldn't need to be closed.	1
Restaurants here are FILTHY, Cockroach infested (airport) & ALONG with the LANDFILL - HAVE ALWAYS BEEN the MAJOR DISEASE VECTOR in the community. CITY has NEVER enforced ordinances on clean o ps NOR has ADEC. My advice is to not let them re-open at all.	1
Restaurants do an excellent job of sanitizing / maintaining safety protocols, even before COVID. I have no f ear of inside dining. Those that fear, can cook at home / choose take out, should not dictate to others what t hey can / cannot do. Stop judging.	1
, , , , , , , , , , , , , , , , , , , ,	
Reopened too soon.	1
	1
Reopened too soon.	
Reopened too soon. People should be more separated than what I have seen at several restaurants.	1
Reopened too soon. People should be more separated than what I have seen at several restaurants. No. Leave the restaurants alone.	1
Reopened too soon. People should be more separated than what I have seen at several restaurants. No. Leave the restaurants alone. Need to wear masks and enforce the mask requirements My heart goes out to the employees of these establishments. I hope they are okay financially and otherwise. I hope the owners/managers are enforcing city health mandates (word on the street has been that some ha	1 1 1
Reopened too soon. People should be more separated than what I have seen at several restaurants. No. Leave the restaurants alone. Need to wear masks and enforce the mask requirements My heart goes out to the employees of these establishments. I hope they are okay financially and otherwise. I hope the owners/managers are enforcing city health mandates (word on the street has been that some ha ve not). My limited experience has been good	1       1       1       1
Reopened too soon. People should be more separated than what I have seen at several restaurants. No. Leave the restaurants alone. Need to wear masks and enforce the mask requirements My heart goes out to the employees of these establishments. I hope they are okay financially and otherwise. I hope the owners/managers are enforcing city health mandates (word on the street has been that some ha ve not). My limited experience has been good Masks should be required indoors at every business open to the public, especially the bars Looks bad when employees of agency who are supposed to be in charge of enforcement go to restaurant th at states you don't have to wear masks on social media. Might as well not have mandates to keep public saf	1       1       1       1       1       1       1

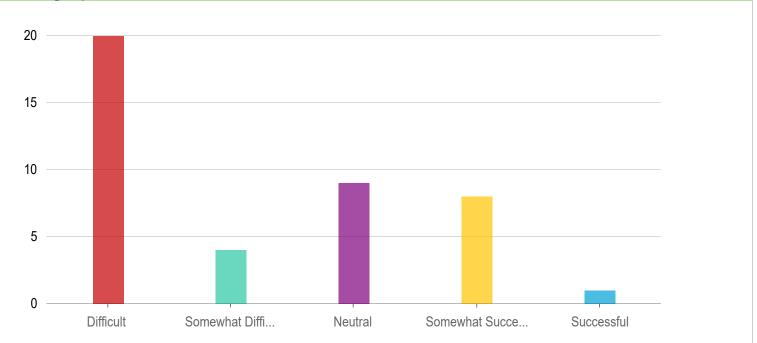
others suffer.

Let those who feel unsafe take precautions, Let the rest of us have a normal dining experience.	1
Let them open, leave them alone, and stop trying to scare people so much.	1
Let restaurants navigate as they see fit. If people are concerned about getting Covid then let them exercise t heir best judgement on whether to dine in or not. Yes, Covid can be harmful. There is also harm in losing on e's livelihood. Educate don't Mandate	1
Keep servers wearing masks They should change gloves more frequently	1
I've gone back 10 years. In 2010 a total of 2,468,435 People died in america. It's gone up between .4% to 1. 2% every year. So by the time we get to 2018 we have 2,839,205 people died in America. The CDC says its normal. The population is getting older.	1
It is sad to see this happen in our small & very close knit community, but I think it is better to have dine-out s ervice only! They cannot safley monitor, who comes & goes, therefore we have a pandemic spread emerge ncy!	1
It is absolutely idiopathic to have bars open right now. Numerous photos from the bar facebook pages, as w ell as people's personal posts, show that NO ONE who goes to the bars sre following the mandates or dista ncing at all. Same goea for Amelia's.	1
In my opinion they should only offer take out.	1
I'm concerned local establishments are not following COVID-19 restrictions. For example, The Norwegian R at advertises on their Instagram that "YES WE ARE OPEN & NO masks aren't required." Vy's shop has sign s to wear masks, but their owners do not.	1
If restaurant cleanliness and standards were not up to code prior to the pandemic, why would you think they could comply with stricter standards.	1
If people don't feel safe going to a restraint then they can chose to not go. There is no reason that the city s hould be mandating that privately owned businesses close.	1
I would like all servers/employees to wear masks. There are some establishments I won't enter right now be cause they don't.	1
I would go by state and city guidelines.	1
I worry about the lack of enforcement of masks and social distancing in local bars, and the effect that this co uld have on community spread when it occurs.	1
I wish masks were more prevalent when people aren't eating and in employees	1
I think there should be take out only. We get too relaxed and then Covid is for sure going to hit us.	1
I think the restaurants should stay open	1

I think the restaurants should open up completely.	1
I think the bars and restaurants are doing a great job in servicing the locals	1
I think that blatant disregard for local mandates is frustrating and inappropriate. This includes the Norwegian Rat's social media profile that reads, "Yes we are open, NO masks are not required." As long as businesses follow the mandate, I am happy.	1
I think it should be done as safely as possible with all the regulations enforced (distancing, maximum numbe r of people, masking except when eating).	1
I suspect that bars in particular and restaurants will be the hot spots once the virus hits the community in er nest.	1
I haven't been to a sit down meal since the pandemic started, AND WILL NOT.	1
I feel for the owner/operators. If it can be done safely, it would be good to have them open.	1
I don't feel it's safe to go to a restaurant with maskless people everywhere.	1
I believe Unalaska should let business owners decide their own rules about mask wearing and other safety precautions. People have the right to make their own decisions and if you don't feel safe then don't go yours elf but don't make others suffer for it.	1
I am shocked that the waitresses at the Norwegian Rat aren't required to wear masks and they have a sign on their door saying masks not required.	1
I am happy to with the restaurants open. I would be unhappy if they were to close. Let the people who are hi gh risk stay at home.	1
High risk of exposure to to lack of wearing masks.	1
Grateful to be in a community that has been safe throughout this pandemic, but i think more outreach on car ing for the community instead of numbers and data would make more impact. You can't make people not ca re, and the ones who push vectors up dont care	1
Encourage curbside deliveries. Enforce restaurant staff not wearing masks.	1
Employees should be mandated to wear masks.	1
business owners should be more aggressive about enforcing mandates	1
At high risk, dining should be limited by capacity, masks, and distance instead of an outright ban. It is appro priate to close bars due to the nature of the business, but not dining.	1
All businesses are essential and should remain open given that the mortality rate of the virus is about 0.02 p ercent.	1

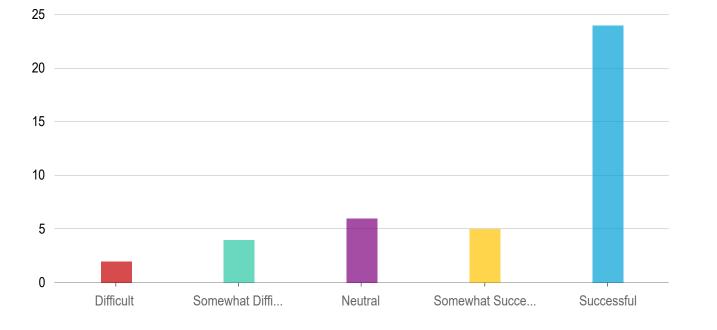


 13. If you have a student in the Unalaska City School District, please provide your overall opinion of the distance learning experience:



Answers	Count	Percentage
Difficult	20	20.2%
Somewhat Difficult	4	4.04%
Neutral	9	9.09%
Somewhat Successful	8	8.08%
Successful	1	1.01%
		Answered: 42 Skipped: 57

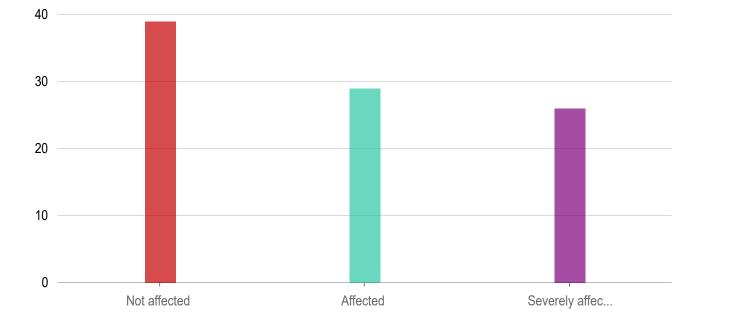
 14. If you have a student in the Unalaska City School District, please provide your overall opinion of the in person school experience since the reopening of schools on August 19:



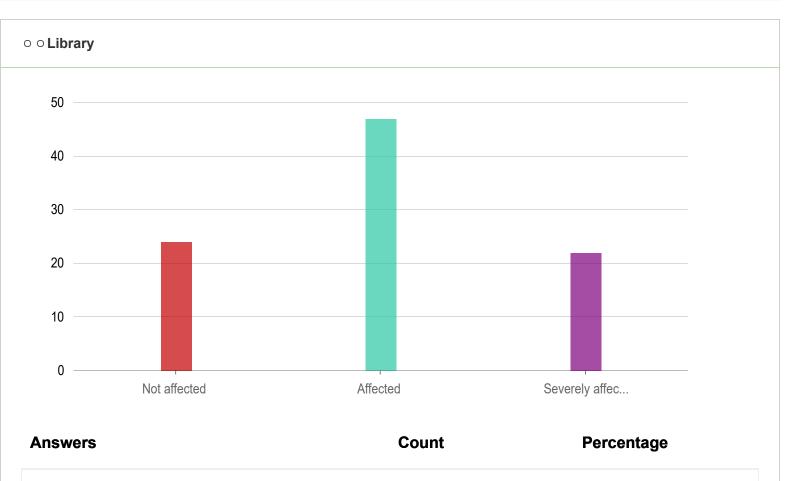
Answers	Count	Percentage
Difficult	2	2.02%
Somewhat Difficult	4	4.04%
Neutral	6	6.06%
Somewhat Successful	5	5.05%
Successful	24	24.24%
		Answered: 41 Skipped: 58

Impacts > 15. The following City of Unalaska facilities were closed to the public in March, but still operational. Please indicate the level of impact these closures had on you and your family for each of these facilities.

 $\circ \circ \textbf{PCR}$ 

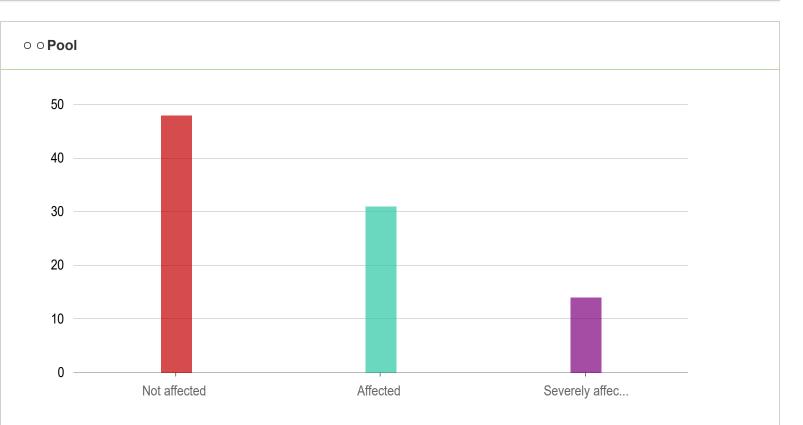


Answers	Count	Percentage
Not affected	39	39.39%
Affected	29	29.29%
Severely affected	26	26.26%
		Answered: 94 Skipped: 5



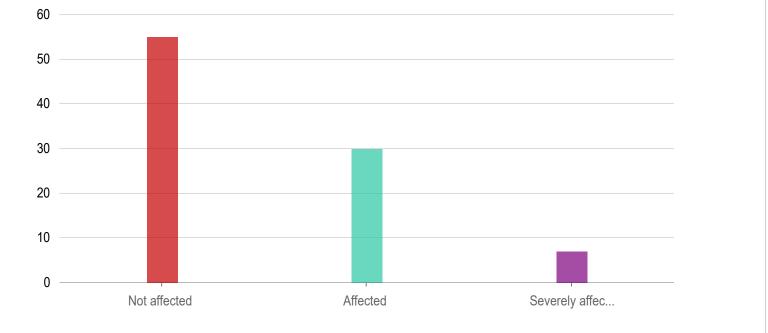
#### Not affected

Affected	47	47.47%
Severely affected	22	22.22%
		Answered: 93 Skipped: 6

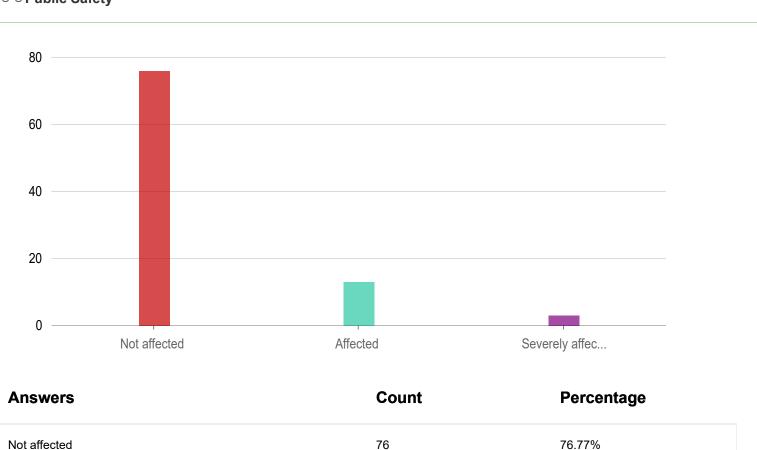


Answers	Count	Percentage
Not affected	48	48.48%
Affected	31	31.31%
Severely affected	14	14.14%
		Answered: 93 Skipped: 6

 $\circ \circ \mathbf{City} \ \mathbf{Hall}$ 



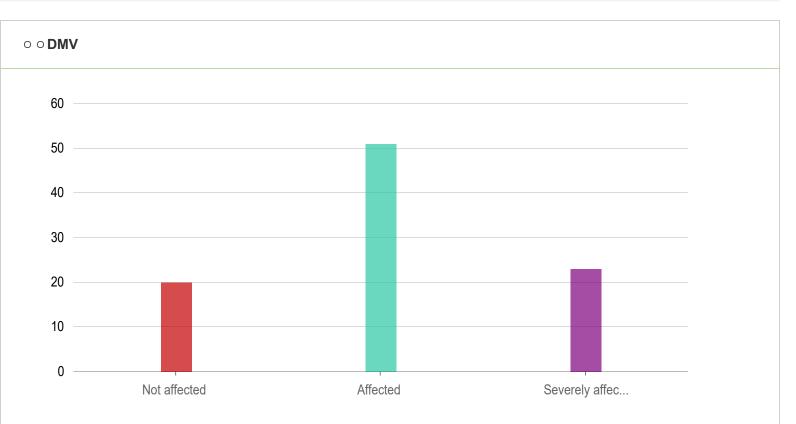
Answers	Count	Percentage
Not affected	55	55.56%
Affected	30	30.3%
Severely affected	7	7.07%
		Answered: 92 Skipped: 7



## $\circ \circ \mathbf{Public}$ Safety

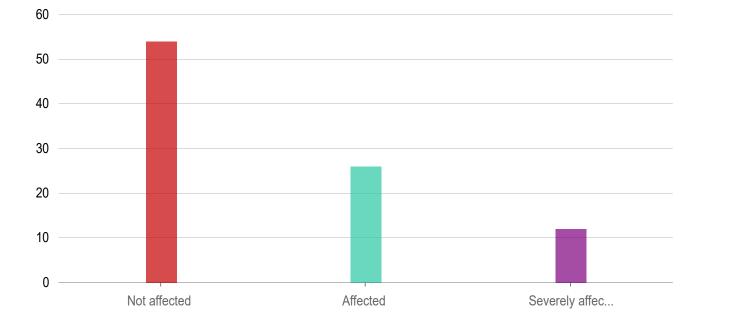
Not affected

Affected	13	13.13%
Severely affected	3	3.03%
		Answered: 92 Skipped: 7

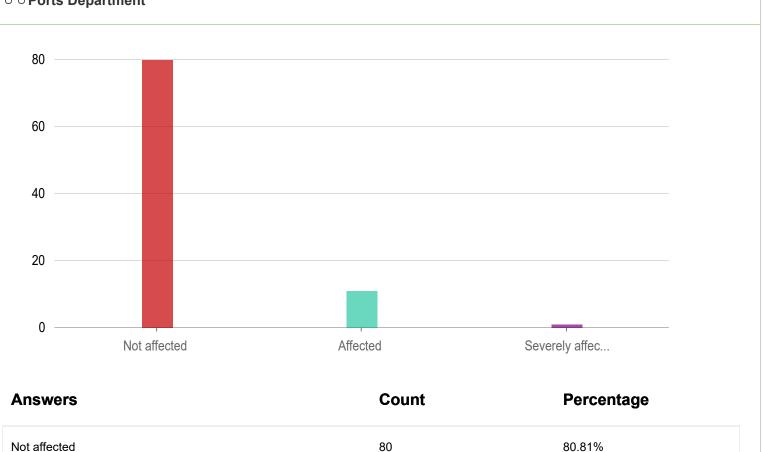


Answers	Count	Percentage
Not affected	20	20.2%
Affected	51	51.52%
Severely affected	23	23.23%
		Answered: 94 Skipped: 5

# • • Airport Terminal (non-ticketed passengers)

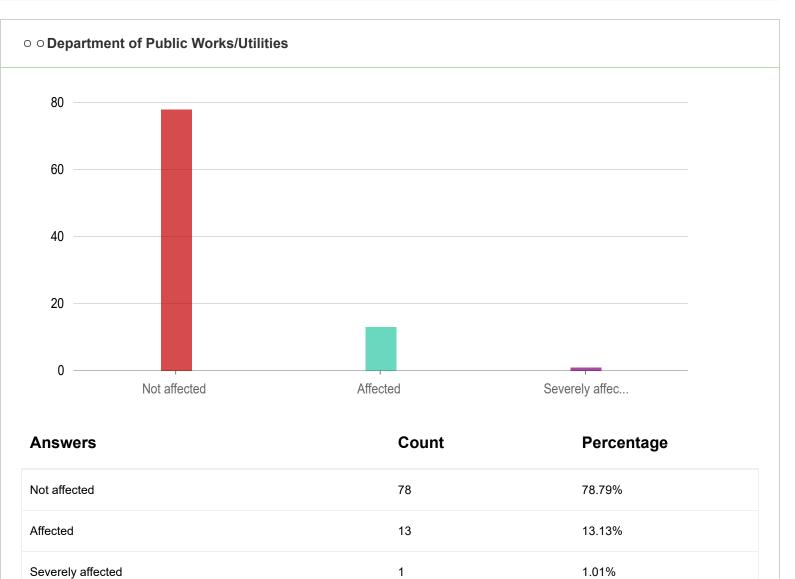


Answers	Count	Percentage
Not affected	54	54.55%
Affected	26	26.26%
Severely affected	12	12.12%
		Answered: 92 Skipped: 7



# ○ ○ Ports Department

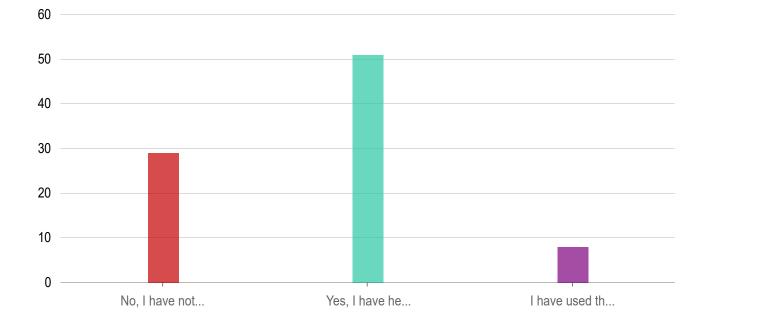
Affected	11	11.11%
Severely affected	1	1.01%
		Answered: 92 Skipped: 7



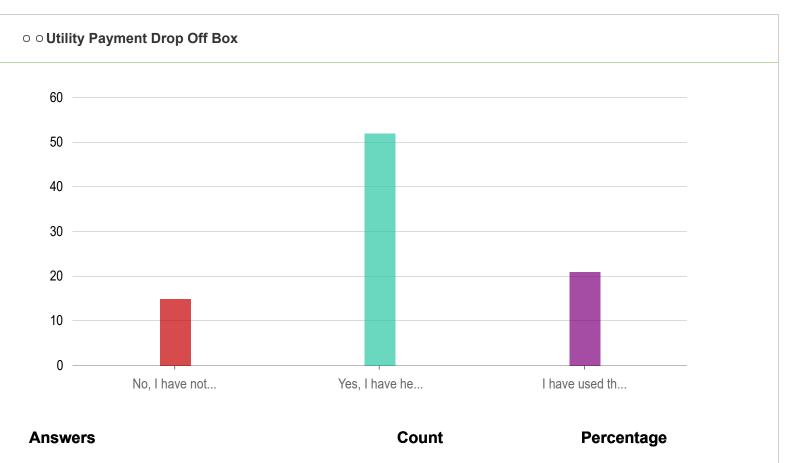
Answered: 92 Skipped: 7

## Impacts > 16. Which of the following City programs did you know about? And did you use any of the programs?

#### ○ ○ Utility Payment Deferral Program

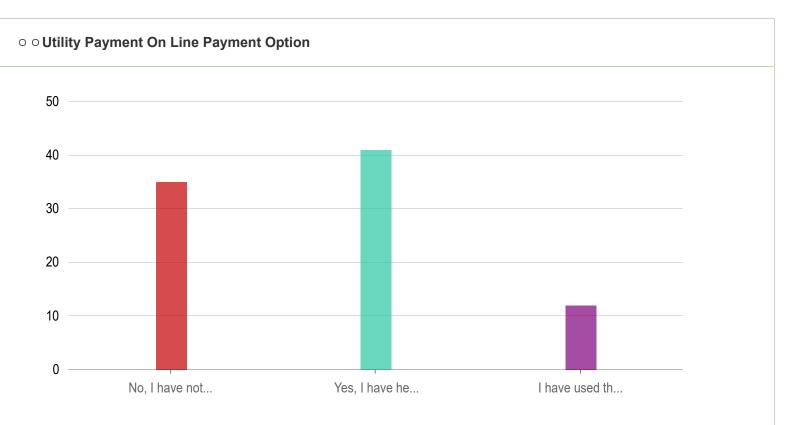


Answers	Count	Percentage
No, I have not heard of this program	29	29.29%
Yes, I have heard of this program but not used it	51	51.52%
I have used this program myself	8	8.08%
		Answered: 88 Skipped: 11



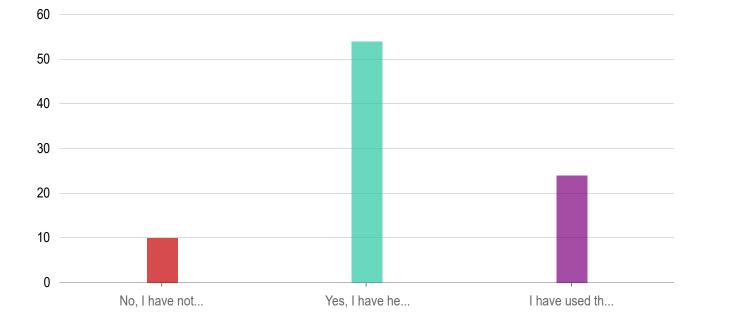
# No, I have not heard of this program

Yes, I have heard of this program but not used it	52	52.53%
I have used this program myself	21	21.21%
		Answered: 88 Skipped: 11

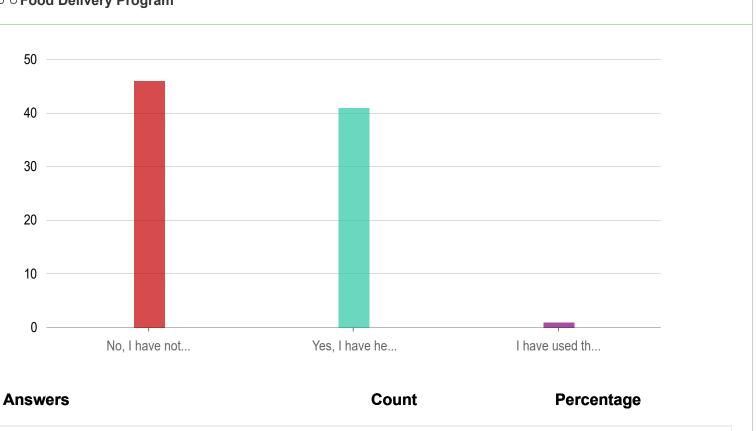


Answers	Count	Percentage
No, I have not heard of this program	35	35.35%
Yes, I have heard of this program but not used it	41	41.41%
I have used this program myself	12	12.12%
		Answered: 88 Skipped: 11

## $\circ \circ \mathbf{Curbside\ Library\ Service}$



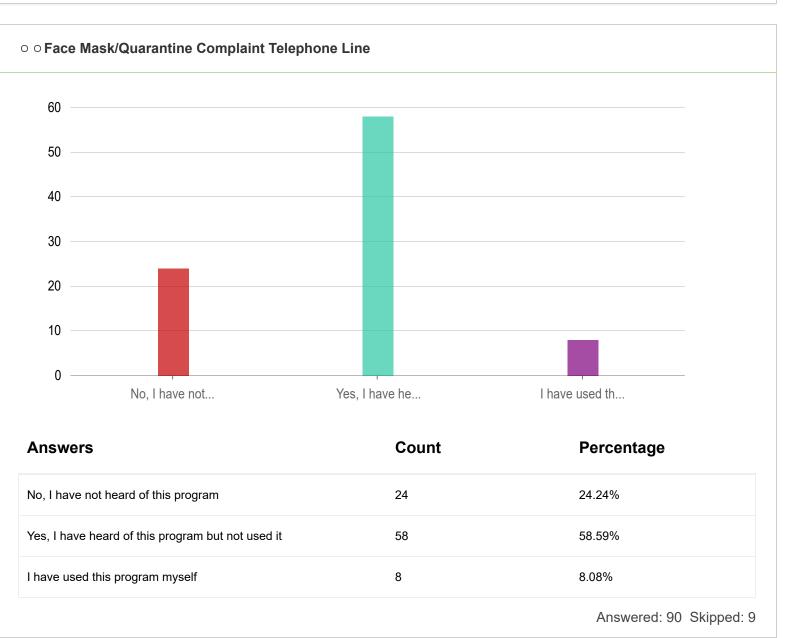
Answers	Count	Percentage
No, I have not heard of this program	10	10.1%
Yes, I have heard of this program but not used it	54	54.55%
I have used this program myself	24	24.24%
		Answered: 88 Skipped: 11



### $\circ \circ \textbf{Food Delivery Program}$

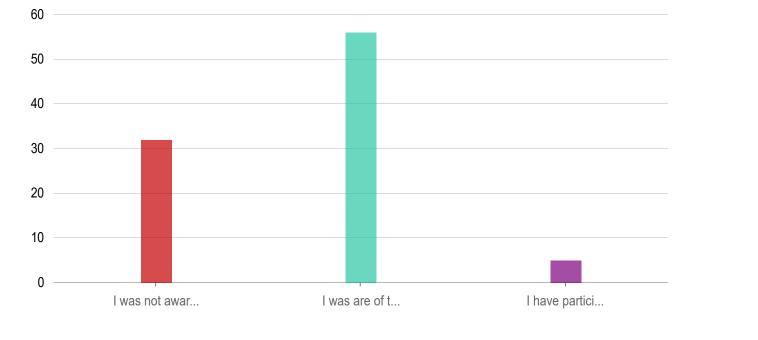
### No, I have not heard of this program

Yes, I have heard of this program but not used it	41	41.41%
I have used this program myself	1	1.01%
		Answered: 88 Skipped: 11



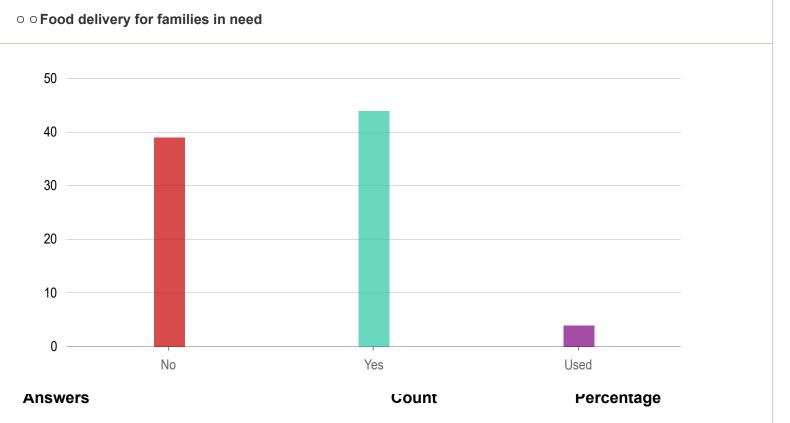
### Health and Social Services

 $\circ$  23. Were you aware that some types of visits at the Iliuliuk Clinic can be provided through telemedicine (a ...

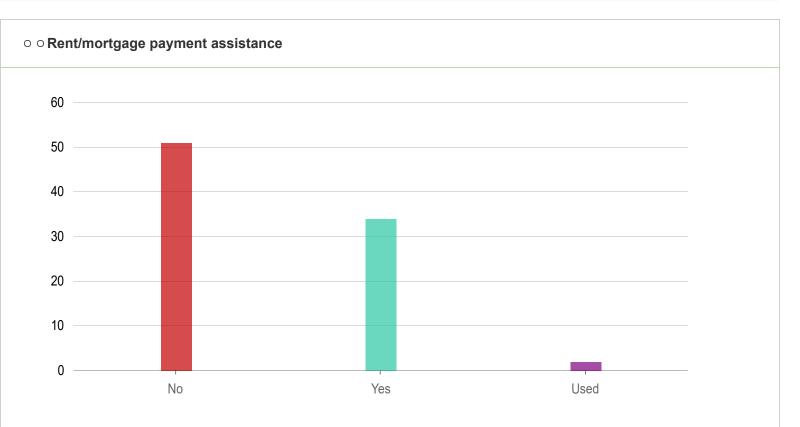


Answers	Count	Percentage
I was not aware of telemedicine services at the Iliuliuk Clinic	32	32.32%
I was are of telemedicine services, but have not used them at the Iliuliuk Clinic	56	56.57%
I have participated in a telemedicine visit at the Iliuliuk Clinic	5	5.05%
		Answered: 93 Skipped: 6

Health and Social Services > 25. Unalaskans Against Sexual Assault and Family Violence (USAFV) provides many services. During the COVID-19 response it also established a text hotline as a resource for people who need someone to talk to but may be quarantined at home due to COVID-19. Were you aware of these services, or did you use them?

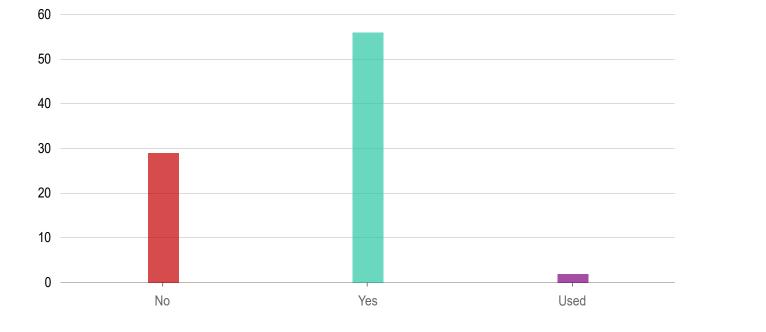


No	39	39.39%
Yes	44	44.44%
Used	4	4.04%
		Answered: 87 Skipped: 12

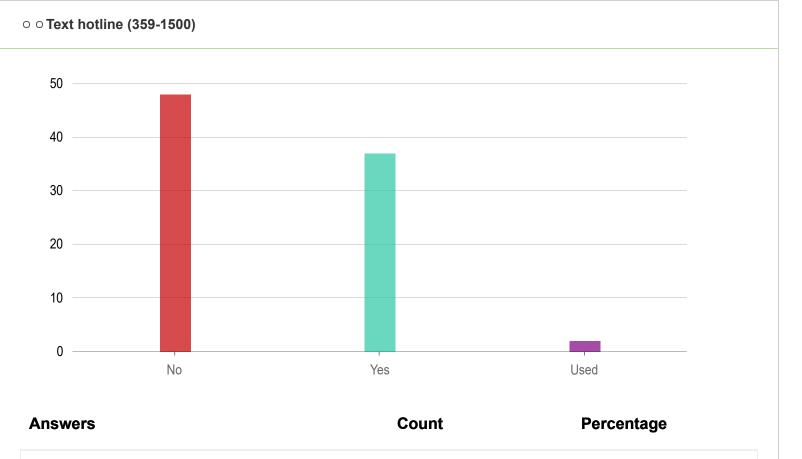


Answers	Count	Percentage
No	51	51.52%
Yes	34	34.34%
Used	2	2.02%
		Answered: 87 Skipped: 12

 $\circ \circ$  Crisis hotline (581-1500)



Answers	Count	Percentage
No	29	29.29%
Yes	56	56.57%
Used	2	2.02%
		Answered: 87 Skipped: 12

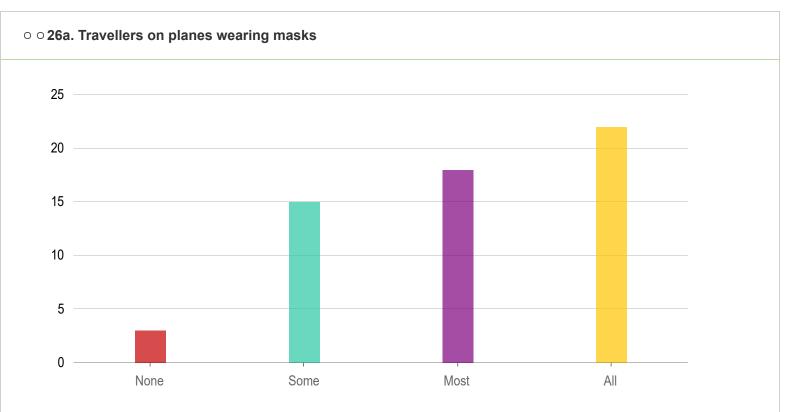


### No

Yes	37	37.37%
Used	2	2.02%
		Answered: 87 Skipped: 12

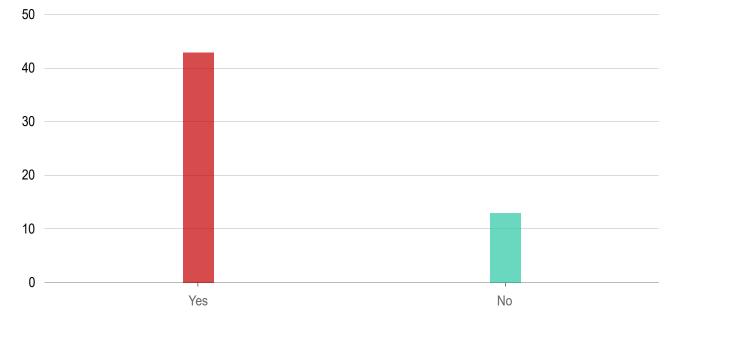
### Travel

## Travel > Traveller

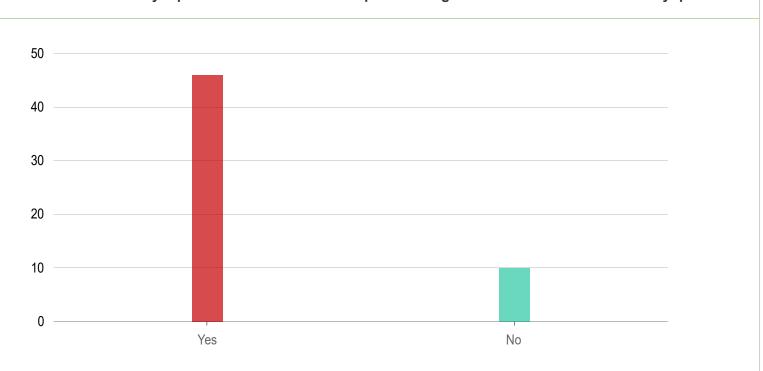


Answers	Count	Percentage
None	3	3.03%
Some	15	15.15%
Most	18	18.18%
All	22	22.22%
		Answered: 58 Skipped: 41

 $\circ$   $\circ$  26b. Signage at the Unalaska Airport explaining the 14 day quarantine?

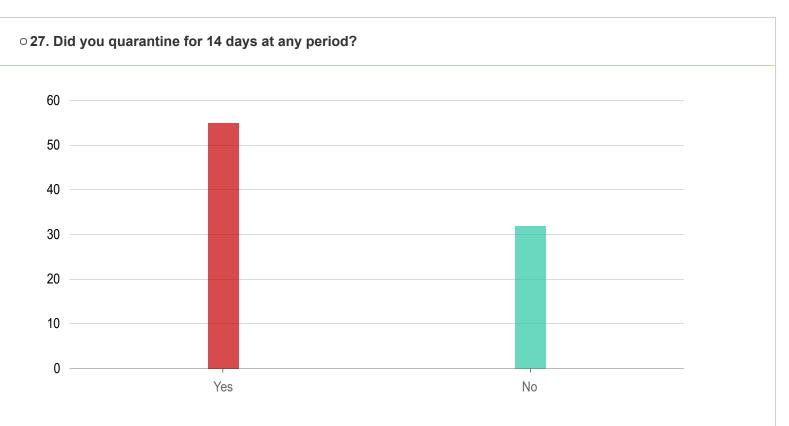


Answers	Count	Percentage
Yes	43	43.43%
No	13	13.13%
		Answered: 56 Skipped: 43

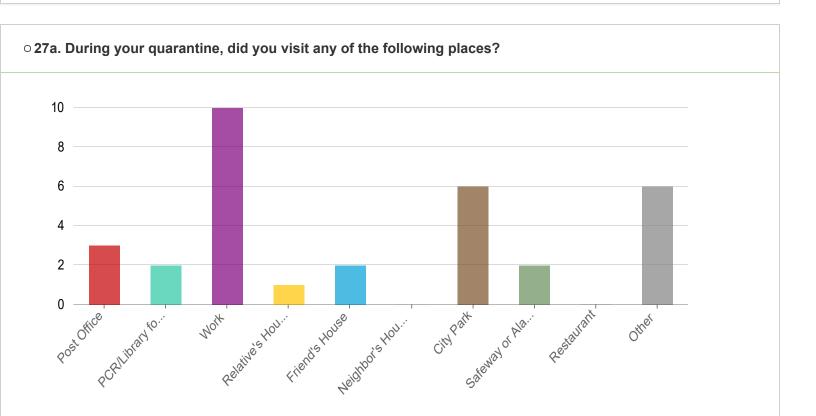


## $\circ$ $\circ$ 26c. A Public Safety representative at Unalaska Airport handing out information about the 14 day quaran...

Answers	Count	Percentage
Yes	46	46.46%
Νο	10	10.1%

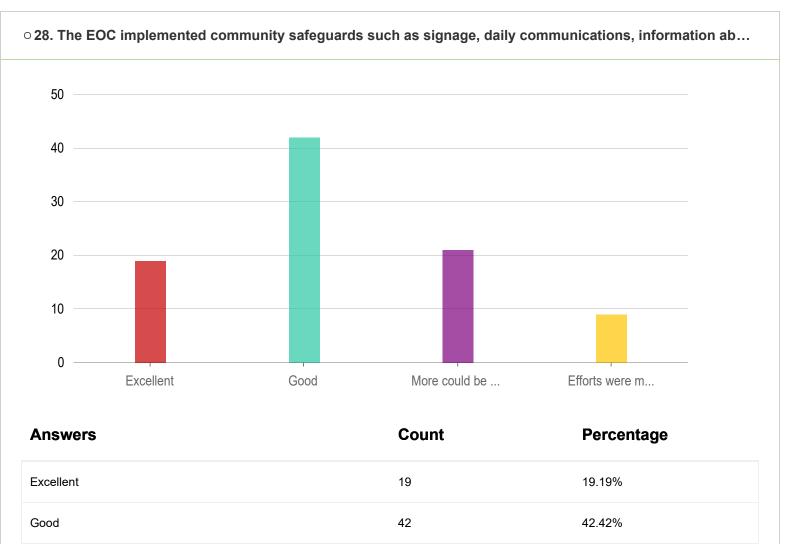


Answers	Count	Percentage
Yes	55	55.56%
No	32	32.32%
		Answered: 87 Skipped: 12



Post Office	3	3.03%
PCR/Library for outdoor internet	2	2.02%
Work	10	10.1%
Relative's House	1	1.01%
Friend's House	2	2.02%
Neighbor's House	0	0%
City Park	6	6.06%
Safeway or Alaska Ship Supply	2	2.02%
Restaurant	0	0%
Other	6	6.06%
		Answered: 21 Skipped: 78

### Opinion



More could be done	21	21.21%
Efforts were more than necessary	9	9.09%
		Answered: 91 Skipped: 8

## $\circ$ 29. What, if anything, do you think could be done better here in Unalaska?

adhere facilities Can't PLACE test properly island in lie blatantly Increased civil made	things pub COM	called case level lic live air action. lot 240	2016 releases death port Enforce ity mas ity mas fu set s	businesses Unalask SKS <sup>12</sup> WC	counted residents social lift mandate. a laid masks. af reasoned full busines: SK hotline	day <sub>hard</sub>
emniovees	manda	nent C ate loca s spread <sup>fil</sup>	OVID OVID it's al 000 Safe it's it's quarant travel P0 gro	open City tine. bcery	to. time ster start iving	

# Response

Count

Who ever is handling the mask hotline and the disbursement of information and rules at the airport, needs t o step up the action. I have had a local relative actually grilled and harassed at the airport by officers, while non-locals not engaged.	1
We know enough about the virus now to have a well thought put and reasoned response to it rather than livi ng in fear. The numbers do not lie and while we need to protect the elderly we have taken things too far out of fear.	1
Virus is BS If anyone other than Trump had won in 2016 we wouldn't have a pandemic. If it was counted the same way as H1N1, we'd have 12,000 deaths not 240,000 The total number of death in America hasn't incr eased more than the normal amount.	1
There should be a fine for anyone who fly into Unalaska and blatantly ignore the travel quarantine.	1
The people in charge of advising city council should keep up on the latest research, and focus on keeping t he vulnerable population safe without violating our civil rights.	1
The EOC laid out specific mandates, then didn't widely enforce them. Set up a hotline that didn't take action, and changed the risk level definitions for no apparent reason when we experienced community spread. Tak e this pandemic seriously.	1

The city should allow citizens and business owners to make their own decisions about make and children sh ould not have to wear masks in school especially on the playground. It is unnecessary and unproven to wor k.	1
The biggest problem is people not quaranteeing after travel. Time and time again I have heard of people tra veling to the island and not quaranteeing.	1
Thank you for the press releases, much appreciated.	1
Testing at clinic has not been made properly available to regular residents desiring a test. In July, I had covi d-like symptoms and called clinic to be tested and was not called back or scheduled for a test. Also same ex perience in Nov after travel.	1
TEST EVERYONE TRAVELLING IN after arrival 3 times like UNISEA DOES!	1
Stay vigilant regardless of the political noise.	1
Some facilities have you sign in, I think more should some opportunities to sign in	1
So what happened with Covid19? Cancer, Heart disease, influenza, pneumonia, all counted as Covid now. The rate of death hasn't increased more than normal. Only how they define it. Shut down the EOC, its non-e ssential. Reopen America! We are essential!!	1
Sense of community commitment to each other instead of personal liberty.	1
Safe recreation, being secluded and cooped up is not healthy for anyone (kids to adults). This place is alrea dy hard on a lot and not having anything fun or appropriate for the different age groups takes its toll. Depres sion, anxiety, drug/alcohol is high	1
REMOVE the tattletale HOTLINE. Really? We need to ask neighbors to "tell" on each other? And add compl aints to DPS? Stop judging. Give community advice, then let them live their lives. This is all stressful enoug h we don't need to create fear of our DPS.	1
Relax!! This is basically the flu. It has a 99% survival rate. Stop being chicken little. Stop being Karen Island. Stop over-hyping a basic flu and trying to scare people to death!!!	1
Quarantine should be dropped businesses are doing it anyway and everybody is an essential worker goin g about their daily business. The hotline is shameful.	1
Put UPD representatives in charge of hotline and other reporting channels that don't actually believe CoVid i s a conspiracy theory. XXXXXX who oversees this refused to even wear a mask at work for quite a while. start calling out those that don't comply.	1
Public Safety should enforce the mask mandate. Safeway, Ship Supply, and the PO are full of people not w earing masks properly or not wearing them at all. Also, many captains come straight to the ADFG office fro m the airport upon arrival. Unacceptable.	1

Public Safety needs to enforce the laws and start to fine the offenders. We're in a small community and can not afford to have community spread of this virus. Restaurants needs to adhere to the mandates and protoc ols as well.	1
Please keep businesses and facilities open and allow people to gather together. 0.02% mortality rate is an a cceptable risk to take given that closing the economy presents its own risks & affects livelihoods. News rele ases should continue to give guidance.	1
Officer XXXXXX might be bum barred with email and other inquiries regarding Company's Covid plan as front liners that no one have returned our emails .	1
Not allow out of town workers into the establishments they are working on during open hours with the local employees.	1
New Years fireworks. Other individuals come to town to work without quarantining.	1
My biggest concern are the people on the Island who actually want to get it and be done with it. They don't bother with the face masks. Then they come into work (Fire Dept.) possibly exposing us to it. Its so wrong!!! They are 1st responders!!!!	1
More mask wearing	1
More mask education/enforcement at the grocery stores. many fishermen arriving into Unalaska from down south are not adhering to the mask mandate or quarantine. There is some confusion about being int he critical workforce and local quarantine regs.	1
Masks required inside all open businesses	1
Make the stores be more strict on customers wearing masks. We have those in the community who don't thi nk they have to. Mandate from the city is to be masked in any business. But the stores are not making every one comply. Needs to be addressed.	1
Lift the 14 day quarantine and mask mandates! This is Alaska! We only want what the state has ordered. Ev eryone is too afraid to speak against this. We're afraid we'll lose our jobs! This is ridiculous. Listen to the pe ople of Unalaska and leave us alone!	1
Let people who are high risk protect themselves. Ease up on the travel quarantinefor example, negative te st after 5 day quarantine or something like that. Not sure if I'm a big fan of sweeping mandates that I didn't g et a say inno community vote. :(	1
Less government mandates. It's unfortunate that the local government believes it has the power and authori ty to mandate whether a business is open or not, whether a person must be locked in their home, or to man date mask wearing. This is NOT their role.	1
keep wearing masks and make sure people follow the rules	1

Keep mask mandate Reinforce and stricter 14 quarantine. Can't share a room with some and only one quar antine. Quarantine needs to be rewritten with clear expectations and stricter. It's only a matter of time before COVID had community spread	1
Keep in mind that our fishing industry is producing millions of pounds of protein that feeds a hungry world. V irtually none of the jobs associated with this industry can be done at home or alone.	1
Industry has done a phenomenal job working to prevent COVID from coming to Unalaska. Local residents a re not taking prevention seriously. The City should adopt stricter measures and enforce them. Those tasked with enforcement need to follow the rules!	1
Increased enforcement	1
Impose penalty to people that travel and do not QUARANTINE	1
I'd like to pick up groceries curbside rather than entering the store. I would like to see enforcement of mask mandate. If you have to close things, start with the bars. Fishermen should quarantine on their boats and no t enter stores. grocery delivery!	1
I think we're doing better than 99% of the US	1
I think we need to continue 14 day quarantine but make it stricter. If someone in the house is in quarantine, t hen the entire house should quarantine unless they are completely isolated. Sharing a bedroom is not good quarantine! Make guidelines strict	1
I think mandates and restrictions could be eased up a bit. Covid isn't as bad as what they were telling us it was in the beginning.	1
I think if a person tests negative to get into the stat then after 7 days in Unalaska should be able to re-test a nd if negative go back to work	1
I believe the City has provided the correct level of response. I am particularly impressed by how well the CO VID-19 News Release is written. It is a consistently concise and pertinent report for the community.	1
From a business standpoint, leaving island to check a remote jobsite & then returning a few hours later, qua rantine mandate is in effect. What can be done to lessen quarantine time yet adhere to local/state travel CO VID mandates?	1
For people in positions of power like managers to wear their masks, and to make the fishermen wear masks instead of doing whatever they want in any establishment.	1
Find a way to open the gym as community spread does not occur in gyms. Gyms are important during the w inter, it is many people's only way of getting physical activity. Without this life becomes more difficult here. T he gym should be considered essential.	1

Ensure that everyone flying in does the contact tracing paperwork upon arrival. When my wife flew in she w as required to do so by a UPD police officer. However, a UPD Police Sergeant who flew in on the same plan e was allowed to go through w/o it. Hmm	1
enforcing the mask mandate	1
Enforcement with quarantine & mask vilaters.	1
Enforcement of the mask mandate. People are seen at the airport and grocery store and PCR and library wi thout masks. It is hard for low-paid employees to enforce. Need City support.	1
Enforcement of the mandates. Lots of people are in public places refusing to wear masks. I think employees are tired of asking them and so they just let it happen. Also the officer who is in charge of the covid line is op enly against it.	1
Enforcement of quarantine after traveling. People are mingling with friends and family, eating out and postin g things on social media and nothing happens to them. It's just a matter of time and our community will be in fected.	1
Enforce masks	1
Don't make mandates you have zero interest in enforcing. There is no way to get mail or packages while un der quarantine. Same with food- USAFV food delivery seems like it's for at risk population only. Curbside pic k up would be nice.	1
CREATE UNIFORM signage i.e. SAME color, SAME simple font. The general bulletin boards are a mess S O ***MOST IMPORTANTLY set up A SEPARATE bulletin board IN EVERY PUBLIC PLACE where you alre ady post. Make sure the OLD stuff is removed	1
COVID outreach is dependent on internet platforms, which some may not have access to. Our online comm unities are strong on Facebook so that's a good focus. I think push on text notifications will be most effective because it is direct.	1
Close down all the bars and restaurants from the public. Only allow food pickup and delivery.	1
City health mandate enforcement	1
City employees, specifically Public Safety/Police and EMT's have not taken the situation seriously, do not w ear masks, and provide a bad example for the public.	1
business needs to step up and UPD needs to support them when required. No organization private or public should be saying they will not help or participate. We send our kids to school to be doctors, time to listen to t hem. Wearing masks would end this.	1
Better enforcement of mandates: eg. unmasked people at the grocery store, a City Hall employee with mask around his chin, businesses who tell me I don't need to wear my mask, and city officials who blatantly disreg ard the mandates themselves.	1

Adjust risk level to reality. Medium risk locally if there is a single case of community spread in the state is ridi culous. Risk levels should be based on local factors. e.g. There is essentially zero risk here if someone on t he North slope has a case.	1	
Actual penalties for ignoring quarantine. Fines, community service, jail time. So many people just don't give a shit.	1	
a web-based COVID dashboard	1	
	0	
An	nswered: 67 Skipped: 32	) -

## Opinion > Hotline

# 

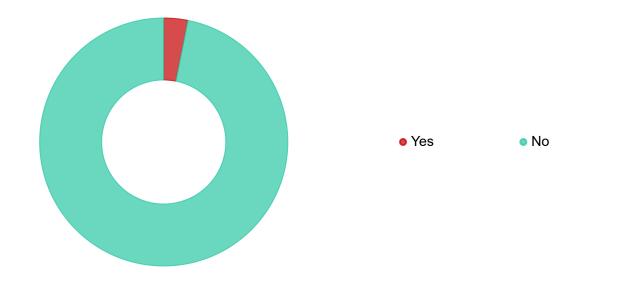
26

Answered: 91 Skipped: 8

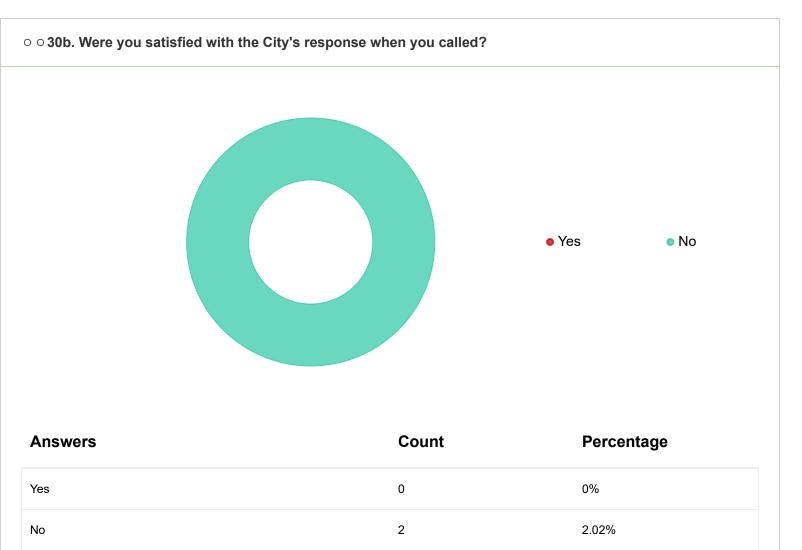
26.26%

## $\circ$ $\circ$ 30a. Did you use the hotline?

No



Answers	Count	Percentage
Yes	2	2.02%
No	62	62.63%
		Answered: 64 Skipped: 35

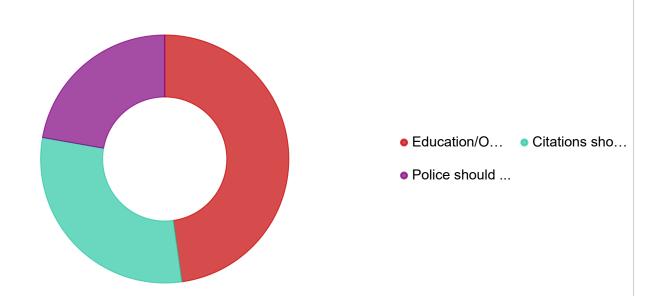


#### $\circ \circ$ 30c. Why not?

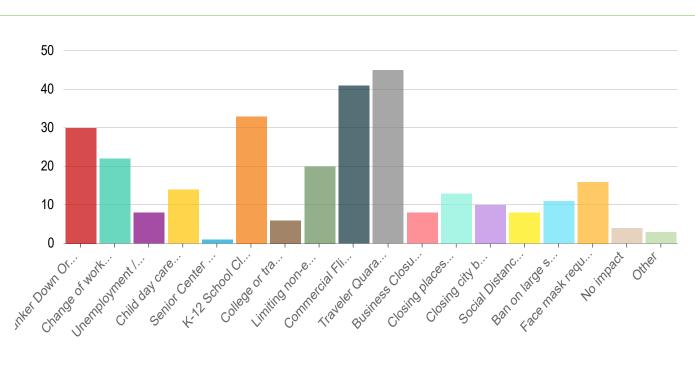
The word cloud requires at least 20 answers to show.

Response	Count
They do nothing. At one point, they never returned messages. I quit using it because it was useless.	1
	0
	Answered: 1 Skipped: 98

### • 31. Rather than issuing citations, the Unalaska Police Department has been educating individuals and busi...



Answers	Count	Percentage
Education/Outreach is the best approach	43	43.43%
Citations should be issued when police are called and observe pe ople/businesses in violation of local mandates	27	27.27%
Police should be actively patrolling for violators of the local manda tes and issuing citations where appropriate.	20	20.2%



### $\circ$ 32. Which of the following, if any, has impacted you or your family the most? (Select up to 4)

Answers	Count	Percentage
Hunker Down Order	30	30.3%
Change of work (schedule, location etc.)	22	22.22%
Unemployment / furlough	8	8.08%
Child day care / babysitting closure	14	14.14%
Senior Center Closed to Visitors	1	1.01%
K-12 School Closure	33	33.33%
College or training school closures	6	6.06%
Limiting non-essential travel per Alaska State Mandate (see next question for flight cancellation impact)	20	20.2%
Commercial Flight reduction/schedule changes	41	41.41%
Traveler Quarantines	45	45.45%
Business Closures	8	8.08%
Closing places of worship	13	13.13%
Closing city buildings	10	10.1%
Social Distancing	8	8.08%

Ban on large social gatherings	11	11.11%
Face mask requirement	16	16.16%
No impact	4	4.04%
Other	3	3.03%
		Answered: 94 Skipped: 5

## $\circ$ 33. Do you have any comments about the EOC's work up until now?

snitch act. changed unseen months latest stopping	<sup>die.</sup> essential clear. means <b>COUN</b>	publicly. concern.	worship.	living made. don'i WORKERS	underappreciated.
rust cpc. concerns goals job.	ake comm safe.		to' IIdi U	ne definition schools luck ( fit virus	down. unacceptable
approve evaluation live virus). <b>Recomm</b> "see matter (eg chief ac	pandemic find <b>y</b> endations	NORK QU	arantine	II GG.	weeks
20) policy. <sub>masks.</sub> Cha panicking curve" usual	anging face hange us. <b>job</b>	255 1936 <b>&amp;</b>	loop	people	compliance due Governor "flatten Nov.
EOC's told articles micromanaging.		Times free public documented statu ing science commun	us did. gather <b>IIII</b> day <sup>city's</sup>	ormed impose. ( known. updated	<sup>slowing</sup> significantly reopened nationwide nected review

# Response

# Count

No	3
What's EOC?	1
We want to be free. We have the right to be free to gather and worship. You have no right to stop us. I do no t appreciate or approve of any action taken by the EOC further than what our state Governor saw fit to impo se. Unalaska wants to be done.	1
We get the feeling that, as usual, industry is the main concern.	1
They need to find out why the fire chief is not enforcing face masks. They are city employees!!!	1
The virus is here anyway and would have happened no matter what you did.	1
The EOC needs to be more transparent. It is unacceptable to change the city's evaluation of risk status the same day there is the first documented case of community spread. If this was in the work for weeks, the EO C should have communicated that publicly.	1

The EOC is welcome to make recommendations, but it is not their role to make policy. More transparency o n its goals (slowing the virus vs. stopping the virus). It seemed like we went from "flatten the curve" to "see if we can stop it". This was not clear.	1
The EOC is doing great work that is mostly unseen and underappreciated. Thank you!	1
Thanks for your transparency!	1
Thank you	1
Should keep updated on the latest science and recommendations coming out of CDC. Recommendations to council have not significantly changed for months even though much new information is known.	1
Settle down. Stop panicking and micromanaging. Stop encouraging people to snitch on and turn in their nei ghbors just for living their life. Germany 1936 here!!!	1
Schools should be reopened they are proven NOT to be super-spreaders. EOC should please review the se many articles (e.g. NYTimes Oct 22) & the nationwide calls for schools to open (eg NYTimes editorial No v. 20) & expected permanent educational loss.	1
Reopen!! Be strong,	1
Nothing except that I'm happy that they are operational and doing the best that they can to keep us safe.	1
More stakeholders need to be informed and involved. The school needs to be consulted and informed, not j ust told to trust the EOC's decisions blindly.	1
keep up the good work.	1
Keep up the good work!	1
It seems policy has sometimes been made without thinking through the ramifications of the decision or how it is to be implemented. In other words, think, then act.	1
I think weaker definitions are asking for community spread	1
I think that the EOC is doing fine but I would appreciate more communication, especially when changes are being considered or made.	1
I neef more than 255 letters The EOC is not essential! A pandemic by definition, means people die. But the manipulation of the evidence and the fear mongering is way more damaging, Than a strong cold bug! Expell the despots, restore freedom	1
I love the press releases and I feel like Unalaska has done an awesome job. I feel so lucky to live here and I resent people who are non compliant and disrespectful about mask wearing. Our town is so lucky to have s chool open and the kids safe.	1

I do worry that the high number of "essential" workers in Unalaska means that the travel quarantine isn't foll owed very frequently. I also worry about people quarantining in the home with others, who attend school an d work.	1
I currently work for the tribe and still am not quite on the loop with everything, which concerns me because t here are probably more people who don't *know how to* access information and are the ones who could us e it most.	1
I appreciate all of your hard work. I think you've tried to do a good job in unprecedented circumstances.	1
I am very grateful to be here during the pandemic. The planning has been very well thought out. The manda tes in place have allowed us to maintain more normalcy than most places.	1
I am using this space to continue concerns about testing. I was denied a mid quarantine and post quarantin e test at the clinic, which would have been paid by my medical insurance, and that I sought to reassure my f amily and co workers. (continued below)	1
I am thankful for their ongoing efforts.	1
I am confused about the change in definition of the medium risk level. It seems very up for interpretation no w. I also am confused about when they discussed changing it.	1
Great job on the Public notices!	1
Great job in a new and changing situation.	1
good job, but now is the time to really push hard to educate smarter, back it up with some tiered fines on ob vious non compliance of mandates. people need to know this is serious and that this community is very vuln erable due to processors and seniors.	1
EOC doing fine job. Freaked out council needs to lighten up, stop barking about face masks / stop talk of D PS assigned compliance officers-doesn't help public to fear DPS. Some council members shaming others in public. Stay home if afraid keep self safe.	1
Do not keep changing definitions to make things lighter or easier for COVID to spread. Make quarantine gui delines clear and strict. Essential workers is too loose and vague, everyone seems to think they are essenti al and don't quarantine	1
Believe they are doing a good job so far! Kudos! Continue keeping us and our community safe! Thank you!	1
Appreciate all the hard work and thoughtfulness	1
	0

Answered: 40 Skipped: 59

## $\circ$ 34. As Unalaska reopens, do you have any suggestions as we move forward?

supposed implements due moving cle women test policy strict Push Protect 99% face Viru	suggest Dont	testing <sup>prevent</sup> facility long numbers		approaches liquor VACCINE now! life &
lowest live Continue et worse. find QUARS state homeless color place fully front CASE yet! again. increasing SEASON	s masks is.	Clinic City Com Mask 14		licies on. antiates store. spread. antiate talked actual
masks! avoid lost reop	status 💼 💼	alaska upp healthy	nake Keeping residents tov	decide ditch wearing (e.g. chance day pool travelers families paid

# Response

Count

Why reopen? State numbers are increasing, people are dying. Let us keep the status quo so that the local p eople have a chance of keeping themselves safe. If we get really sick, there are no rooms available at the in n, so to speak.	1
When did we decide that Unalaska should reopen? I suggest that this be talked about further before moving forward. The city should look at industry policies and implements similar strict policies for residents to preve nt further cases of community spread.	1
Wear your masks!	1
We need a facility to quarantine homeless travelers for 14 days.	1
Too soon to reopen with B season approaches	1
The lowest paid, often women of color, are left to enforce the mask mandate. Can UPD support these peopl e on the front lines. I have seen belligerent bullying behavior about mask wearing at the library, grocery, and liquor store. They should be cited.	1
The greatest tyrannies are always perpetrated in the name of the noblest causes. Restriction of personal lib erties is tolerated short term, but the longer it goes on, the less there will be compliance. "Emergencies", by definition, are not long term.	1
The clinic better have a vaccine ready to go and to be dispersed if they want business to be done a regular basis. They should be already looking into when they will receive it at their doors! Keep up the good work Ci ty of Unalaska!!!	1
The best policy is is freedom.	1

test3	1
test2	1
test	1
Stop overreaching your boundaries. People should be free to make their own choices about their safety.	1
Stop being driven by fear, take an honest look at the actual numbers and use those numbers in making deci sions.	1
Slow and steady wins!	1
Seriously, relax. This virus has a 99% survival rate. Let people live their lives and run their businesses. I hav e been all over Alaska and have never seen a place as scared and Karen-like as Unalaska is. This island h as literally lost its mind!!!	1
Reopen now!	1
Remind people that it's a virus. It's inevitable that it will show up here at some point. Let's avoid witch-huntin g. We never do that with the flu. People will get it, pass it on, etc. Yes, it's a tricky risk-management situatio n. Still, life must go on.	1
Recreation, to have an airline dedicated to this town and reasonable costs, and to establish a safe way of tr aveling to and from Unalaska Ditch Harbor.	1
Recommendations are welcome, unconstitutional mandates are not (e.g. closing businesses, quarantines, mask mandates, etc.). The local government does not have the right to mandate healthcare, that is the resp onsibility of the individual citizen.	1
Push protecting others. Helping seniors. UPD has to be a presence. Can we get a CoVid response team re ady?	1
Protect the people most at risk and let the rest of us decide for ourselves what safety measures to take.	1
prioritize schools over restaurants/bars	1
Prioritize safety. Community spread would be devastating here.	1
Policing the mandate, it's time to enforce as education has been established.	1
Please continue to flatten the curve in Unalaska. It's working so far, and there's an end in sight. I fully suppo rt local mask mandate and travel quarantine.	1
Option to test out of quarantine before 14th day.	1
Open up and ditch the masks	1

Open in gradually not all at once.	1
Not for now. I look forward to the pool, sauna and PCR gym being fully re-open :)	1
No quarantine for local residents-held hostage long enough! Most places in AK=no quarantine; we're suppo sed to not work 14 days? Stop the shaming & judgement about what families choose to do-it's stressful-not a way to live! Families are doing their best!	1
No	1
Never in history have healthy people been quarantined during a pandemic. I think we should open up Unala ska and not lock down again. I also think encouraging residents to tattle on each other is reprehensible!	1
More should be done about travel quarantines rule then posting: "Everyone is STRONGLY URGED to comp ly with the travel quarantine requirement"	1
Mask wearing is good!!	1
Mask should be voluntary not mandated.	1
Lift the mask mandate? Studies are showing they are effective only if used properly and that nobody uses them properly. I think masks make it worse.	1
Keeping perspective. This virus, though it can be very serious for subpopulations, is not in the same league as the 1918-19 influenza pandemic. We will destroy our country if we think that we have to make controlling this virus our only focus.	1
Keep 14 quarantine but strict and clear guidelines Keep masks policy	1
Keep 14 day quarantine and mask mandates	1
I would prefer Unalaska not reopen for awhile. There will be a flood of fishermen from down south in the first weeks of January as cod, pollock,and crab start again. I worry there will be an increase in covid cases with t heir return.	1
I think it's a mistake to fully reopen at this point. Flu season and an influx of people for A season are sure to have a drastic impact on our community.	1
I suggest education and outreach but if it is a repeat offender establishment citations should be issued.	1
Enforce masks everywhere all the time for everyone!!!	1
Enforce mandates! And find more ways to help those who are struggling at this time. Unalaska can be a cha llenging place to live as is.	1
Drop the mandates and stop trying to control peoples lives.	1
Dont re-open! Wait until we get the vaccine. Would be much safer. We will survive.	1

DON'T RE-OPEN! NOT until we have vaccines proven to work. Nothing wrong with staying isolated AND A LIVE. We have each other, utilities that work, enough jobs to go around and we are now probably MORE he althy and aware of HEALTH than ever before.	1
Dont reopen yet! It is not safe. We have been having new cases of 500+ daily throughout our state, and it ia only going to get worse aftet the holidays and start of A season.	1
Dont do it again	1
Don't close the gym.	1
Don't. It's only going to get worse.	1
Does the clinic have the ability to provide palliative care if there is an outbreak and there is not enough beds in Unalaska or Anchorage? Does the clinic have enough PPE in case of an outbreak?	1
Do what we always do when a bug like this goes around. Don't make it political. Don't virtue signal. Don't qu arantine healthy people. Learn from your mistakes. Follow the constitution. Listen to the people! We listened to what you said. Your turn.	1
do what is best for the community	1
DO it slowly and safely!	1
Decouple school closure from outside spread. Shut bars & indoor dining. Online learning will have permane nt negative effects, and cause more life lost due to reduced long-term well being than caused by C19 if scho ols were left open (JAMA network Nov. 12)	1
Continue risk based management, it's working!	1
continue "flatten the curve" efforts: in order to avoid future hunker down orders, I would like to see face mas ks enforced, as well as the travel quarantine. Let's follow the rules until the vaccine arrives! Protect our com munity and elders.	1
be patient	1
As long as we are alert about what's coming in and out of town, there aren't many other holes to patch up.	1
(Cont) I was told that this testing was only available for seafood industry workers. It is of great concern to m e as a 30 year resident that our clinic prioritizes seafood industry over local residents seeking testing and/or treatment. RETURN CALLS!	1
	0

Answered: 62 Skipped: 37