

**Unalaska, AK** The National Community Survey

Report of Results 2021

**Report by:** 





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### About The NCS™

The National Community Survey<sup>™</sup> (The NCS<sup>™</sup>) report is about the "livability" of Unalaska. A livable community is a place that is not simply habitable, but that is desirable. It is not only where people do live, but where they want to live. The survey was developed by the experts from National Research Center at Polco.

Great communities are partnerships of the government, private sector, community-based organizations and residents, all geographically connected. The NCS captures residents' opinions considering ten central facets of a community:

- Economy
- Mobility
- Community Design
- Utilities
- Safety
- Natural Environment
- Parks and Recreation
- Health and Wellness
- Education, Arts, and Culture
- Inclusivity and Engagement

The report provides the opinions of a representative sample of 113 residents of the City of Unalaska collected from September 23rd, 2021 to November 11th, 2021. The margin of error around any reported percentage is 9% for all respondents and the response rate for the 2021 survey was 15%. Survey results were weighted so that the demographic profile of respondents was representative of the demographic profile of adults in Unalaska.

#### How the results are reported

For the most part, the percentages presented in the following tabs represent the "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, etc.). On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data." However, these responses have been removed from the analyses presented in most of the tabs. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

#### **Comparisons to benchmarks**

NRC's database of comparative resident opinion is comprised of resident perspectives gathered in surveys from over 600 communities whose residents evaluated the same kinds of topics on The National Community Survey. The comparison evaluations are from the most recent survey completed in each community in the last five years. NRC adds the latest results quickly upon survey completion, keeping the benchmark data fresh and relevant. The communities in the database represent a wide geographic and population range. In each tab, Unalaska's results are noted as being "higher" than the benchmark, "lower" than the benchmark, or "similar" to the benchmark, meaning that the average rating given by Unalaska residents is statistically similar to or different (greater or lesser) than the benchmark. Being rated as "higher" or "lower" than the benchmark means that Unalaska's average rating for a particular item was more than 10 points different than the benchmark. If a rating was "much higher" or "much lower," then Unalaska's average rating was more than 20 points different when compared to the benchmark.

The survey was administered during the COVID-19 pandemic, a time of challenge for many local governments. While we provide comparisons to national benchmarks, it is important to note that much of the benchmark data was collected prior to the pandemic. This may impact how your City's 2021 ratings compare to other communities' ratings from the past five years.





#### **Trends over time**

Trend data for Unalaska represent important comparison data and should be examined for improvements or declines\*. Deviations from stable trends over time represent opportunities for understanding how local policies, programs, or public information may have affected residents' opinions. Changes between survey years have been noted with an arrow and the percent difference. If the difference is greater than 15 percentage points between the 2017 and 2021 surveys, the change is statistically significant.

\* In 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

## Methods

#### Selecting survey recipients

All households within the City of Unalaska were eligible to participate in the survey. A list of all households within the zip codes serving Unalaska was purchased from Go-Dog Direct based on updated listings from the United States Postal Service.

An individual within each household was selected using the birthday method. The birthday method selects a person within the household by asking the "person whose birthday has most recently passed" to complete the questionnaire. The underlying assumption in this method is that day of birth has no relationship to the way people respond to surveys. This instruction was contained in the introduction of the survey.

#### Conducting the survey

All 769 households identified as being within the boundaries of Unalaska received mailings beginning on September 23rd, 2021 and the survey remained open for seven weeks. The first mailing was a postcard inviting the household to participate in the survey. The next mailing contained a cover letter with instructions, the survey questionnaire, and a postage-paid return envelope. The final mailing contained a reminder letter, another survey, and a postage-paid return envelope. All mailings included a web link to give residents the opportunity to respond to the survey online. All follow-up mailings asked those who had not completed the survey to do so and those who had already done so to refrain from completing the survey again.

About 1% of the 769 mailed invitations or surveys were returned because the household address was vacant or the postal service was unable to deliver the survey as addressed. Of the remaining 759 households that received the invitations to participate, 113 completed the survey, providing an overall response rate of 15%. The response rate was calculated using AAPOR's response rate #2\* for mailed surveys of unnamed persons.

It is customary to describe the precision of estimates made from surveys by a "level of confidence" and accompanying "confidence interval" (or margin of error). A traditional level of confidence, and the one used here, is 95%. The 95% confidence interval can be any size and quantifies the sampling error or imprecision of the survey results because some residents' opinions are relied on to estimate all residents' opinions. The margin of error for the City of Unalaska survey is no greater than plus or minus 9 percentage points around any given percent reported for all respondents (113 completed surveys).

#### Analyzing the data

Responses from mailed surveys were entered into an electronic dataset using a "key and verify" method, where all responses are entered twice and compared to each other. Any discrepancies were resolved in comparison to the original survey form. Range checks as well as other forms of quality control were also performed. Responses from surveys completed on Polco were downloaded and merged with the mailed survey responses.

The demographics of the survey respondents were compared to those found in the 2010 Census and 2019 American Community Survey estimates for adults in the City of Unalaska. The primary objective of weighting survey data is to make the survey respondents reflective of the larger population of the community. The characteristics used for weighting were age, sex, race, Hispanic origin, housing type, and housing tenure. No adjustments were made for design effects. Weights were calculated using an iterative, multiplicative raking model known as the ANES Weighting Algorithm.\* The results of the weighting scheme for the probability sample are presented in the following table.

NRC aligns demographic labels with those used by the U.S. Census for reporting purposes, when possible. Some categories (e.g., age, race/Hispanic origin, housing type, and length of residency) are combined into smaller subgroups.

		Unweighted	Weighted	Target*
Age	18-34	14%	32%	34%
	35-54	45%	44%	43%
	55+	41%	24%	23%
Hispanic origin	No, not Spanish, Hispanic, or Latino	96%	90%	91%
	Spanish, Hispanic, or Latino	4%	10%	9%
Housing tenure	Own	37%	22%	22%
	Rent	63%	78%	78%
Housing type	Attached	57%	72%	72%
	Detached	43%	28%	28%
Race & Hispanic	Not white alone	39%	75%	75%
origin	White alone, not Hispanic or Latino	61%	25%	25%
Sex	Female	45%	41%	40%
	Male	55%	59%	60%
Sex/age	Female 18-34	7%	13%	13%
	Female 35-54	23%	16%	16%
	Female 55+	15%	12%	12%
	Male 18-34	7%	20%	21%
	Male 35-54	23%	27%	27%
	Male 55+	25%	12%	11%

The survey datasets were analyzed using all or some of a combination of the Statistical Package for the Social Sciences (SPSS), R, Python and Tableau. For the most part, the percentages presented in the reports represent the "percent positive." The percent positive is the combination of the top two most positive response options (i.e., excellent/good, very safe/somewhat safe, essential/very important, etc.), or, in the case of resident behaviors/participation, the percent positive represents the proportion of respondents indicating "yes" or participating in an activity at least once a month.

On many of the questions in the survey respondents may answer "don't know." The proportion of respondents giving this reply is shown in the full set of responses included in the tab "Complete data". However, these responses have been removed from the analyses presented in the reports. In other words, the tables and graphs display the responses from respondents who had an opinion about a specific item.

#### Contact

The City of Unalaska funded this research. Please contact Cameron Dean of the City of Unalaska at cdean@ci.unalaska.ak.us if you have any questions about the survey.

#### **Survey Validity**

See the Polco Knowledge Base article on survey validity at <a href="https://info.polco.us/knowledge/statistical-vali">https://info.polco.us/knowledge/statistical-vali</a>

\* See AAPOR's Standard Definitions for more information at

https://www.aapor.org/Publications-Media/AAPOR-Journals/Standard-Definitions.aspx

\* Pasek, J. (2010). ANES Weighting Algorithm. Retrieved from

https://web.stanford.edu/group/iriss/cgi-bin/anesrake/resources/RakingDescription.pdf

\* Targets come from the 2010 Census and 2019 American Community Survey

## Highlights

#### Residents value the diversity and inclusivity of the community.

About three-quarters of residents felt that Unalaska did an excellent or good job of attracting people from diverse backgrounds, a rating that was higher than those given in other communities nationwide. About 7 in 10 survey respondents gave favorable marks to Unalaska as a place to raise children, the community making all residents feel welcome, and valuing/respecting residents from diverse backgrounds, while 6 in 10 were pleased with opportunities to participate in community matters and openness and acceptance toward people of diverse backgrounds. These ratings were similar to the national benchmarks and, where trends over time were available, similar to ratings given in 2017.

#### The economy remains an area of focus for the City, with affordability a particular challenge.

About 8 in 10 residents gave positive scores to Unalaska as a place to work and 7 in 10 were pleased with employment opportunities, ratings that surpassed the national averages. However, other indicators within the facet of Economy tended to be lower than those seen elsewhere. While at least half of residents gave favorable marks to the overall economic health of the city and Unalaska as a place to visit (similar to the benchmarks), about one-third or fewer positively rated the overall quality and variety of business and service establishments, the vibrancy of the downtown/commercial area, and shopping opportunities. Further, 10% or fewer of respondents gave excellent or good ratings to the availability of affordable quality housing and the cost of living in the city; these ratings were all lower than those given in other communities nationwide, though where comparisons were available, most remained stable from 2017 to 2021.

# While still well above average, resident engagement and participation have declined since 2017, likely as a result of the COVID-19 pandemic.

About half of respondents or more had contacted the City of Unalaska for help or information or attended or watched a local public meeting in the 12 months prior to the survey, and about 4 in 10 had contacted City elected officials or volunteered their time. While these ratings were higher or much higher than those given in other communities elsewhere, some declined since the previous iteration of the survey in 2017, including attending or watching public meetings and volunteering. This is likely due to closures and shutdowns associated with the COVID-19 pandemic.

#### Ratings for health and wellness are on the rise.

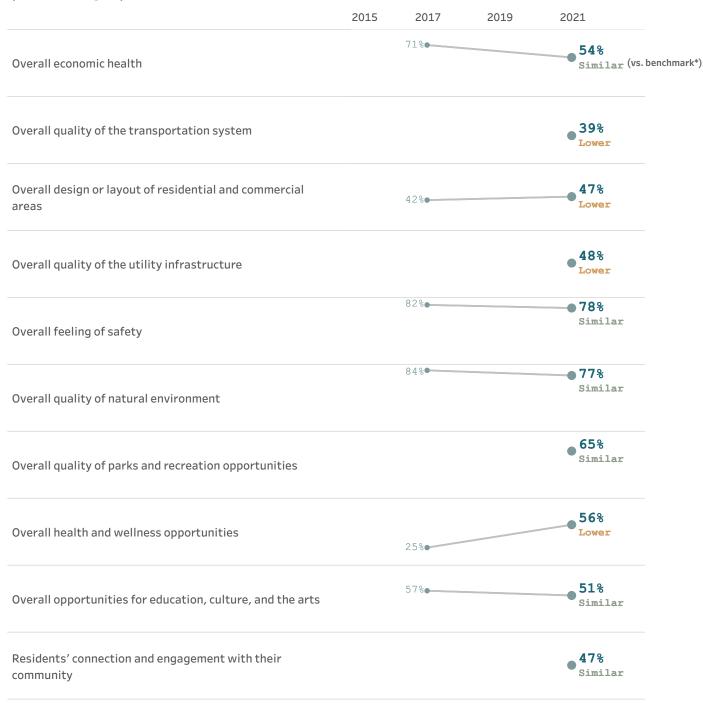
About half of residents gave positive reviews to the overall health and wellness opportunities in the city and this rating more than doubled from 2017 to 2021. Ratings for the availability of affordable quality health care (24% positive in 2021) and health services (45%) also increased since 2017. While ratings within this facet tended to be lower than the national averages, it is important to note that the upward trends in ratings represent a step in the right direction. Further, in a repeat custom question in which residents were asked to rate the overall quality of services provided by a variety of local providers, ratings increased in 2021 for both IFHS Clinic Behavioral Health Services (42% excellent or good in 2021, versus 28% in 2017) and APIA Behavioral Health Services (41% in 2021 versus 27% in 2017).

## **Facets of livability**

Resident perceptions of quality and importance for each of the facets of community livability provide an overview of community strengths and challenges that are useful for planning, budgeting and performance evaluation.

The charts below show the proportion of residents who rated the community facets positively for quality and the priority (importance) placed on each. Also displayed is whether local ratings were lower, similar, or higher than communities across the country (the national benchmark).

Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)



# Please rate how important, if at all, you think it is for the Unalaska community to focus on each of the following in the coming two years.

(% essential or very important)

( <i>Nessential of Very Importancy</i>	2015	2017	2019	2021
Overall economic health		91%		91% Similar
Overall quality of the transportation system				52% Lower
Overall design or layout of residential and commercial areas		67%		51% Lower
Overall quality of the utility infrastructure				●86% Similar
Overall feeling of safety		71%		71% Lower
Overall quality of natural environment		78%		<b>84</b> % Similar
Overall quality of parks and recreation opportunities				66% Lower
Overall health and wellness opportunities		88%		<b>83</b> % Similar
Overall opportunities for education, culture, and the arts		82%		78% Similar
Residents' connection and engagement with their community		84%		75% Similar

Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

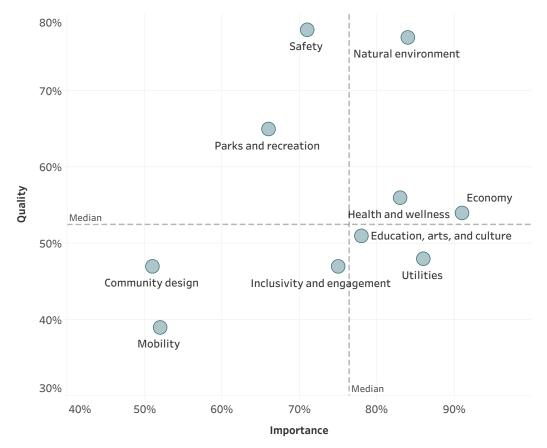
#### **Balancing performance and importance**

Every jurisdiction must balance limited resources while meeting resident needs and striving to optimize community livability. To this end, it is helpful to know what aspects of the community are most important to residents and which they perceive as being of higher or lower quality. It is especially helpful to know when a facet of livability is considered of high importance but rated as lower quality, as this should be a top priority to address.

To help guide City staff and officials with decisions on future resource allocation, resident ratings of the importance of services were compared to their ratings of the quality of these services. To identify the services perceived by residents to have relatively lower quality at the same time as relatively higher importance, all services were ranked from highest perceived quality to lowest perceived quality and from highest perceived importance to lowest perceived importance. Some services were in the top half of both lists (higher quality and higher importance); some were in the top half of one list but the bottom half of the other (higher quality and lower importance or lower quality and higher importance); and some services were in the bottom half of both lists.

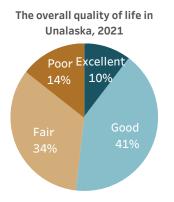
Services receiving quality ratings of excellent or good by 53% or more of respondents were considered of "higher quality" and those with ratings lower than 53% were considered to be of "lower quality." Services were classified as "more important" if they were rated as essential or very important by 77% or more of respondents. Services were rated as "less important" if they received a rating of less than 77%. This classification uses the median ratings for quality and importance to divide the services in half.

The quadrants in the figure below show which community facets were given higher or lower importance ratings (right-left) and which had higher or lower quality ratings (up-down). Facets of livability falling closer to a diagonal line from the lower left to the upper right are those where performance ratings are more commensurate with resident priorities. Facets scoring closest to the lower right hand corner of the matrix ( higher in importance and lower in quality) are those that may warrant further investigation to see if changes to their delivery are necessary to improve their performance. This is the key part of this chart on which to focus. Facets falling in the top left hand corner of the chart (lower in importance but higher in quality) are areas where performance may outscore resident priorities, and may be a consideration for lower resource allocation.

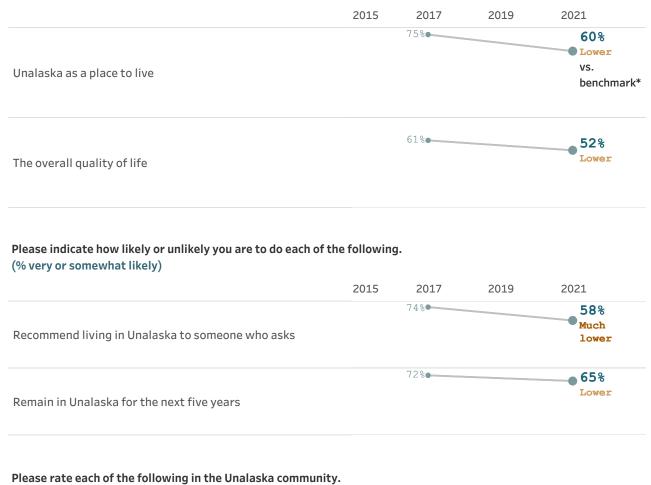


## **Quality of life**

Measuring community livability starts with assessing the quality of life of those who live there, and ensuring that the community is attractive, accessible, and welcoming to all.



# Please rate each of the following aspects of quality of life in Unalaska. (% excellent or good)



#### (% excellent or good)

	2015	2017	2019	2021
Overall image or reputation		60%		46% Lower

## government, 2021 Poor Excellent 16% 11% Fair Good 35% 39%

Overall confidence in Unalaska

## Governance

Strong local governments produce results that meet the needs of residents while making the best use of available resources, and are responsive to the present and future needs of the community as a whole.

# Please rate the quality of each of the following services in Unalaska. (% excellent or good)



# Please rate the following categories of Unalaska government performance. (% excellent or good)

	2015	2017	2019	2021
The value of services for the taxes paid to Unalaska		38%		39% Similar
The overall direction that Unalaska is taking		37%		218 Much lower
The job Unalaska government does at welcoming resident involvement		37%		•56% Similar
Overall confidence in Unalaska government		29%		49% Similar
Generally acting in the best interest of the community		27%		37% Lower
Being honest		21%		44% Similar

Being open and transparent to the public	•45% Similar
Informing residents about issues facing the community	•47% Similar
Treating all residents fairly 23	<b>53%</b>
Treating residents with respect	●51% Similar

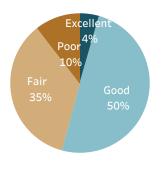
# Overall, how would you rate the quality of the services provided by each of the following? (% excellent or good)

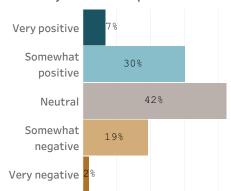
	2015	2017	2019	2021
The City of Unalaska		49%		<b>58</b> % Similar
The Federal Government		26%		41% Similar

Overall economic health of Unalaska, 2021 What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

## Economy

Local governments work together with private and nonprofit businesses, and with the community at large, to foster sustainable growth, create jobs, and promote a thriving local economy.





# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall economic health		71%		54% Similar vs. benchmark*

#### Please rate each of the following aspects of quality of life in Unalaska.

(% excellent or good)

	2015	2017	2019	2021
Unalaska as a place to work		82%		•85% Higher
Unalaska as a place to visit		57%		57% Similar
Please rate each of the following in the Unalaska community. (% excellent or good)	2015	2017	2019	2021
Overall quality of business and service establishments		25%		33% Lower
Variety of business and service establishments				23% Much lower
Vibrancy of downtown/commercial area				26% Much lower

Employment opportunities	79%●	68% Higher
Shopping opportunities	10%	19% Much lower
Cost of living	6%	48 Much lower

#### Please rate the quality of each of the following services in Unalaska.

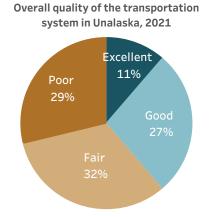
(% excellent or good)

	2015	2017	2019	2021
Economic development				•39% Similar

What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:

(% very or somewhat positive)

	2015	2017	2019	2021
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:		25%		<b>37</b> % Similar



## Mobility

The ease with which residents can move about their communities, whether for commuting, leisure, or recreation, plays a major role in the quality of life for all who live, work, and play in the community.

# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall quality of the transportation system				• 39% Lower vs. benchmark*

#### Please also rate each of the following in the Unalaska community.

### (% excellent or good)

	2015	2017	2019	2021
Traffic flow on major streets				●84% Much higher
Ease of public parking				●83% Much higher
Ease of travel by car		88%		●84% Higher
Ease of travel by public transportation				• 33% Similar
Ease of travel by bicycle		478		66% Higher

Ease of walking	58%	<b>79</b> % Higher

#### Please indicate whether or not you have done each of the following in the last 12 months. (% yes)

	2015	2017	2019	2021
Used public transportation instead of driving				<b>13%</b> • Similar
Carpooled with other adults or children instead of driving alone		42%		45% Similar
Walked or biked instead of driving		71%		●71% Higher

## Please rate the quality of each of the following services in Unalaska.

(% excellent or good)

	2015	2017	2019	2021
Traffic enforcement		50%		58% Similar
Traffic signal timing				• 53% Similar
Street repair		41%		38% Similar
Street cleaning		54%		50% Similar
Street lighting		64%		57% Similar
Snow removal		76%		63% Similar
Sidewalk maintenance		55%		60% Similar

#### Bus or transit services

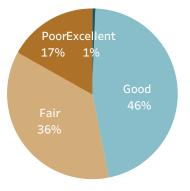


Note: Prior to 2020, "Overall quality of the transportation system" was "Overall ease of getting to the places you usually have to visit". Differences in ratings may be at least partially attributable to changes in question wording and should be interpreted cautiously.

Overall design or layout of Unalaska's residential and commercial areas, 2021

## **Community design**

A well-designed community enhances the quality of life for its residents by encouraging smart land use and zoning, ensuring that affordable housing is accessible to all, and providing access to parks and other green spaces.



# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

Overall design or layout of residential and commercial areas	42%	• 47% Lower vs. benchmark*
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## Please rate each of the following aspects of quality of life in Unalaska.

(% excellent or good)

	2015	2017	2019	2021
		75%		• 70% Lower
Your neighborhood as a place to live				

#### Please also rate each of the following in the Unalaska community.

(% excellent or good)

	2015	2017	2019	2021
Well-planned residential growth				<b>36</b> %
Well-planned commercial growth				• 38% Lower
Well-designed neighborhoods				39% Lower
Preservation of the historical or cultural character of the community				•57% Similar

498	<b>46</b> %
	Lower

#### Public places where people want to spend time

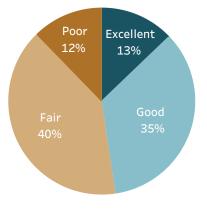
Variety of housing options	8%	14% Much lower
Availability of affordable quality housing	6%	10% Much lower
Overall quality of new development	24%	15% Much lower
Overall appearance	49%	37% Much lower

## Please rate the quality of each of the following services in Unalaska.

(% excel	lent or	good)
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	2015	2017	2019	2021
Land use, planning and zoning		33%		• 35% Similar
Code enforcement		318		16% Much lower

Overall quality of the utility infrastructure in Unalaska, 2021



## Utilities

Services such as water, gas, electricity, and internet access play a vital role in ensuring the physical and economic health and well-being of the communities they serve.

# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

Lower
VS.
benchmark*

## Please rate the quality of each of the following services in Unalaska.

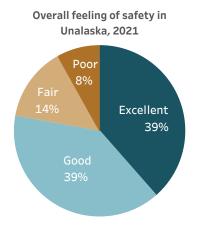
(% excellent or good)

	2015	2017	2019	2021
Affordable high-speed internet access				14% Much lower
Garbage collection		51%		43% Much lower
Drinking water		748		<b>76</b> % Similar
Sewer services		67%		<b>71%</b> Similar
Storm water management		51%		65% Similar
Power (electric and/or gas) utility		58%		44% Much lower

Utility billing		49%	41% Lower

## Safety

Public safety is often the most important task facing local governments. All residents should feel safe and secure in their neighborhoods and in the greater community, and providing robust safety-related services is essential to residents' quality of life.



Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	82%	● 78%
		Similar
Overall feeling of safety		VS.
		benchmark*

#### Please rate how safe or unsafe you feel:

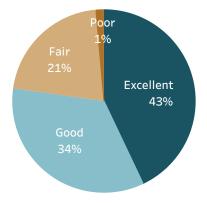
(% very or somewhat safe)				
	2015	2017	2019	2021
In your neighborhood during the day		94%		95% Similar
n Unalaska's downtown/commercial area during the day		89%		<b>89%</b> Similar
rom property crime				87% Similar
From violent crime				•82% Similar
From fire, flood, or other natural disaster				60% Lower

### Please rate the quality of each of the following services in Unalaska.

(% excellent or good)

	2015	2017	2019	2021
Police/Sheriff services		55%		46% Much lower
Crime prevention		48%●		58% Similar
Animal control		48%		51% Similar
Ambulance or emergency medical services		74%		75% Similar
Fire services		71%		83% Similar
Fire prevention and education		57%		59% Lower
Emergency preparedness		40%		41% Lower

# Overall quality of natural environment in Unalaska, 2021



## **Natural environment**

The natural environment plays a vital role in the health and well-being of residents. The natural spaces in which residents live and experience their communities has a direct and profound effect on quality of life.

# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall quality of natural environment		84%		77% Similar vs. benchmark*

#### Please also rate each of the following in the Unalaska community.

(% excellent or good)

	2015	2017	2019	2021
Cleanliness		50%		40% Much lower
Water resources				•78% Higher
Air quality		75%		<b>86</b> % Similar

#### Please rate the quality of each of the following services in Unalaska.

(% excel	lent	or good)	)
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	2015	2017	2019	2021
Preservation of natural areas		49%		53% Similar
Unalaska open space		68%		54% Similar

Recycling	13%•	16% Much lower
Yard waste pick-up		19% Much lower

Overall quality of parks and recreation opportunities, 2021

## Poor 5% Excellent 27% Good 38%

## Parks and recreation

"There are no communities that pride themselves on their quality of life, promote themselves as a desirable location for businesses to relocate, or maintain that they are environmental stewards of their natural resources, without such communities having a robust, active system of parks and recreation programs for public use and enjoyment." - National Recreation and Park Association

# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

● <b>65</b> %
Similar
VS.
benchmark*

# Please also rate each of the following in the Unalaska community. (% excellent or good)

	2015	2017	2019	2021
Availability of paths and walking trails		44%		•73% Similar
Fitness opportunities		60%		64% Similar
Recreational opportunities		55%		62% Similar

# Please rate the quality of each of the following services in Unalaska. (% excellent or good)

	2015	2017	2019	2021
City parks		67%		63% Lower
Recreation programs or classes		61%		60% Similar

70%•

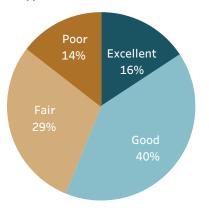
●66% Similar

#### Recreation centers or facilities

Overall health and wellness opportunities in Unalaska, 2021



The characteristics of and amenities available in the communities in which people live has a direct impact on the health and wellness of residents, and thus, on their quality of life overall.



#### Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	2015	2017	2019	2021
Overall health and wellness opportunities		25%		• 56% Lower vs. benchmark*

#### Please also rate each of the following in the Unalaska community. (bc

(% exce	lent	or	go	0
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	2015	2017	2019	2021
Availability of affordable quality food		14%		22% Much lower
Availability of affordable quality health care		9%		24% Much lower
Availability of preventive health services		13%		21% Much lower
Availability of affordable quality mental health care		13%		15% Lower

## Please rate the quality of each of the following services in Unalaska.

(% excellent or good)

	2015	2017	2019	2021
Health services		24%		●45% Lower

## Please rate your overall health.

(% excellent or very good)

	2015	2017	2019	2021
		48%•		● 49%
Please rate your overall health.				Similar

## culture and the arts, 2021

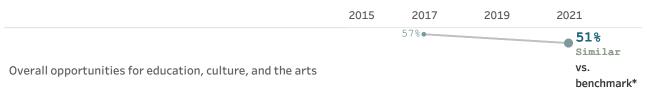
### Poor 8% Excellent 22% Fair 41% Good 29%

Overall opportunities for education,

## Education, arts, and culture

Participation in the arts, in educational opportunities, and in cultural activities is linked to increased civic engagement, greater social tolerance, and enhanced enjoyment of the local community.

# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)



#### Please also rate each of the following in the Unalaska community.

(% excellent or good)

	2015	2017	2019	2021
Opportunities to attend cultural/arts/music activities		50%		33% Lower
Community support for the arts				<b>45</b> % Similar
Availability of affordable quality childcare/preschool		39%		46% Similar
K-12 education		878		
Adult educational opportunities		35%		37% Lower
Opportunities to attend special events and festivals		55%		<b>49</b> % Similar

Please rate the quality of each of the following services in Unalaska.

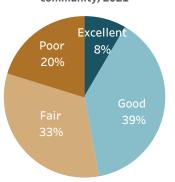
(% excellent or good)

	2015	2017	2019	2021
Public library services		78%		<b>81%</b> Similar

Residents' connection and engagement with their community, 2021

## Inclusivity and engagement

Inclusivity refers to a cultural and environmental feeling of belonging; residents who feel invited to participate within their communities feel more included, involved, and engaged than those who do not.



# Please rate each of the following characteristics as they relate to Unalaska as a whole. (% excellent or good)

	•47%
	Similar
Residents' connection and engagement with their	vs.
community	benchmark*

# Please rate each of the following aspects of quality of life in Unalaska. (% excellent or good)

	2015	2017	2019	2021
Unalaska as a place to raise children		82%		68% Similar
Unalaska as a place to retire		24%		31% Much lower
Sense of community		62%		46% Similar

### Please rate the job you feel the Unalaska community does at each of the following.

(% excellent or good)

	2015	2017	2019	2021
Melving all varidente feel welcome				● 69% Similar

Attracting people from diverse backgrounds				•75% Higher
Valuing/respecting residents from diverse backgrounds				<b>69</b> % Similar
Faking care of vulnerable residents				<b>52%</b> Similar
	<b>unity.</b> 2015	2017	2019	2021
% excellent or good)		2017	2019	2021
% excellent or good) Sense of civic/community pride		<b>2017</b>	2019	39% Lower
Please also rate each of the following in the Unalaska comm (% excellent or good) Sense of civic/community pride Neighborliness of residents Opportunities to participate in social events and activities			2019	- 39% Lower

Opportunities to volunteer

Opportunities to participate in community matters

Openness and acceptance of the community toward people of diverse backgrounds

\* Comparison to the national benchmark is shown. If no comparison is available, this is left blank.

62%-

70%

• 58% Similar

**58**%

Similar

## Residents' participation levels

### Please indicate whether or not you have done each of the following in the last 12 months.

(%	yes)

	20	)15 2	017	2019	2021
Contacted the City of Unalaska for help or information		629	20		56% Higher vs. benchmark
Contacted Unalaska elected officials to express your opinion		535			38% Much higher
Attended a local public meeting		709	20		50% Much higher
Watched a local public meeting		855	20		58% Much higher
Volunteered your time to some group/activity		685			46% Higher
Campaigned or advocated for a local issue, cause, or candidat	te	479	0		31% Similar
Voted in your most recent local election					•83% Similar
n general, how many times do you: (% a few times a week or more) 2	015	2017	2019	20	021
Access the internet from your home				(	80% Lower
Access the internet from your cell phone				(	87% Similar

Access the internet from your cell phone

Visit social media sites	●84% Similar
Use or check email	•91% Similar
Share your opinions online	•44% Higher
Shop online	●76% Much higher

### **Custom questions**

Below are the results of each custom question on the survey. The percentage of positive responses (Excellent/good) is shown.

Unalaskans Against Sexual Assault and Family Violence (USAFV)       58%         Unalaska Community Broadcasting (KUCB - Channel 8)       71%         Unalaska Senior Citizens Lunch and Transportation Program       66%         Qawalangin Tribe Culture Camp (Camp-Q)       70%         Aleutian Arts Council       49%         Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%			, o posicire
the following:       APIA Behavioral Health Services/Oonalaska Wellness Center       41%         Unalaskans Against Sexual Assault and Family Violence (USAFV)       58%         Unalaska Community Broadcasting (KUCB - Channel 8)       71%         Unalaska Senior Citizens Lunch and Transportation Program       66%         Qawalangin Tribe Culture Camp (Camp-Q)       70%         Aleutian Arts Council       49%         Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the Unalaska City School District:       Elementary school       91%         Preschool       66%       99%       88%         Food services       70%       70%		IFHS Clinic Behavioral Health Services	42%
Onlabskalis Against Sexual Assault and Family Violence (OSAFV)         Unalaska Community Broadcasting (KUCB - Channel 8)         Unalaska Senior Citizens Lunch and Transportation Program         Qawalangin Tribe Culture Camp (Camp-Q)         Aleutian Arts Council         Museum of the Aleutians         Unalaska Visitors Bureau (UVB)         Please rate the overall quality of the following programs and services provided by the Unalaska City School District:         Preschool         Food services	the following:	APIA Behavioral Health Services/Oonalaska Wellness Center	41%
Unalaska Senior Citizens Lunch and Transportation Program       66%         Qawalangin Tribe Culture Camp (Camp-Q)       70%         Aleutian Arts Council       49%         Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the       Elementary school         Middle school/high school       91%         Preschool       88%         Food services       70%		Unalaskans Against Sexual Assault and Family Violence (USAFV)	58%
Qawalangin Tribe Culture Camp (Camp-Q)       70%         Aleutian Arts Council       49%         Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the Unalaska City School District:       Elementary school         Preschool       88%         Food services       70%		Unalaska Community Broadcasting (KUCB - Channel 8)	71%
Aleutian Arts Council       49%         Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the       Elementary school       91%         Middle school/high school       89%       89%         Preschool       88%       70%		Unalaska Senior Citizens Lunch and Transportation Program	66%
Museum of the Aleutians       73%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the       Elementary school         Middle school/high school       91%         Preschool       89%         Food services       70%		Qawalangin Tribe Culture Camp (Camp-Q)	70%
Indiscultion the Aleutions       40%         Unalaska Visitors Bureau (UVB)       40%         Please rate the overall quality of the following programs and services provided by the       Elementary school         Middle school/high school       89%         Unalaska City School District:       Preschool         Food services       70%		Aleutian Arts Council	49%
Please rate the overall quality of the following programs and services provided by the Unalaska City School District:     Elementary school     91%       Preschool     89%       Food services     70%		Museum of the Aleutians	73%
the following programs and services provided by the Middle school/high school 89% Unalaska City School District: Preschool 56% Food services 70%		Unalaska Visitors Bureau (UVB)	40%
services provided by the Unalaska City School District:     Middle school/high school     89%       Preschool     88%       Food services     70%	Please rate the overall quality of	Elementary school	91%
Preschool 88%	services provided by the	Middle school/high school	89%
	Unalaska City School District:	Preschool	88%
Building maintenance 89%		Food services	70%
		Building maintenance	89%

### National benchmark tables

This table contains the comparisons of Unalaska's results to those from other communities. The first column shows the comparison of Unalaska's rating to the benchmark. Unalaska's results are noted as being "higher", "lower" or "similar" to the benchmark, meaning that the average rating given by Unalaska residents is statistically similar to or different than the benchmark. The second column is Unalaska's "percent positive." Most commonly, the percent positive is the combination of the top two most positive response options (i.e., excellent/good). The third column is the rank assigned to Unalaska's rating among communities where a similar question was asked. The fourth column is the number of communities that asked a similar question. The fifth column shows the percentile for Unalaska's result -- that is what percent of surveyed communities had a lower rating than Unalaska.

			% positive	Rank	Number of communities	Percentile
Please rate each of the following aspects of	Unalaska as a place to live	Lower	60%	359	382	6
quality of life in Unalaska.	Your neighborhood as a place to live	Lower	70%	283	314	10
	Unalaska as a place to raise children	Similar	68%	254	383	33
	Unalaska as a place to work	Higher	85%	18	366	95
	Unalaska as a place to visit	Similar	57%	182	308	41
	Unalaska as a place to retire	Much lower	31%	365	368	1
	The overall quality of life	Lower	52%	400	424	5
	Sense of community	Similar	46%	261	316	17
Please rate each of the	Overall economic health	Similar	54%	214	289	26
following characteristics as they relate to Unalaska as a whole.	Overall quality of the transportation system	Lower	39%	97	113	15
as a whole.	Overall design or layout of residential and commercial areas	Lower	47%	252	283	11
	Overall quality of the utility infrastructure	Lower	48%	96	110	13
	Overall feeling of safety	Similar	78%	201	364	45
	Overall quality of natural environment	Similar	77%	98	293	66
	Overall quality of parks and recreation opportunities	Similar	65%	92	115	20
	Overall health and wellness opportunities	Lower	56%	237	284	16
	Overall opportunities for education, culture, and the arts	Similar	51%	191	287	33
	Residents' connection and engagement with their community	Similar	47%	87	111	22
Please indicate how likely	Recommend living in Unalaska to someone who asks	Much lower	58%	291	300	3
or unlikely you are to do each of the following.	Remain in Unalaska for the next five years	Lower	65%	286	293	2
Please rate how safe or	In your neighborhood during the day	Similar	95%	224	349	35
unsafe you feel:	In Unalaska's downtown/commercial area during the day	Similar	89%	158	325	51

Please rate how safe or unsafe you feel:	From property crime	Similar	87%	34	121	72
	From violent crime	Similar	82%	80	121	33
	From fire, flood, or other natural disaster	Lower	60%	104	109	5
	Making all residents feel welcome	Similar	69%	77	115	33
the Unalaska community does at each of the	Attracting people from diverse backgrounds	Higher	75%	12	113	90
following.	Valuing/respecting residents from diverse backgrounds	Similar	69%	58	113	49
	Taking care of vulnerable residents	Similar	52%	75	111	33
Please rate each of the	Overall quality of business and service establishments	Lower	33%	279	291	4
following in the Unalaska community.	Variety of business and service establishments	Much lower	23%	109	110	1
	Vibrancy of downtown/commercial area	Much lower	26%	256	274	6
	Employment opportunities	Higher	68%	26	320	92
	Shopping opportunities	Much lower	19%	299	306	2
	Cost of living	Much lower	4%	285	285	0
	Overall image or reputation	Lower	46%	309	361	14
	Traffic flow on major streets	Much higher	84%	2	338	99
following in the Unalaska community.	Ease of public parking	Much higher	83%	3	261	99
	Ease of travel by car	Higher	84%	4	316	99
	Ease of travel by public transportation	Similar	33%	188	267	29
	Ease of travel by bicycle	Higher	66%	33	318	89
	Ease of walking	Higher	79%	36	318	88
	Well-planned residential growth	Lower	36%	97	113	15
	Well-planned commercial growth	Lower	38%	95	113	16
	Well-designed neighborhoods	Lower	39%	106	111	5
	Preservation of the historical or cultural character of the communi.	. Similar	57%	73	109	33
	Public places where people want to spend time	Lower	46%	257	279	8
	Variety of housing options	Much lower	14%	292	295	1
	Availability of affordable quality housing	Much lower	10%	309	319	3
	Overall quality of new development	Much lower	15%	306	312	2
	Overall appearance	Much lower	37%	340	350	3
	Cleanliness	Much lower	40%	297	320	7
	Water resources	Higher	78%	18	100	83

Please also rate each of the following in the Unalaska community.	Air quality	Similar	86%	53	273	80
	Availability of paths and walking trails	Similar	73%	152	323	53
	Fitness opportunities	Similar	64%	154	275	44
	Recreational opportunities	Similar	62%	151	306	50
	Availability of affordable quality food	Much lower	22%	269	269	0
	Availability of affordable quality health care	Much lower	24%	278	283	2
	Availability of preventive health services	Much lower	21%	260	266	2
	Availability of affordable quality mental health care	Lower	15%	256	264	3
	Opportunities to attend cultural/arts/music activities	Lower	33%	288	303	5
	Community support for the arts	Similar	45%	87	110	21
	Availability of affordable quality childcare/preschool	Similar	46%	196	280	30
	K-12 education	Similar	78%	122	285	57
	Adult educational opportunities	Lower	37%	253	271	7
	Sense of civic/community pride	Lower	39%	100	110	10
	Neighborliness of residents	Similar	47%	244	279	12
	Opportunities to participate in social events and activities	Similar	47%	227	285	20
	Opportunities to attend special events and festivals	Similar	49%	240	292	18
	Opportunities to volunteer	Similar	57%	189	283	33
	Opportunities to participate in community matters	Similar	58%	138	287	52
	Openness and acceptance of the community toward people of dive.	Similar	58%	194	311	37
	Contacted the City of Unalaska for help or information	Higher	56%	42	339	87
not you have done each of the following in the last 12 months.	Contacted Unalaska elected officials to express your opinion	Much higher	38%	5	279	98
months.	Attended a local public meeting	Much higher	50%	2	280	99
	Watched a local public meeting	Much higher	58%	1	259	100
	Volunteered your time to some group/activity	Higher	46%	54	285	81
	Campaigned or advocated for a local issue, cause, or candidate	Similar	31%	28	268	89
	Voted in your most recent local election	Similar	83%	36	112	68
	Used public transportation instead of driving	Similar	13%	143	250	43
	Carpooled with other adults or children instead of driving alone	Similar	45%	86	274	68
	Walked or biked instead of driving	Higher	71%	46	278	83
Please rate the quality of	Public information services	Similar	57%	168	305	45

#### Please rate the quality of each of the following services in Unalaska.

Economic development	Similar	39%	238	296	19
Traffic enforcement	Similar	58%	266	365	27
Traffic signal timing	Similar	53%	166	286	42
Street repair	Similar	38%	264	365	27
Street cleaning	Similar	50%	206	307	33
Street lighting	Similar	57%	165	347	52
Snow removal	Similar	63%	160	271	41
Sidewalk maintenance	Similar	60%	112	312	64
Bus or transit services	Much lower	16%	247	259	5
Land use, planning and zoning	Similar	35%	271	308	12
Code enforcement	Much lower	16%	362	365	1
Affordable high-speed internet access	Much lower	14%	107	107	0
Garbage collection	Much lower	43%	339	341	0
Drinking water	Similar	76%	86	307	72
Sewer services	Similar	71%	186	310	40
Storm water management	Similar	65%	116	333	65
Power (electric and/or gas) utility	Much lower	44%	225	225	0
Utility billing	Lower	41%	257	261	1
Police/Sheriff services	Much lower	46%	408	416	2
Crime prevention	Similar	58%	267	364	26
Animal control	Similar	51%	282	327	14
Ambulance or emergency medical services	Similar	75%	302	325	7
Fire services	Similar	83%	274	358	23
Fire prevention and education	Lower	59%	262	297	12
Emergency preparedness	Lower	41%	256	297	14
Preservation of natural areas	Similar	53%	167	276	39
Unalaska open space	Similar	54%	143	265	46
Recycling	Much lower	16%	344	344	0
Yard waste pick-up	Much lower	19%	290	290	0
City parks	Lower	63%	291	323	10
Recreation programs or classes	Similar	60%	234	317	26

Please rate the quality of each of the following	Recreation centers or facilities	Similar	66%	181	290	37
services in Unalaska.	Health services	Lower	45%	245	257	5
	Public library services	Similar	81%	271	330	17
	Overall customer service by Unalaska employees	Similar	63%	281	379	25
Please rate the following	The value of services for the taxes paid to Unalaska	Similar	39%	319	386	17
categories of Unalaska government performance.	The overall direction that Unalaska is taking	Much lower	21%	328	333	1
	The job Unalaska government does at welcoming resident involve	Similar	56%	184	327	43
	Overall confidence in Unalaska government	Similar	49%	167	288	42
	Generally acting in the best interest of the community	Lower	37%	262	291	10
	Being honest	Similar	44%	226	282	20
	Being open and transparent to the public	Similar	45%	94	112	16
	Informing residents about issues facing the community	Similar	47%	83	119	31
	Treating all residents fairly	Similar	53%	191	288	34
	Treating residents with respect	Similar	51%	87	110	21
Overall, how would you rate the quality of the	The City of Unalaska	Similar	58%	300	382	21
	The Federal Government	Similar	41%	87	272	68
Please rate how important, if at all, you think it is for	Overall economic health	Similar	91%	201	266	24
	Overall quality of the transportation system	Much lower	52%	106	109	3
following in the coming two years.	Overall design or layout of residential and commercial areas	Much lower	51%	265	266	0
two years.	Overall quality of the utility infrastructure	Lower	86%	104	108	4
	Overall feeling of safety	Much lower	71%	265	266	0
	Overall quality of natural environment	Similar	84%	187	266	29
	Overall quality of parks and recreation opportunities	Much lower	66%	108	109	1
	Overall health and wellness opportunities	Higher	83%	32	266	88
	Overall opportunities for education, culture, and the arts	Similar	78%	110	266	58
	Residents' connection and engagement with their community	Similar	75%	143	266	46
In general, how many times do you:	Access the internet from your home	Lower	80%	109	109	0
	Access the internet from your cell phone	Similar	87%	104	109	5
	Visit social media sites	Similar	84%	16	108	86
	Use or check email	Similar	91%	107	109	2
	Share your opinions online	Higher	44%	2	109	99

In general, how many times do you:	Shop online	Much higher	76%	1	109	100
	Please rate your overall health.	Similar	49%	215	272	21
	What impact, if any, do you think the economy will have on your fa	Similar	37%	58	275	79

#### **Complete set of frequencies**

This dashboard contains a complete set of responses to each question on the survey. By default, "Don't know" responses are excluded, but may be added to the table using the response filter to the right. When a table for a question that only permitted a single response does not total to exactly 100%, it is due to the common practice of percentages being rounded to the nearest whole number.

Please rate each of the following aspects of quality of life in Unalaska.	Unalaska as a place to live	Excellent	13%
aspects of quality of file in orialaska.		Good	47%
		Fair	338
		Poor	78
	Your neighborhood as a place to live	Excellent	23%
		Good	48%
		Fair	26%
		Poor	48
	Unalaska as a place to raise children	Excellent	32%
		Good	35%
		Fair	31%
		Poor	18
	Unalaska as a place to work	Excellent	43%
		Good	43%
		Fair	14%
		Poor	18
	Unalaska as a place to visit	Excellent	23%
		Good	34%
		Fair	35%
		Poor	88
	Unalaska as a place to retire	Excellent	118
		Good	20%
		Fair	14%
		Poor	54%
	The overall quality of life	Excellent	10%
		Good	41%
		Fair	34%
		Poor	14%
			1

Please rate each of the following aspects of quality of life in Unalaska.	Sense of community	Excellent	1	4%
		Good	3	32%
		Fair	4	13%
		Poor	1	1%
Please rate each of the following	Overall economic health	Excellent		4%
characteristics as they relate to Unalaska as a whole.		Good	5	50%
		Fair	3	35%
		Poor	1	.0%
	Overall quality of the transportation system	Excellent	1	.1%
		Good	2	278
		Fair	3	32%
		Poor	2	298
	Overall design or layout of residential and	Excellent		1%
	commercial areas	Good	4	16%
		Fair	3	36%
		Poor	1	.7%
	Overall quality of the utility infrastructure	Excellent	1	.3%
		Good	3	35%
		Fair	4	10%
		Poor	1	2%
	Overall feeling of safety	Excellent	3	39%
		Good	3	398
		Fair	1	48
		Poor		8%
	Overall quality of natural environment	Excellent	4	13%
		Good	3	34%
		Fair	2	21%
		Poor		1%
	Overall quality of parks and recreation	Excellent	2	27%
	opportunities	Good	3	38%
		Fair	2	298

Please rate each of the following characteristics as they relate to	Overall quality of parks and recreation opportunities	Poor	5%
Unalaska as a whole.	Overall health and wellness opportunities	Excellent	16%
		Good	40%
		Fair	29%
		Poor	14%
	Overall opportunities for education, culture, and	Excellent	22%
	the arts	Good	29%
		Fair	41%
		Poor	88
	Residents' connection and engagement with their	Excellent	8%
	community	Good	39%
		Fair	33%
		Poor	20%
Please indicate how likely or unlikely	Recommend living in Unalaska to someone who asks	Very likely	16%
you are to do each of the following.	dSKS	Somewhat likely	42%
		Somewhat unlikely	25%
		Very unlikely	18%
	Remain in Unalaska for the next five years	Very likely	30%
		Somewhat likely	35%
		Somewhat unlikely	17%
		Very unlikely	17%
Please rate how safe or unsafe you feel:	In your neighborhood during the day	Very safe	67%
		Somewhat safe	28%
		Neither safe nor unsafe	1%
		Very unsafe	4%
	In Unalaska's downtown/commercial area during the day	Very safe	63%
	the day	Somewhat safe	26%
		Neither safe nor unsafe	7%
		Somewhat unsafe	3%
	From property crime	Very safe	45%
		Somewhat safe	42%

Please rate how safe or unsafe you feel:	From property crime	Neither safe nor unsafe	5%
		Somewhat unsafe	4%
		Very unsafe	5%
	From violent crime	Very safe	42%
		Somewhat safe	39%
		Neither safe nor unsafe	12%
		Somewhat unsafe	5%
		Very unsafe	18
	From fire, flood, or other natural disaster	Very safe	26%
		Somewhat safe	35%
		Neither safe nor unsafe	22%
		Somewhat unsafe	10%
		Very unsafe	7%
Please rate the job you feel the Unalaska community does at each of	Making all residents feel welcome	Excellent	16%
the following.		Good	52%
		Fair	23%
		Poor	8%
	Attracting people from diverse backgrounds	Excellent	30%
		Good	45%
		Fair	20%
		Poor	6%
	Valuing/respecting residents from diverse backgrounds	Excellent	22%
	buckyrounds	Good	47%
		Fair	18%
		Poor	13%
	Taking care of vulnerable residents	Excellent	13%
		Good	39%
		Fair	35%
		Poor	13%
Please rate each of the following in the Unalaska community.	Overall quality of business and service establishments	Excellent	7%
		Good	26%

Please rate each of the following in the Unalaska community.	Overall quality of business and service establishments	Fair	51%
·····,		Poor	15%
	Variety of business and service establishments	Excellent	2%
		Good	21%
		Fair	32%
		Poor	46%
	Vibrancy of downtown/commercial area	Good	26%
		Fair	32%
		Poor	42%
	Employment opportunities	Excellent	21%
		Good	46%
		Fair	27%
		Poor	5%
	Shopping opportunities	Excellent	0%
		Good	19%
		Fair	18%
		Poor	62%
	Cost of living	Good	4%
		Fair	11%
		Poor	85%
	Overall image or reputation	Excellent	4%
		Good	42%
		Fair	43%
		Poor	11%
Please also rate each of the following in the Unalaska community.	Traffic flow on major streets	Excellent	39%
		Good	45%
		Fair	15%
		Poor	1%
	Ease of public parking	Excellent	49%
		Good	34%
		Fair	13%

			_
Please also rate each of the following in the Unalaska community.	Ease of public parking	Poor	48
	Ease of travel by car	Excellent	54%
		Good	30%
		Fair	12%
		Poor	4%
	Ease of travel by public transportation	Excellent	17%
		Good	16%
		Fair	10%
		Poor	57%
	Ease of travel by bicycle	Excellent	38%
		Good	28%
		Fair	27%
		Poor	7%
	Ease of walking	Excellent	46%
		Good	33%
		Fair	16%
		Poor	5%
	Well-planned residential growth	Excellent	11%
		Good	25%
		Fair	24%
		Poor	40%
	Well-planned commercial growth	Excellent	11%
		Good	27%
		Fair	21%
		Poor	41%
	Well-designed neighborhoods	Excellent	7%
		Good	32%
		Fair	28%
		Poor	33%
	Preservation of the historical or cultural character	Excellent	17%
	of the community	Good	40%

Please also rate each of the following in the Unalaska community.	Preservation of the historical or cultural characte of the community	r Fair		28%
	·	Poor		15%
	Public places where people want to spend time	Excellent		11%
		Good		35%
		Fair		23%
		Poor		31%
	Variety of housing options	Excellent		48
		Good		11%
		Fair		19%
		Poor		67%
	Availability of affordable quality housing	Excellent	1	4%
		Good		6%
		Fair		15%
		Poor		75%
	Overall quality of new development	Excellent		4%
		Good		11%
		Fair		50%
		Poor		35%
	Overall appearance	Excellent		5%
		Good		32%
		Fair		43%
		Poor		20%
	Cleanliness	Excellent		13%
		Good		28%
		Fair		36%
		Poor		24%
	Water resources	Excellent		42%
		Good		36%
		Fair		18%
		Poor		4%
	Air quality	Excellent		46%

Please also rate each of the following	Air quality
in the Unalaska community.	

g	Air quality	Good		40%
		Fair	1	10%
		Poor		4%
	Availability of paths and walking trails	Excellent	2	25%
		Good		48%
		Fair	1	17%
		Poor	1	10%
	Fitness opportunities	Excellent	3	30%
		Good	3	33%
		Fair	2	29%
		Poor		8%
	Recreational opportunities	Excellent	3	34%
		Good	2	27%
		Fair	2	28%
		Poor	1	10%
	Availability of affordable quality food	Excellent	1	10%
		Good	1	12%
		Fair	2	28%
		Poor	Ę	51%
	Availability of affordable quality health care	Excellent	I	5%
		Good	1	19%
		Fair	3	34%
		Poor		42%
	Availability of preventive health services	Excellent		7%
		Good		14%
		Fair	3	36%
		Poor		42%
	Availability of affordable quality mental health care	Excellent	L	4%
		Good		10%
		Fair		40%
		Poor		45%

Please also rate each of the following				
in the Unalaska community.	Opportunities to attend cultural/arts/music activities	Excellent	11	1%
		Good	21	18
		Fair	29	98
		Poor	38	38
	Community support for the arts	Excellent	12	28
		Good	33	3%
		Fair	35	5%
		Poor	21	1%
	Availability of affordable quality	Excellent	10	)%
	childcare/preschool	Good	37	7%
		Fair	23	3%
		Poor	30	)%
	K-12 education	Excellent	31	1%
		Good	47	78
		Fair	16	6%
		Poor	6	6%
	Adult educational opportunities	Excellent	4	4%
		Good	33	3%
		Fair	28	8%
		Poor	35	5%
	Sense of civic/community pride	Excellent	8	8%
		Good	31	1%
		Fair	48	3%
		Poor	13	3%
	Neighborliness of residents	Excellent	13	3%
		Good	34	4%
		Fair	39	9%
		Poor	14	4%
	Opportunities to participate in social events and	Excellent	12	2%
	activities	Good	35	5%
		Fair	39	9%

in the Unalaska community. <ul> <li>activities</li> <li>Opportunities to attend special events and features</li> <li>Fair</li> <li>Cood</li> <li>Fair</li> <li>Cood</li> <li>Fair</li> <li>Cood</li> <li>Fair</li> <li>Cood</li> <li>Fair</li> &lt;</ul>				
Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1       Please indicate whether or not you     Contacted Unalaska elected officials to express     No     1     1 <t< td=""><td></td><td>Poor</td><td></td><td>13%</td></t<>		Poor		13%
Fair     Image: Second Se		Excellent		16%
Poor       Image: Poor         Opportunities to volunteer       Excellent       Image: Poor         Good       Image: Poor       Image: Poor         Poor       Image: Poor       Image: Poor         Opportunities to participate in community       Excellent       Image: Poor         Matters       Good       Image: Poor         Opportunities to participate in community       Excellent       Image: Poor         Matters       Good       Image: Poor       Image: Poor         Openness and acceptance of the community       Excellent       Image: Poor       Image: Poor         Poor       Image: Poor       Image: Poor       Image: Poor       Image: Poor         Poor       Image: Poor       Image: Poor       Image: Poor       Image: Poor       Image: Poor         Poor       Image: Poor	restivais	Good		32%
Opportunities to volunteer         Excellent         Image: Construct of the community imatters         Excellent         Image: Construct of the community image: Construct of the City of Unalaska for help or image: Construct of the City of Unalaska for help or image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Unalaska is elected officials to express image: Construct of Construct of Unalaska is elected officials to express image: Construct of Constr		Fair		39%
Image: state of the community for t		Poor	:	12%
Piar	Opportunities to volunteer	Excellent	2	21%
Pior       Poor         Opportunities to participate in community matters       Excellent         Godd       Godd         Fair       Godd         Poor       Godd         Poor <t< td=""><td></td><td>Good</td><td></td><td>36%</td></t<>		Good		36%
Opportunities to participate in community matters       Excellent       1         Good       4         Fair       3         Poor       3         Openness and acceptance of the community toward people of diverse backgrounds       Excellent       1         Fair       3         Please indicate whether or not you have done each of the following in the 		Fair		39%
matters       Good		Poor		4%
Good     Image: Second Se		Excellent	-	17%
Piezae       Poor       1       1         Openness and acceptance of the community toward people of diverse backgrounds       Excellent       1       1         Good       1	matters	Good		42%
Openness and acceptance of the community toward people of diverse backgrounds       Excellent       1         Good       44         Fair       2         Please indicate whether or not you have done each of the following in the last 12 months.       Contacted the City of Unalaska for help or information       No       44         Contacted Unalaska elected officials to express your opinion       No       44         Attended a local public meeting       No       44         Ves       34         Outleeered your time to some group/activity       No       44         Ves       34         Outleeered your time to some group/activity       No       44         Ves       34         Volunteered your time to some group/activity       No       44         Ves       34         Volunteered your time to some group/activity       No       44         Ves       34       44         Volunteered your time to some group/activity       No       44         Ves       34       44         Volunteered your time to some group/activity       No       34         Ves       34       44         Volunteered your time to some group/activity       No       34         Ves       34 <td< td=""><td></td><td>Fair</td><td></td><td>39%</td></td<>		Fair		39%
ioward people of diverse backgrounds       Good       44         Fair       23         Please indicate whether or not you       Contacted the City of Unalaska for help or       No       44         have done each of the following in the       Information       Yes       53         Contacted Unalaska elected officials to express       No       64         your opinion       Yes       63         Attended a local public meeting       No       64         Ves       63       64         Ves       64       64         Contacted Unalaska elected officials to express       No       64         Yes       64       64         Volumeered your time to some group/activity       No       64         Yes       64       64 </td <td></td> <td>Poor</td> <td></td> <td>3%</td>		Poor		3%
Good       Image: Second		Excellent	-	14%
Please indicate whether or not you have done each of the following in the last 12 months.  Contacted the City of Unalaska for help or how done each of the following in the last 12 months.  Contacted Unalaska elected officials to express your opinion Yes Contacted Unalaska elected officials to express your opinion Yes Contacted Unalaska elected officials to express Yes Contacted Inducated public meeting No Contacted Inducated public meeting No Contacted Inducated for a local issue, cause, Yes Compaigned or advocated for a local issue, cause, No Contacted Voted in your most recent local election No Contacted Inducated Public Meeting No Contacted Inducated In		Good		44%
Please indicate whether or not you have done each of the following in the last 12 months.  Contacted the City of Unalaska for help or information Yes Contacted Unalaska elected officials to express your opinion Yes Contacted Unalaska elected officials to express your opinion Yes Contacted Unalaska elected officials to express Yes Contacted Unalaska elected officials to express Yes Contacted Unalaska elected Yes Contacted Unalaska elected officials to express Yes Contacted Unalaska		Fair		29%
have done each of the following in the last 12 months. Yes 164 Contacted Unalaska elected officials to express your opinion Yes 164 Attended a local public meeting No Yes 164 Watched a local public meeting No Watched a local public meeting No Yes 164 Yes 164 Compaigned or advocated for a local issue, cause, No or candidate Yes 164 Yes 164 No Yes 164 No No No No No No No No No No No No No		Poor	-	13%
last 12 months.       Yes       Image: Set		No		44%
your opinion       Yes       38         Attended a local public meeting       No       50         Yes       50         Watched a local public meeting       No       41         Yes       50         Volunteered your time to some group/activity       No       54         Yes       56         Campaigned or advocated for a local issue, cause, No       56         Yes       56         Voted in your most recent local election       No		Yes		56%
Yes 33   Attended a local public meeting No   Yes 50   Watched a local public meeting No   Watched a local public meeting No   Yes 51   Volunteered your time to some group/activity No   Yes 40   Campaigned or advocated for a local issue, cause, No 63   or candidate Yes   Yes 31   Voted in your most recent local election No		No		62%
Yes       50         Watched a local public meeting       No       42         Yes       56         Volunteered your time to some group/activity       No       56         Volunteered your time to some group/activity       No       56         Campaigned or advocated for a local issue, cause, No       66       66         or candidate       Yes       31         Voted in your most recent local election       No       11		Yes		38%
Watched a local public meeting       No       42         Yes       58         Volunteered your time to some group/activity       No       54         Yes       46         Campaigned or advocated for a local issue, cause, or candidate       No       69         Yes       31         Voted in your most recent local election       No       11	Attended a local public meeting	No	5	50%
Yes       58         Volunteered your time to some group/activity       No       54         Yes       40         Campaigned or advocated for a local issue, cause, or candidate       No       69         Yes       31         Voted in your most recent local election       No       11		Yes		50%
Volunteered your time to some group/activity       No       54         Yes       46         Campaigned or advocated for a local issue, cause, or candidate       No       69         Voted in your most recent local election       No       11	Watched a local public meeting	No		42%
Yes     40       Campaigned or advocated for a local issue, cause, No     69       or candidate     Yes     31       Voted in your most recent local election     No     11		Yes		58%
Campaigned or advocated for a local issue, cause, No       69         or candidate       Yes         Voted in your most recent local election       No	Volunteered your time to some group/activity	No		54%
or candidate     Yes     31       Voted in your most recent local election     No     11		Yes	· · · · · · · · · · · · · · · · · · ·	46%
Yes     31       Voted in your most recent local election     No		No		69%
		Yes		31%
Yes	Voted in your most recent local election	No		17%
		Yes	8	83%

Please indicate whether or not you have done each of the following in the last 12 months.	Used public transportation instead of driving	No	8
		Yes	
	Carpooled with other adults or children instead of driving alone	No	
		Yes	
	Walked or biked instead of driving	No	2
		Yes	-
Please rate the quality of each of the ollowing services in Unalaska.	Public information services	Excellent	2
		Good	
		Fair	
		Poor	
	Economic development	Excellent	
		Good	
		Fair	
		Poor	:
	Traffic enforcement	Excellent	:
		Good	
		Fair	-
		Poor	-
	Traffic signal timing	Excellent	
		Good	
		Fair	2
		Poor	2
	Street repair	Excellent	
		Good	2
		Fair	
		Poor	
	Street cleaning	Excellent	
		Good	
		Fair	
		Poor	
	Street lighting	Excellent	2

Please rate the quality of each of the	Street lighting
following services in Unalaska.	

Street lighting	Good	34%
	Fair	32%
	Poor	11%
Snow removal	Excellent	18%
	Good	44%
	Fair	25%
	Poor	12%
Sidewalk maintenance	Excellent	21%
	Good	38%
	Fair	29%
	Poor	12%
Bus or transit services	Excellent	6%
	Good	10%
	Fair	20%
	Poor	65%
Land use, planning and zoning	Excellent	5%
	Good	30%
	Fair	33%
	Poor	32%
Code enforcement	Excellent	1%
	Good	14%
	Fair	29%
	Poor	55%
Affordable high-speed internet access	Good	14%
	Fair	14%
	Poor	72%
Garbage collection	Excellent	16%
	Good	27%
	Fair	39%
	Poor	18%
Drinking water	Excellent	40%

5	Drinking water	Good		36%
		Fair		18%
		Poor	L	6%
	Sewer services	Excellent		32%
		Good		39%
		Fair		22%
		Poor	L	6%
	Storm water management	Excellent		35%
		Good		30%
		Fair		27%
		Poor		8%
	Power (electric and/or gas) utility	Excellent		15%
		Good		29%
		Fair		24%
		Poor		32%
	Utility billing	Excellent		13%
		Good		27%
		Fair		38%
		Poor		21%
	Police/Sheriff services	Excellent		20%
		Good		26%
		Fair		26%
		Poor		28%
	Crime prevention	Excellent		20%
		Good		38%
		Fair		28%
		Poor		14%
	Animal control	Excellent		21%
		Good		31%
		Fair		23%
		Poor		25%

9	Ambulance or emergency medical services	Excellent		31%
		Good		44%
		Fair		19%
		Poor		7%
	Fire services	Excellent		39%
		Good		44%
		Fair		16%
		Poor		1%
	Fire prevention and education	Excellent		18%
		Good		41%
		Fair		36%
		Poor		5%
	Emergency preparedness	Excellent		18%
		Good	2	23%
		Fair		45%
		Poor		14%
	Preservation of natural areas	Excellent	2	24%
		Good	2	28%
		Fair		32%
		Poor		16%
	Unalaska open space	Excellent	2	27%
		Good		26%
		Fair		34%
		Poor	-	12%
	Recycling	Good		16%
		Fair	-	13%
		Poor	-	71%
	Yard waste pick-up	Good		19%
		Fair		31%
		Poor		50%
	City parks	Excellent		18%

Please rate the quality of each of the	City parks
following services in Unalaska.	

Please rate the quality of each of the following services in Unalaska.	City parks	Good		44%
following services in onalaska.		Fair		26%
		Poor		12%
	Recreation programs or classes	Excellent		15%
		Good		45%
		Fair		33%
		Poor		7%
	Recreation centers or facilities	Excellent		17%
		Good		50%
		Fair		26%
		Poor		8%
	Health services	Excellent		3%
		Good		42%
		Fair		27%
		Poor		28%
	Public library services	Excellent		27%
		Good		53%
		Fair		15%
		Poor		48
	Overall customer service by Unalaska employees	Excellent		22%
		Good		40%
		Fair		36%
		Poor		2%
Please rate the following categories of Unalaska government performance.	The value of services for the taxes paid to . Unalaska	Excellent	<u> </u>	6%
		Good		33%
		Fair		37%
		Poor		24%
	The overall direction that Unalaska is taking	Excellent		1%
		Good		20%
		Fair		47%
		Poor		31%

ce.	The job Unalaska government does at welcoming resident involvement	Excellent		1%
	resident involvement	Good	54	4%
		Fair	3:	2%
		Poor	1:	2%
	Overall confidence in Unalaska government	Excellent	1:	1%
		Good	3!	9%
		Fair	3	5%
		Poor	1	6%
	Generally acting in the best interest of the community	Excellent		9%
	community	Good	28	8%
		Fair	3.	5%
		Poor	28	8%
	Being honest	Excellent		9%
		Good	3.	5%
		Fair	3	9%
		Poor	1	7%
	Being open and transparent to the public	Excellent		7%
		Good	38	8%
		Fair	2	9%
		Poor	2	6%
	Informing residents about issues facing the community	Excellent	1	3%
	community	Good	34	4%
		Fair	31	0%
		Poor	2:	3%
	Treating all residents fairly	Excellent	1:	3%
		Good	4	0%
		Fair	2.	7%
		Poor	2:	1%
	Treating residents with respect	Excellent	1	4%
		Good	38	8%
		Fair	3	9%

Please rate the following categories of Unalaska government performance.	Treating residents with respect	Poor	98
Overall, how would you rate the	The City of Unalaska	Excellent	16%
quality of the services provided by each of the following?		Good	42%
		Fair	34%
		Poor	8%
	The Federal Government	Excellent	6%
		Good	35%
		Fair	44%
		Poor	15%
Please rate how important, if at all, you think it is for the Unalaska	Overall economic health	Essential	39%
community to focus on each of the following in the coming two years.		Very important	52%
following in the coning two years.		Somewhat important	9%
	Overall quality of the transportation system	Essential	19%
		Very important	33%
		Somewhat important	418
		Not at all important	7%
	Overall design or layout of residential and commercial areas	Essential	13%
		Very important	38%
		Somewhat important	38%
		Not at all important	11%
	Overall quality of the utility infrastructure	Essential	34%
		Very important	52%
		Somewhat important	10%
		Not at all important	5%
	Overall feeling of safety	Essential	29%
		Very important	41%
		Somewhat important	29%
		Not at all important	0%
	Overall quality of natural environment	Essential	31%
		Very important	53%
		Somewhat important	12%

Please rate how important, if at all,	Overall quality of natural environment		4.9
you think it is for the Unalaska community to focus on each of the		Not at all important	4%
following in the coming two years.	Overall quality of parks and recreation opportunities	Essential	15%
		Very important	52%
		Somewhat important	32%
		Not at all important	1%
	Overall health and wellness opportunities	Essential	38%
		Very important	46%
		Somewhat important	16%
		Not at all important	0%
	Overall opportunities for education, culture, and the arts	Essential	33%
		Very important	45%
		Somewhat important	21%
		Not at all important	0%
	Residents' connection and engagement with their community	Essential	27%
	community	Very important	48%
		Somewhat important	25%
		Not at all important	0%
Please rate the overall quality of the	IFHS Clinic Behavioral Health Services	Excellent	7%
services provided by each of the following:		Good	35%
		Fair	28%
		Poor	30%
	APIA Behavioral Health Services/Oonalaska	Excellent	2%
	Wellness Center	Good	39%
		Fair	30%
		Poor	29%
	Unalaskans Against Sexual Assault and Family	Excellent	24%
	Violence (USAFV)	Good	34%
		Fair	32%
		Poor	10%
	Unalaska Community Broadcasting (KUCB -	Excellent	32%
	Channel 8)	Good	40%

Please rate the overall quality of the services provided by each of the	Unalaska Community Broadcasting (KUCB - Channel 8)	Fair	14%
following:		Poor	14%
	Unalaska Senior Citizens Lunch and	Excellent	19%
	Transportation Program	Good	47%
		Fair	30%
		Poor	4%
	Qawalangin Tribe Culture Camp (Camp-Q)	Excellent	27%
		Good	42%
		Fair	27%
		Poor	4%
	Aleutian Arts Council	Excellent	6%
		Good	43%
		Fair	36%
		Poor	14%
	Museum of the Aleutians	Excellent	36%
		Good	37%
		Fair	22%
		Poor	5%
	Unalaska Visitors Bureau (UVB)	Excellent	3%
		Good	37%
		Fair	40%
		Poor	20%
Please rate the overall quality of the following programs and services	Elementary school	Excellent	25%
provided by the Unalaska City School District:		Good	66%
District		Fair	5%
		Poor	48
	Middle school/high school	Excellent	19%
		Good	71%
		Fair	7%
		Poor	4%
	Preschool	Excellent	29%

Please rate the overall quality of the following programs and services	Preschool	Good	60%
provided by the Unalaska City School District:		Fair	4%
		Poor	8%
	Food services	Excellent	17%
		Good	52%
		Fair	11%
		Poor	20%
	Building maintenance	Excellent	27%
		Good	62%
		Fair	6%
		Poor	5%
In general, how many times do you:	Access the internet from your home	Several times a day	63%
		Once a day	10%
		A few times a week	7%
		Every few weeks	6%
		Less often or never	14%
	Access the internet from your cell phone	Several times a day	75%
		Once a day	6%
		A few times a week	6%
		Less often or never	13%
	Visit social media sites	Several times a day	53%
		Once a day	22%
		A few times a week	88
		Every few weeks	1%
		Less often or never	16%
	Use or check email	Several times a day	72%
		Once a day	16%
		A few times a week	3%
		Every few weeks	1%
		Less often or never	8%
	Share your opinions online	Several times a day	20%

In general, how many times do you:	Share your opinions online	Once a day	9%
		A few times a week	15%
		Every few weeks	4%
		Less often or never	52%
	- Chan anling		35%
	Shop online	Several times a day	
		Once a day	 10%
		A few times a week	31%
		Every few weeks	15%
		Less often or never	98
	Please rate your overall health.	Excellent	21%
		Very good	28%
		Good	42%
		Fair	98
		Poor	1%
	What impact, if any, do you think the economy will have on your family income in the next 6 months?	Very positive	7%
	Do you think the impact will be:	Somewhat positive	30%
		Neutral	42%
		Somewhat negative	19%
		Very negative	2%
	How many years have you lived in Unalaska?	Less than 2 years	18%
		2-5 years	27%
		6-10 years	18%
		11-20 years	12%
		More than 20 years	24%
	Which best describes the building you live in?	One family house detached from any other houses	26%
		Building with two or more homes (duplex, townhome, apa.	65%
		Mobile home	1%
		Other	9%
	Do you rent or own your home?	Rent	78%
		Own	22%
	About how much is your monthly housing cost for	Less than \$500	11%
	the place were live line wert monthe		

About how much is your monthly housing cost for the place you live (including rent, mortgage	\$500 to \$999	22%
payment, property tax, property insurance and homeowners' association (HOA) fees)?	\$1,000 to \$1,499	14%
	\$1,500 to \$1,999	32%
	\$2,000 to \$2,499	17%
	\$2,500 to \$2,999	2%
	\$3,000 to \$3,499	08
	\$3,500 or more	2%
Do any children 17 or under live in your household?	No	80%
nousenoid:	Yes	20%
Are you or any other members of your household aged 65 or older?	No	86%
aged 05 of older :	Yes	14%
How much do you anticipate your household's total income before taxes will be for the current	Less than \$25,000	10%
year? (Please include in your total income money from all sources for all persons living in your	\$25,000 to \$49,999	23%
household.)	\$50,000 to \$74,999	14%
	\$75,000 to \$99,999	20%
	\$100,000 to \$149,999	17%
	\$150,000 or more	17%
Are you Spanish, Hispanic or Latino?	No, not Spanish, Hispanic, or Latino	90%
	Yes, I consider myself to be Spanish, Hispanic, or Latino	10%
What is your race? (Mark one or more races to indicate what race you consider yourself to be.)	American Indian or Alaskan Native	18%
indicate what face you consider yoursen to be.j	Asian, Asian Indian, or Pacific Islander	34%
	Black or African American	5%
	White	39%
	Other	17%
In which category is your age?	18-24 years	4%
	25-34 years	28%
	35-44 years	22%
	45-54 years	22%
	55-64 years	12%
	65-74 years	98
	75 years or older	2%

What is your gender?	Female	41	. %
	Male	59	18
	Identify in another way	1	8

## **Full trends**

This table contains the trends over time for the City of Unalaska. The combined "percent positive" responses for each survey year are presented (e.g., excellent/good or yes). If an item was not included during an administration of the survey, no percentage will be shown in the table. If the difference between the 2017 and 2021 surveys is greater than fifteen percentage points, the change is statistically significant.

It is important to note that in 2020, The NCS survey was updated to include new and refreshed items. Consequently, some of the trends may be impacted due to wording modifications that could have potentially altered the meaning of the item for the respondent.

		2017	2021
Please rate each of the following aspects of quality of life in	Unalaska as a place to live	75%	60%
Unalaska.	Your neighborhood as a place to live	75%	70%
	Unalaska as a place to raise children	82%	68%
	Unalaska as a place to work	82%	85%
	Unalaska as a place to visit	57%	57%
	Unalaska as a place to retire	24%	31%
	The overall quality of life	61%	52%
	Sense of community	62%	46%
Please rate each of the following characteristics as they relate to	Overall economic health	71%	54%
Unalaska as a whole.	Overall quality of the transportation system		39%
	Overall design or layout of residential and commercial areas	42%	47%
	Overall quality of the utility infrastructure		48%
	Overall feeling of safety	82%	78%
	Overall quality of natural environment	84%	77%
	Overall quality of parks and recreation opportunities		65%
	Overall health and wellness opportunities	25%	56%
	Overall opportunities for education, culture, and the arts	57%	51%
	Residents' connection and engagement with their community		47%

Please indicate how likely or millely you are to do each of th following.Recommend living in Unalaska to someone who asks744 584Please rate how safe or unsafe yei fel:In your neighborhood during the day946 595In Unalaska's downtown/commercial area during the day946 695Form property crime6615Form violent crime6616Please rate the job you feel the to main field, or other natural disaster6616Please rate the job you feel the to landaska's community does at each of the following.Making all residents feel welcome6616Please rate each of the following.Making all residents feel welcome6616Vialuing/respecting residents from diverse backgrounds6616Vialuing/respecting residents from diverse backgrounds6616Vialuing/respecting residents from diverse backgrounds6616Vialuing/respecting residents from diverse backgrounds6616Viarety of business and service establishments6616Stopping opportunities6616Forping opportunities6616Stopping opportunities6616Stopping opportunities6616Stopping or reputation6616Stopping opportunities6616Following in the Unalaska community.6616Fore rice in the public transportation6616Stopping opportunities6616Stopping opportunities6616Stopping opportunities6616Stopping opportunities6616Stopping opportunities6616Stopping opping the bunalaska				
following.Remain in Unalaska for the next five years721<	-	Recommend living in Unalaska to someone who asks	74%	58%
fel:       in Unalaska's downtown/commercial area during the day       893       994         From property crime       978         From violent crime       893         Please rate the job you feel the Unalaska community does at each of the following.       Making all residents feel welcome       6698         Attracting people from diverse backgrounds       6798         Taking care of vulnerable residents       6698         Valuing/respecting residents from diverse backgrounds       6798         Please rate each of the following in the Unalaska community.       0verall quality of business and service establishments       258         Vibrancy of downtown/commercial area       103       198         Vibrancy of downtown/commercial area       103       198         Stopping opportunities       103       198         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets       608         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets       838         Ease of travel by car       638       638         Ease of travel by bublic transportation       638       638         Ease of travel by bicycle       478       638         Ease of travel by bicycle       639       638		Remain in Unalaska for the next five years	72%	65%
In Unalaska's downtown/commercial area during the day         999         994           From property crime         60.93           From violent crime         60.93           Form fire, flood, or other natural disaster         60.93           Please rate the job you feel the pollaska community does at each of the following.         Making all residents feel welcome         60.93           Valuing/respecting residents from diverse backgrounds         61.93         60.93           Taking care of vulnerable residents         60.93         60.93           Valuing/respecting residents from diverse backgrounds         61.93         60.93           Taking care of vulnerable residents         60.93         60.93           Variety of business and service establishments         62.93         60.93           Variety of downtown/commercial area         61.93         60.93           Variety of business and service establishments         62.94         60.94           Stopping opportunities         60.94         60.94           Stopping opportunities         60.94         60.94           Stopping opportunities         60.94         60.94           Fore of travel by care         60.94         60.94           Fore of travel by care         60.94         60.94           Fore of travel by care		In your neighborhood during the day	94%	95%
From violent crime       6828         From fire, flood, or other natural disaster       6698         Please rate the job you feel the Unalaska community does at each of the following.       Making all residents feel welcome       6698         Attracting people from diverse backgrounds       6798         Valuing/respecting residents from diverse backgrounds       6698         Taking care of vulnerable residents       6698         Valuing/respecting residents from diverse backgrounds       6698         Valuing/respecting residents from diverse backgrounds       6698         Valuing/respecting residents       6798         Valuing/respecting residents       6898         Valuing/respecting residents       698         Variety of business and service establishments       698         Valuing of downtown/commercial area       698         Valuing opportunities       698         Valuing opreputation       698	leel.	In Unalaska's downtown/commercial area during the day	89%	89%
Please rate the job you feel the you field the following.       Making all residents feel welcome       6.69         Attracting people from diverse backgrounds       7.58         Valuing/respecting residents from diverse backgrounds       6.69         Taking care of vulnerable residents       6.69         Please rate each of the following       0.691         Variety of business and service establishments       5.29         Variety of downtown/commercial area       2.39         Vibrancy of downtown/commercial area       6.69         Shopping opportunities       10% 1.98         Please also rate each of the following       10% 1.98         Ford living       6.50         Shopping opportunities       10% 1.98         Shopping opportunities       6.69         Shopping opportunities       6.84         Overall image or reputation       6.05         Overall image or reputation       6.94         Overall image or reputation       6.94         Overall image or reputation       6.94         Overall opportunities       6.94         Ease of travel by car       6.94         E		From property crime		87%
Please also rate each of the following.       Making all residents feel welcome       6.63%         Attracting people from diverse backgrounds       7.5%         Valuing/respecting residents from diverse backgrounds       6.63%         Please rate each of the following.       0verall quality of business and service establishments       2.5%         Please rate each of the following in the Unalaska community.       0verall quality of business and service establishments       2.5%         Please also rate each of the following in the Unalaska       Cost of living       0.8%       1.0%         Please also rate each of the following in the Unalaska       Traffic flow on major streets       6.6%       4.6%         Please also rate each of the following in the Unalaska       Traffic flow on major streets       6.8%       4.8%         Following in the Unalaska       Traffic flow on major streets       6.8%       4.8%         Full case of travel by cublic transportation       6.8%       6.8%         Ease of travel by cublic transportation       6.8%       6.8%         Ease of travel by bublic transportation       6.8%       6.8%		From violent crime		82%
Invaliable community does at each of the following.       Attracting people from diverse backgrounds       75%         Valuing/respecting residents from diverse backgrounds       52%         Please rate each of the following in the Unalaska community.       Overall quality of business and service establishments       25%       33%         Variety of downtown/commercial area       Cost of living       26%       33%         Shopping opportunities       Shopping opportunities       10%       19%         Please also rate each of the following in the Unalaska       Traffic flow on major streets       60%       46%         Shopping opportunities       Traffic flow on major streets       60%       46%         Please also rate each of the following in the Unalaska       Traffic flow on major streets       60%       46%         Shopping opportunities       Traffic flow on major streets       60%       46%         Stase of public parking       63%       63%       63%         Ease of travel by car       Ease of travel by car       63%       63%         Ease of travel by bublic transportation       63%       63%       63%         Ease of travel by bublic transportation       63%       63%       63%         Ease of travel by bublic transportation       63%       63%       63%       63% <th></th> <td>From fire, flood, or other natural disaster</td> <td></td> <td>60%</td>		From fire, flood, or other natural disaster		60%
of the following.Attracting people from diverse backgrounds1758Valuing/respecting residents from diverse backgrounds699Taking care of vulnerable residents528Please rate each of the following in the Unalaska community.0verall quality of business and service establishments259Vibrancy of downtown/commercial area218Vibrancy of downtown/commercial area218Shopping opportunities108108Overall image or reputation608468Overall image or reputation608468Ease of public parkingEase of travel by public transportation238Ease of travel by public transportation268368Ease of travel by bicycleEase of travel by bicycle368Ease of travel by bicycle680368Ease of travel by bicycle580368Ease of travel by		Making all residents feel welcome		69%
Please rate each of the following       Overall quality of business and service establishments       25% 33%         Please rate each of the following in the Unalaska community.       Overall quality of business and service establishments       23%         Variety of business and service establishments       23%         Vibrancy of downtown/commercial area       23%         Shopping opportunities       79% 68%         Shopping opportunities       6% 48%         Overall image or reputation       6% 48%         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets         Ease of travel by car       88% 64%         Ease of travel by public transportation       33%         Ease of travel by bicycle       47% 66%         Ease of travel by bicycle       47% 66%         Ease of travel by bicycle       5% 7%		Attracting people from diverse backgrounds		75%
Please rate each of the following in the Unalaska community.       Overall quality of business and service establishments       238         Variety of business and service establishments       238         Vibrancy of downtown/commercial area       268         Employment opportunities       798         Shopping opportunities       108         Overall image or reputation       608         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets         Ease of public parking       638         Ease of travel by car       638         Ease of travel by bicycle       478         Ease of travel by bicycle       678		Valuing/respecting residents from diverse backgrounds		69%
in the Unalaska community. Variety of business and service establishments 23% Vibrancy of downtown/commercial area 26% Employment opportunities 79% 68% Shopping opportunities 10% 19% Cost of living 0verall image or reputation 60% 46% Overall image or reputation 60% 46% Please also rate each of the following in the Unalaska community. Please of travel by car 88% Ease of travel by car 88% Ease of travel by public transportation 33% Ease of travel by bicycle 47% 66% Ease of travel by bicycle 47% 66% Ease of walking 58% 79%		Taking care of vulnerable residents		52%
Variety of business and service establishments       238         Vibrancy of downtown/commercial area       268         Employment opportunities       798 688         Shopping opportunities       108 198         Cost of living       68 488         Overall image or reputation       608 468         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets       888 848         Ease of public parking       888 648         Ease of travel by public transportation       618 648         Ease of travel by bicycle       478 668         Ease of travel by bicycle       588 798		Overall quality of business and service establishments	25%	33%
Finite of connecting of connecting	in the ondiaska community.	Variety of business and service establishments		23%
Implying the opportunities       Implying the opportunities         Shopping opportunities       10% 19%         Cost of living       6% 4%         Overall image or reputation       60% 46%         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets         Ease of public parking       88% 84%         Ease of travel by car       88% 84%         Ease of travel by public transportation       33%         Ease of travel by bicycle       47% 66%         Ease of walking       58% 79%		Vibrancy of downtown/commercial area		26%
Cost of living       6% 4%         Overall image or reputation       60% 46%         Please also rate each of the following in the Unalaska community.       Traffic flow on major streets       84%         Ease of public parking       83% 84%         Ease of travel by car       88% 84%         Ease of travel by public transportation       33%         Ease of travel by bicycle       47% 66%         Ease of walking       5% 79%		Employment opportunities	79%	68%
Overall image or reputation       60%		Shopping opportunities	10%	19%
Please also rate each of the following in the Unalaska community.       Traffic flow on major streets       84%         Ease of public parking       83%         Ease of travel by car       88%       84%         Ease of travel by public transportation       33%         Ease of travel by bicycle       47%       66%         Ease of walking       58%       79%		Cost of living	6%	4%
following in the Unalaska       Ease of public parking       83%         Ease of public parking       83%         Ease of travel by car       88%       84%         Ease of travel by public transportation       33%         Ease of travel by bicycle       47%       66%         Ease of walking       58%       79%		Overall image or reputation	60%	46%
community.Ease of public parking83%Ease of travel by car88% 84%Ease of travel by public transportation33%Ease of travel by bicycle47% 66%Ease of walking58% 79%		Traffic flow on major streets		84%
Ease of travel by public transportation33%Ease of travel by bicycle47% 66%Ease of walking58% 79%	•	Ease of public parking		83%
Ease of travel by bicycle       47% 66%         Ease of walking       58% 79%		Ease of travel by car	88%	84%
Ease of walking58% 79%		Ease of travel by public transportation		33%
		Ease of travel by bicycle	47%	66%
Well-planned residential growth36%		Ease of walking	58%	79%
		Well-planned residential growth		36%

Please also rate each of the			2.0.0
following in the Unalaska	Well-planned commercial growth		38%
community.	Well-designed neighborhoods		39%
	Preservation of the historical or cultural character of the community		57%
	Public places where people want to spend time	49%	46%
	Variety of housing options	8%	14%
	Availability of affordable quality housing	6%	10%
	Overall quality of new development	24%	15%
	Overall appearance	49%	37%
	Cleanliness	50%	40%
	Water resources		78%
	Air quality	75%	86%
	Availability of paths and walking trails	44%	73%
	Fitness opportunities	60%	64%
	Recreational opportunities	55%	62%
	Availability of affordable quality food	14%	22%
	Availability of affordable quality health care	9%	24%
	Availability of preventive health services	13%	21%
	Availability of affordable quality mental health care	13%	15%
	Opportunities to attend cultural/arts/music activities	50%	33%
	Community support for the arts		45%
	Availability of affordable quality childcare/preschool	39%	46%
	K-12 education	87%	78%
	Adult educational opportunities	35%	37%
	Sense of civic/community pride		39%
	Neighborliness of residents	64%	47%

Please also rate each of the following in the Unalaska	Opportunities to participate in social events and activities	54%	47%
community.	Opportunities to attend special events and festivals	55%	49%
	Opportunities to volunteer	63%	57%
	Opportunities to participate in community matters	62%	58%
	Openness and acceptance of the community toward people of diver	70%	58%
	Contacted the City of Unalaska for help or information	62%	56%
have done each of the following in the last 12 months.	Contacted Unalaska elected officials to express your opinion	53%	388
	Attended a local public meeting	70%	50%
	Watched a local public meeting	85%	58%
	Volunteered your time to some group/activity	68%	46%
	Campaigned or advocated for a local issue, cause, or candidate	47%	318
	Voted in your most recent local election		838
	Used public transportation instead of driving		138
	Carpooled with other adults or children instead of driving alone	42%	458
	Walked or biked instead of driving	71%	718
Please rate the quality of each of		59%	578
the following services in Unalaska.	Economic development		398
	Traffic enforcement	50%	58%
	Traffic signal timing		538
	Street repair	41%	388
	Street cleaning	54%	50%
	Street lighting	64%	578
	Snow removal	76%	63%
	Sidewalk maintenance	55%	60%
	Bus or transit services		168

Please rate the quality of each of the following services in Unalaska.	Land use, planning and zoning	33% 35%
-	Code enforcement	31% 16%
	Affordable high-speed internet access	14%
	Garbage collection	51% 43%
	Drinking water	74% 76%
	Sewer services	67% 71%
	Storm water management	51% 65%
	Power (electric and/or gas) utility	58% 44%
	Utility billing	49% 41%
	Police/Sheriff services	55% 46%
	Crime prevention	48% 58%
	Animal control	48% 51%
	Ambulance or emergency medical services	74% 75%
	Fire services	71% 83%
	Fire prevention and education	57% 59%
	Emergency preparedness	40% 41%
	Preservation of natural areas	49% 53%
	Unalaska open space	68% 54%
	Recycling	13% 16%
	Yard waste pick-up	19%
	City parks	67% 63%
	Recreation programs or classes	61% 60%
	Recreation centers or facilities	70% 66%
	Health services	24% 45%
	Public library services	78% 81%

Please rate the quality of each of the following services in Unalaska.	Overall customer service by Unalaska employees	52%	63%
Please rate the following	The value of services for the taxes paid to Unalaska	38%	39%
categories of Unalaska government performance.	The overall direction that Unalaska is taking	37%	21%
	The job Unalaska government does at welcoming resident involvem.	37%	56%
	Overall confidence in Unalaska government	29%	49%
	Generally acting in the best interest of the community	27%	37%
	Being honest	21%	44%
	Being open and transparent to the public		45%
	Informing residents about issues facing the community		47%
	Treating all residents fairly	25%	53%
	Treating residents with respect		51%
Overall, how would you rate the	The City of Unalaska	49%	58%
quality of the services provided by each of the following?	The Federal Government	26%	41%
Please rate how important, if at all, you think it is for the Unalaska	Overall economic health	91%	91%
community to focus on each of the following in the coming two years.	Overall quality of the transportation system		52%
Tonowing in the coming two years.	Overall design or layout of residential and commercial areas	67%	51%
	Overall quality of the utility infrastructure		86%
	Overall feeling of safety	71%	71%
	Overall quality of natural environment	78%	84%
	Overall quality of parks and recreation opportunities		66%
	Overall health and wellness opportunities	88%	83%
	Overall opportunities for education, culture, and the arts	82%	78%
	Residents' connection and engagement with their community	84%	75%
In general, how many times do	Access the internet from your home		80%
you:	Access the internet from your cell phone		87%

In general, how many times do you:	Visit social media sites		84%
	Use or check email		91%
	Share your opinions online		44%
	Shop online		76%
	Please rate your overall health.	48%	49%
	What impact, if any, do you think the economy will have on your fa	25%	37%

Dear Unalaska Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in Unalaska's 2021 Community Survey. You can go online and complete the **confidential survey** at:

## https://polco.us/unalaska2021

You can also wait a few days for the survey to arrive in the mail.

If you have any questions about the survey, please call 907-581-3100.

Thank you for helping create a better city!

Sincerely,

William Homka Planning Director

Dear Unalaska Resident,

It won't take much of your time to make a big difference!

Your household has been randomly selected to participate in Unalaska's 2021 Community Survey. You can go online and complete the **confidential survey** at:

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City of Unalaska PO Box 610 43 Raven Way Unalaska, AK 99685

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October 2021

Dear City of Unalaska Resident:

Please help us shape the future of Unalaska! You have been selected at random to participate in the 2021 Unalaska Community Survey. **If you've already completed the survey online, thank you. Please do not respond twice.** 

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Unalaska make decisions that affect our city.

#### A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

#### https://polco.us/unalaska2021

If you have any questions about the survey, please call 907-581-3100.

Thank you for your time and participation!

Sincerely,

William Homka Planning Director



October 2021

Dear City of Unalaska Resident:

Here's another chance if you haven't already responded to the 2021 Unalaska Community Survey! **If you completed it and sent it back, we thank you for your time and ask you to recycle this survey. Please do not respond twice.** 

Please help us shape the future of Unalaska! You have been selected at random to participate in the 2021 Unalaska Community Survey.

Please take a few minutes to fill out the enclosed survey. Your participation in this survey is very important—especially since your household is one of only a small number being surveyed. Your feedback will help Unalaska make decisions that affect our city.

#### A few things to remember:

- Your responses are confidential and no identifying information will be shared.
- In order to hear from a diverse group of residents, the adult 18 years or older in your household who most recently had a birthday should complete this survey.
- You may return the survey by mail in the enclosed postage-paid envelope, or you can complete the survey online at:

#### https://polco.us/unalaska2021

If you have any questions about the survey, please call 907-581-3100.

Thank you for your time and participation!

Sincerely,

William Homka Planning Director

## The City of Unalaska 2021 Community Survey

Please complete this survey if you are the adult (age 18 or older) in the household who most recently had a birthday (the year of birth does not matter). Your responses are confidential and no identifying information will be shared.

#### 1. Please rate each of the following aspects of quality of life in Unalaska.

i i icabe i ace cach of the fond wing aspects of quality of the in onus					
	<u>Excellent</u>	<u>Good</u>	Fair	<u>Poor</u> I	<u>Don't know</u>
Unalaska as a place to live	1	2	3	4	5
Your neighborhood as a place to live	1	2	3	4	5
Unalaska as a place to raise children	1	2	3	4	5
Unalaska as a place to work	1	2	3	4	5
Unalaska as a place to visit	1	2	3	4	5
Unalaska as a place to retire	1	2	3	4	5
The overall quality of life in Unalaska	1	2	3	4	5
Sense of community	1	2	3	4	5

#### 2. Please rate each of the following characteristics as they relate to Unalaska as a whole.

5 v	<u>Excellent</u>	Good	<u>Fair</u>	Poor	<u>Don't know</u>
Overall economic health of Unalaska	1	2	3	4	5
Overall quality of the transportation system (auto, bicycle, foot, bus)					
in Unalaska	1	2	3	4	5
Overall design or layout of Unalaska's residential and commercial					
areas (e.g., homes, buildings, streets, parks, etc.)	1	2	3	4	5
Overall quality of the utility infrastructure in Unalaska					
(water, sewer, storm water, electric, gas)	1	2	3	4	5
Overall feeling of safety in Unalaska	1	2	3	4	5
Overall quality of natural environment in Unalaska	1	2	3	4	5
Overall quality of parks and recreation opportunities	1	2	3	4	5
Overall health and wellness opportunities in Unalaska	1	2	3	4	5
Overall opportunities for education, culture, and the arts	1	2	3	4	5
Residents' connection and engagement with their community	1	2	3	4	5

#### 3. Please indicate how likely or unlikely you are to do each of the following.

	Very	Somewhat	Somewhat	Very	Don't	
	<u>likeľy</u>	<u>likely</u>	<u>unlikely</u>	<u>unlikely</u>	<u>know</u>	
Recommend living in Unalaska to someone who asks		2	3	4	5	
Remain in Unalaska for the next five years	1	2	3	4	5	

#### 4. Please rate how safe or unsafe you feel:

	i icube i uce non buie of unbuie you icen						
	-	Very S safe	Somewhat <u>safe</u>	Neither safe nor unsafe	Somewhat unsafe	Very <u>unsafe</u>	Don't know
	In your neighborhood during the day		2	3	4	5	6
	In Unalaska's downtown/commercial area						
	during the day	1	2	3	4	5	6
	From property crime		2	3	4	5	6
	From violent crime		2	3	4	5	6
	From fire, flood, or other natural disaster	1	2	3	4	5	6
5.	Please rate the job you feel the Unalaska commun	itv does	at each o	f the followi	ing.		
		•	H	<u>Excellent</u> <u>G</u>	<u>ood Fair</u>	<u>Poor</u>	<u>Don't know</u>
	Making all residents feel welcome			1	2 3	4	5
	Attracting people from diverse backgrounds			1	2 3	4	5
	Valuing/respecting residents from diverse backgroun	ds		1	2 3	4	5
	Taking care of vulnerable residents (elderly, disabled,	, homele:	ss, etc.)	1	2 3	4	5
6.	Please rate each of the following in the Unalaska c	ommun	itv.				
5.				<u>Excellent</u> <u>G</u>	<u>ood Fair</u>	Poor	<u>Don't know</u>
	Overall quality of business and service establishments	s in Unal	aska	1	2 3	4	5
	Variaty of huginage and corrige actablishments in Una	lacka		1	2 2	1	Ľ

Variety of business and service establishments in Unalaska......1 Vibrancy of downtown/commercial area ......1 Employment opportunities ......1 Cost of living in Unalaska......1 Overall image or reputation of Unalaska.....1 



7.	Please also rate each of the following in the Unalaska community.			р·	D	
		Excellent	<u>Good</u>	<u>Fair</u>		<u>Don't know</u>
	Traffic flow on major streets		2	3	4	5
	Ease of public parking		2	3	4	5
	Ease of travel by car in Unalaska	1	2	3	4	5
	Ease of travel by public transportation in Unalaska	1	2	3	4	5
	Ease of travel by bicycle in Unalaska		2	3	4	5
	Ease of walking in Unalaska		2	3	4	5
	Well-planned residential growth		2	3	4	5
	Well-planned commercial growth		2	3	4	5
	Well-designed neighborhoods		2	3	4	5
	Preservation of the historical or cultural character of the community	1	2	3	4	5
	Public places where people want to spend time	1	2	3	4	5
	Variety of housing options	1	2	3	4	5
	Availability of affordable quality housing		2	3	4	5
	Overall quality of new development in Unalaska		2	3	4	5
	Overall appearance of Unalaska		2	3	4	5
	Cleanliness of Unalaska	1	2	3	4	5
	Water resources (beaches, lakes, ponds, riverways, etc.)		2	3	4	5
	Air quality		2	3	4	5
	Availability of paths and walking trails		2	3	4	5
					-	
	Fitness opportunities (including exercise classes and paths or trails, et		2	3	4	5
	Recreational opportunities		2	3	4	5
	Availability of affordable quality food		2	3	4	5
	Availability of affordable quality health care		2	3	4	5
	Availability of preventive health services		2	3	4	5
	Availability of affordable quality mental health care		2	3	4	5
	Opportunities to attend cultural/arts/music activities		2	3	4	5
	Community support for the arts	1	2	3	4	5
	Availability of affordable quality childcare/preschool	1	2	3	4	5
	K-12 education	1	2	3	4	5
	Adult educational opportunities	1	2	3	4	5
	Sense of civic/community pride	1	2	3	4	5
	Neighborliness of residents in Unalaska		2	3	4	5
	Opportunities to participate in social events and activities		2	3	4	5
	Opportunities to attend special events and festivals		2	3	4	5
	Opportunities to volunteer		2	3	4	5
	Opportunities to volunceer immunity matters		2	3	4	5
	Openness and acceptance of the community toward people		4	5	т	5
	of diverse backgrounds	1	2	3	4	5
	-		_	-	ч	5
8.	Please indicate whether or not you have done each of the followin	ng in the la	st 12 mo	onths.		
					<u>No</u>	<u>Yes</u>
	Contacted the City of Unalaska (in-person, phone, email, or web) for he					2
	Contacted Unalaska elected officials (in-person, phone, email, or web)	to express	your opi	nion	1	2
	Attended a local public meeting (of local elected officials like City Coun					
	Commissioners, advisory boards, town halls, HOA, neighborhood w					2
	Watched (online or on television) a local public meeting					2
	Volunteered your time to some group/activity in Unalaska					2
	Campaigned or advocated for a local issue, cause, or candidate				1	2
	Voted in your most recent local election				1	2
	Used bus, rail, subway, or other public transportation instead of drivin					2
	Carpooled with other adults or children instead of driving alone				1	2
	Walked or biked instead of driving					2

#### 7. Please also rate each of the following in the Unalaska community.

## The City of Unalaska 2021 Community Survey

#### 9. Please rate the quality of each of the following services in Unalaska. Excellent Good Fair Poor Don't know Public information services......1 Traffic signal timing......1 Snow removal......1 Sidewalk maintenance.....1 Land use, planning, and zoning......1 Affordable high-speed internet access ......1 Power (electric and/or gas) utility......1 Animal control......1 Fire prevention and education......1 Emergency preparedness (services that prepare the community for natural disasters or other emergency situations) ......1 Preservation of natural areas (open space, farmlands, and greenbelts) ..... 1 Unalaska open space ......1 Yard waste pick-up......1 City parks......1 Overall customer service by Unalaska employees 10. Please rate the following categories of Unalaska government performance. Don't know Excellent Good Fair Poor The job Unalaska government does at welcoming resident Overall confidence in Unalaska government ...... 1 Being open and transparent to the public......1 Informing residents about issues facing the community ......1



11. Overall, how would you rate the quality of the services provided by each of the following?							
	<u>Excellent</u>	<u>Good</u>	Fair	<u>Poor</u>	<u>Don't know</u>		
The City of Unalaska	1	2	3	4	5		
The Federal Government	1	2	3	4	5		

# 12. Please rate how important, if at all, you think it is for the Unalaska community to focus on each of the following in the coming two years.

Essential	Very <u>important</u>	Somewhat important	Not at all <u>important</u>
Overall economic health of Unalaska1	2	3	4
Overall quality of the transportation system (auto, bicycle, foot, bus)			
in Unalaska1	2	3	4
Overall design or layout of Unalaska's residential and commercial			
areas (e.g., homes, buildings, streets, parks, etc.)	2	3	4
Overall quality of the utility infrastructure in Unalaska			
(water, sewer, storm water, electric, gas)1	2	3	4
Overall feeling of safety in Unalaska1	2	3	4
Overall quality of natural environment in Unalaska1	2	3	4
Overall quality of parks and recreation opportunities1	2	3	4
Overall health and wellness opportunities in Unalaska1	2	3	4
Overall opportunities for education, culture, and the arts1	2	3	4
Residents' connection and engagement with their community1	2	3	4

#### 13. Please rate the overall quality of the services provided by each of the following:

l	<u>Excellent</u>	Good	<u>Fair</u>	<u>Poor</u>	<u>Don't know</u>
IFHS Clinic Behavioral Health Services	1	2	3	4	5
APIA Behavioral Health Services/Oonalaska Wellness Center	1	2	3	4	5
Unalaskans Against Sexual Assault and Family Violence (USAFV)	1	2	3	4	5
Unalaska Community Broadcasting (KUCB - Channel 8)	1	2	3	4	5
Unalaska Senior Citizens Lunch and Transportation Program	1	2	3	4	5
Qawalangin Tribe Culture Camp (Camp-Q)	1	2	3	4	5
Aleutian Arts Council	1	2	3	4	5
Museum of the Aleutians	1	2	3	4	5
Unalaska Visitors Bureau (UVB)	1	2	3	4	5

## 14. Please rate the overall quality of the following programs and services provided by the Unalaska City School District:

<u>ood Fa</u>	ir <u>Poor</u>	Don't know
		Don third w
2 3	4	5
2 3	4	5
2 3	4	5
2 3	4	5
2 3	4	5
	2 3 2 3 2 3 2 3 2 3 2 3	$ \begin{array}{cccccccccccccccccccccccccccccccccccc$

## The City of Unalaska 2021 Community Survey

Our last questions are about you and your household.

Again, all of your responses to this survey are confidential and no identifying information will be shared.

D1.	In general, how many times do you:										
		Several times a day	Once <u>a day</u>	A few times <u>a week</u>	Every <u>few weeks</u>	Less often or never	Don't know				
	Access the internet from your home using	<u></u>	<u></u>			<u></u>					
	a computer, laptop, or tablet computer	1	2	3	4	5	6				
	Access the internet from your cell phone		2	3	4	5	6				
	Visit social media sites such as Facebook,										
	Twitter, Nextdoor, etc.	1	2	3	4	5	6				
	Use or check email		2	3	4	5	6				
	Share your opinions online	1	2	3	4	5	6				
	Shop online		2	3	4	5	6				
D2	Please rate your overall health.										
D2.	O Excellent O Very good O Goo	od OF	loir	<b>O</b> Poor							
	O Excellent O very good O Goo	ou <b>U</b> F	air	O Poor							
D3.	<ul> <li>D3. What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:</li> <li>O Very positive O Somewhat positive O Neutral O Somewhat negative O Very negative</li> </ul>										
D4.	<ul> <li>How many years have you lived in Unalask</li> <li>Less than 2 years</li> <li>2-5 years</li> <li>6-10 years</li> <li>11-20 years</li> <li>More than 20 years</li> </ul>	<b>:a?</b>	<ul> <li>D10. How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)</li> <li>Q Less than \$25,000</li> <li>Q \$75,000 to \$99,999</li> </ul>								
D5.	<ul> <li>Which best describes the building you live</li> <li>One family house detached from any other</li> <li>Building with two or more homes (duplex, townhome, apartment, or condom)</li> <li>Mobile home</li> <li>Other</li> </ul>	houses	<ul> <li>◆ \$25,000 to \$49,999</li> <li>◆ \$100,000 to \$149,999</li> <li>◆ \$50,000 to \$74,999</li> <li>◆ \$150,000 or more</li> </ul> D11. Are you Spanish, Hispanic or Latino? <ul> <li>○ No, not Spanish, Hispanic, or Latino</li> <li>○ Yes, I consider myself to be Spanish, Hispanic, or Latino</li> </ul>								
D6.	Do you rent or own your home? • Rent • Own	]	D12. What is your race? (Mark one or more races to indicate what race you consider yourself to be.)								
D7.	About how much is your monthly housing for the place you live (including rent, mort payment, property tax, property insurance homeowners' association (HOA) fees)?	gage	<ul> <li>Asian, Asian Indian, or Pacific Islander</li> <li>Black or African American</li> <li>White</li> <li>Other</li> </ul>								
ΠØ	○ Less than \$500       ○ \$2,000 to \$2,499         ○ \$500 to \$999       ○ \$2,500 to \$2,999         ○ \$1,000 to \$1,499       ○ \$3,000 to \$3,499         ○ \$1,500 to \$1,999       ○ \$3,500 or more		0 0 0	which categor 18-24 years 25-34 years 35-44 years 45-54 years	O 55 O 65	<b>e?</b> -64 years -74 years years or old	er				
אט.	<b>Do any children 17 or under live in your household?</b> O No O Yes	]	<b>D14. W</b>	<b>hat is your ger</b> Female	ıder?						
D9.	Are you or any other members of yourhousehold aged 65 or older?O NoO Yes			Male Identify in ano	ther way						

Thank you!Please return the completed survey in the postage-paid envelope to:<br/>National Research Center, Inc., PO Box 549, Belle Mead, NJ 08502